

NOTICE OF MEETING

SPECIAL LICENSING SUB COMMITTEE

Monday, 4th September, 2017, 7.00 pm - Civic Centre, High Road, Wood Green, N22 8LE

Members: Councillors Zena Brabazon (Chair), David Beacham and Reg Rice

Quorum: 3

1. FILMING AT MEETINGS

Please note this meeting may be filmed or recorded by the Council for live or subsequent broadcast via the Council's internet site or by anyone attending the meeting using any communication method. Although we ask members of the public recording, filming or reporting on the meeting not to include the public seating areas, members of the public attending the meeting should be aware that we cannot guarantee that they will not be filmed or recorded by others attending the meeting. Members of the public participating in the meeting (e.g. making deputations, asking questions, making oral protests) should be aware that they are likely to be filmed, recorded or reported on. By entering the meeting room and using the public seating area, you are consenting to being filmed and to the possible use of those images and sound recordings.

The Chair of the meeting has the discretion to terminate or suspend filming or recording, if in his or her opinion continuation of the filming, recording or reporting would disrupt or prejudice the proceedings, infringe the rights of any individual, or may lead to the breach of a legal obligation by the Council.

2. APOLOGIES FOR ABSENCE

3. URGENT BUSINESS

It being a special meeting of the Sub Committee, under Part Four, Section B, Paragraph 17, of the Council's Constitution, no other business shall be considered at the meeting.

4. DECLARATIONS OF INTEREST

A member with a disclosable pecuniary interest or a prejudicial interest in a matter who attends a meeting of the authority at which the matter is considered:

(i) must disclose the interest at the start of the meeting or when the interest becomes apparent, and

(ii) may not participate in any discussion or vote on the matter and must withdraw from the meeting room.

A member who discloses at a meeting a disclosable pecuniary interest which is not registered in the Register of Members' Interests or the subject of a pending notification must notify the Monitoring Officer of the interest within 28 days of the disclosure.

Disclosable pecuniary interests, personal interests and prejudicial interests are defined at Paragraphs 5-7 and Appendix A of the Members' Code of Conduct.

5. SUMMARY OF PROCEDURE (PAGES 1 - 2)

The Chair will explain the procedure that the Committee will follow for the hearing considered under the Licensing Act 2003. A copy of the procedure is attached.

6. METROPOLITAN BAR, 266 MUSWELL HILL BROADWAY, N10 (PAGES 3 - 196)

To consider a review of the premises licence.

Felicity Foley, Principal Committee Co-ordinator
Tel – 020 8489 2919
Fax – 020 8881 5218
Email: felicity.foley@haringey.gov.uk

Bernie Ryan
Assistant Director – Corporate Governance and Monitoring Officer
River Park House, 225 High Road, Wood Green, N22 8HQ

Thursday, 24 August 2017

APPENDIX 3

LICENSING SUB-COMMITTEE REVIEW HEARINGS PROCEDURE SUMMARY	
INTRODUCTION	
1.	The Chair introduces himself and invites other Members, Council officers, the Premises Licence Holder, representatives of responsible authorities, interested parties and the Review Applicant to do the same.
2.	The Chair invites Members to disclose <ul style="list-style-type: none"> i) any prior contacts (before the hearing) with the parties or representations received by them; and separately any declarations of interest.
3.	The Chair explains the procedure to be followed by reference to this summary which will be distributed in advance.
NON-ATTENDANCE BY PARTY OR PARTIES	
4.	If one or both of the parties fails to attend, the Chair decides whether to: <ul style="list-style-type: none"> (i) grant an adjournment to another date, or (ii) proceed in the absence of the non-attending party. Normally, an absent party will be given one further opportunity to attend.
TOPIC HEADINGS	
5.	The Chair suggests the “topic headings” for the hearing. In the case of the majority of applications for variation of hours, or other terms and conditions, the main topic is: <p>Whether the extensions of hours etc. applied for would conflict with the four licensing objectives i.e.</p> <ul style="list-style-type: none"> (i) the prevention of crime and disorder, (ii) public safety, (iii) the prevention of public nuisance, and (iv) the protection of children from harm.
6.	The Chair invites comments from the parties on any other topic headings to be discussed.
WITNESSES	
7.	The Chair asks whether there are any requests by a party to call a witness and decides any such request.
8.	Only if a witness is to be called, the Chair then asks if there is a request by an opposing party to “cross-examine” the witness. The Chair then decides any such request.
DOCUMENTARY EVIDENCE	
9.	The Chair asks whether there are any requests by any party to introduce late documentary evidence.
10.	If so, the Chair will ask the other party if they object to the admission of the late documents.
11.	If the other party do object to the admission of documents which have only been produced by the first party at the hearing, then the documents shall not generally be admitted.

12.	If the other party object to documents produced late but before the hearing, the following criteria shall be taken into account when the Chair decides whether or not to admit the late documents:	
(i)	What is the reason for the documents being late?	
(ii)	Will the other party be unfairly taken by surprise by the late documents?	
(iii)	Will the party seeking to admit late documents be put at a major disadvantage if admission of the documents is refused?	
(iv)	Is the late evidence really important?	
(v)	Would it be better and fairer to adjourn to a later date?	
THE LICENSING OFFICER'S INTRODUCTION		
13.	The Licensing Officer introduces the report explaining, for example, the existing hours, the hours sought to be varied and the comments of the other Council Services or outside official bodies. This should be as "neutral" as possible between the parties.	
14.	The Licensing Officer can be questioned by Members and then by the parties.	
THE HEARING		
15.	This takes the form of a discussion led by the Chair. The Chair can vary the order as appropriate but it should include:	
(i)	an introduction by the Review Applicant's main representative	
(ii)	an introduction by the Premises Licence Holder or representative	
(iii)	questions put by Members to the Review Applicant	
(iv)	questions put by Members to the Premises Licence Holder	
(v)	questions put by the Review Applicant to the Premises Licence Holder	
(vi)	questions put by the Premises Licence Holder to the Review Applicant	
CLOSING ADRESSES		
16.	The Chair asks each party how much time is needed for their closing address, if they need to make one.	
17.	Generally, the Review Applicant makes their closing address before the Premises Licence Holder, who has the right to the final closing address.	
THE DECISION		
18.	Members retire with the Committee Clerk and legal representative to consider their decision including the imposition of conditions.	
19.	The decision is put in writing and read out in public by the Committee Clerk once Members have returned to the meeting.	

Report for: Licensing Sub Committee 04th September 2017

Item number:

Title: Application for a Review of Premises licence under the Licensing Act 2003. Metropolitan Bar 266 Muswell Hill Broadway London N10.

Report authorised by : Daliah Barrett-Licensing Team Leader – Regulatory Services.

Ward(s) affected: MH

Report for Key/
Non Key Decision: Not applicable

1. Describe the issue under consideration

1.1 An application has been submitted by The Metropolitan Police as a responsible authority for a review of the premises licence for The Metropolitan Bar. The application was received on 11th May 2017 on the grounds of Prevention of crime and disorder as well as the Prevention of Public Nuisance. Please see Appendix 1.

1.2 The guidance issued under Section 182 of the Licensing Act 2003 (para 11.2) states that at any stage following the grant of a premises licence, a responsible authority, such as the Police or the Environmental Health Service, or any other person who can seek a review, may ask the Licensing authority to review the premises licence because of a matter arising at the premises in connection with any of the four licensing objectives.

1.3 As such, in accordance with section 52(2) of the above mentioned Act, the Licensing Authority must hold a hearing to consider the application and any relevant representations.

1.4 The premises currently benefits from a premises licence that permits:

Supply of Alcohol

Regulated Entertainment: Live Music, Recorded Music, Provision of Facilities for Making Music & Dancing

Provision of Late Night Refreshment

The times the Licence authorises the carrying out of licensable activities:

Supply of Alcohol

Monday to Wednesday 0800 to 0300

Thursday to Saturday 0800 to 0400

Sunday 0800 to 0130

Recorded Music

Monday to Wednesday 0800 to 0300

Thursday to Saturday 0800 to 0400

Sunday 0800 to 0200

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New Years Eve	Until 0400
Provision of Facilities for Making Music & Dancing	
Monday to Wednesday	1800 to 0300
Thursday to Saturday	1800 to 0400
Sunday	1800 to 0200
New Years Eve	Until 0400
Live Music	
Monday to Wednesday	2000 to 0200
Thursday to Saturday	2000 to 0300
Sunday	2000 to 0100
New Years Eve	Until 0300

Provision of Late Night Refreshment

Monday to Wednesday	2300 to 0330
Thursday to Saturday	2300 to 0430
Sunday	2300 to 0230

The Supply of Alcohol & Regulated Entertainment 0800 to 0400 for the following days:
Christmas Day, St Patrick's Day, St Georges Day & Burns Night

The opening hours of the premises:

Monday to Wednesday	0800 to 0330
Thursday to Saturday	0800 to 0430
Sunday	0800 to 0230

See non standard timings plus half an hour until close of premises.

A copy of the current licence can be found at Appendix 2.

- 1.5 The Police have provided within their documentation evidence and of the issues that have arisen that have led to the review of the licence, these range from noisy revellers out of the street to street brawls and disorder that emanated from the venue.
- 1.6 There are concerns with the management of the premises that the Police have attempted to address with meetings and providing advice but problems continued.
- 1.7 Representations
- 1.8 The Licensing Authority as responsible authorities supports the review application on both grounds. Please refer to Appendix 3 for further information.
- 1.9 14 residential representations have been received in relation to this application. Residents speak of their fear of the anti social behaviour that take place in and around the venue and the impact that this is having on their enjoyment of their home and the area in general. Please refer to Appendix 4 for further information.

2 Background

- 2.1 The premises has operated as a cafe with the ability to sell alcohol for many years, which then changed into a more alcohol lead business as a wine bar and then into a fully fledged nightclub in the last 6 years. Mr Ioannou took over the premises in 2015 and

has operated as a nightclub, he is also the named designated premises supervisor.

- 2.2 The area at Muswell Hill Broadway has been home to a number of late night venues over the years. It is the main hot spot for crime generation caused by the night time economy in that area. There were until recently 2 late night clubs and a public house as well as a late night kebab premises that operate into the early hours of the morning in this area.

The area does have late night anti social behaviour concerns from patrons that frequented both of the clubs. There is a case for the cumulative impact of all the premises causing concerns particularly when dispersal is underway at the end of the night. The kebab shop in between the night club has had its licence reviewed and hours reduced to ensure that it is not open when the clubs are turning out so as to not encourage patrons to hang around longer in the area. Incidents have arisen in the area and at times it has not been clear as to which premises the problems have stemmed from. The Police are concerned that the ongoing anti social behaviour which has resulted in street fights and public nuisance are not being controlled and mitigated for at the venue.

Mr Ioannou attended a meeting with his legal representative, the Licensing Officer and Mr Greaves. Mr Ioannou wanted to express that he was now implementing the conditions that had been previously advised to him by the Police Licensing officer. He also spoke of taking steps to reduce noise outbreak by putting a lobby door and carry out sound proofing. Mr Abrahams raised concerns in relation to the Police evidence not being informative enough and was asked to submit an email asking for further clarification to the relevant incident that he required further information. No request for information was made. The installation of a lobby area and the sound proofing referred to have not been documented and officers have requested site of any acoustic report that has been undertaken at the venue in order to take steps to reduce noise outbreak. Email correspondence following on from this meeting can be found at Appendix 5

- 2.3 During the consultation period Planning advised that the premises was granted permission in 1968 to operate as a restaurant but were required that no noise nuisance should emanate from its use that would affect nearby residents. The premises has not applied to update its Planning permission since that time. Other Planning issues arose with Mr Ioannou erecting a structure at the first floor rear of the premises. Licensing has been advised that a planning enforcement notice has been served in relation to a change of use to a night club and a construction of a first floor rear extension/outbuilding and fence.
- 2.4 Members will note from the letters of representation that a lot of the concerns raised has been around the operation of the clubs in the area and the appropriateness of such establishments in what is being viewed as a 'residential' or 'village' type area. The establishments have been in this area for many years and whilst some residents do not approve of the late night venues in the area this in itself is not a valid reason to revoke a licence. Representations must be relevant and, in the case of another person, must not be frivolous or vexatious. The Licensing Authority were alerted by residents to a closed sign being placed at the venue in early July. The Lawyer acting for Mr Ioannou was approached and advised that the premises had been flooded and would be remaining closed for several weeks until early September whilst the refurbishment was taking place.
- 2.5 The Licensing Authority considers that restrictions may be considered to hours of use where, after receiving relevant representations, the council considers it appropriate for the promotion of the licensing objectives to do so. The council may take into account the existing pattern of licensed premises in an area when considering what is appropriate to promote the objectives.

3 Licensing Policy

The committee will also wish to be aware of the guidance issued under section 182 of the Licensing Act 2003. Licensing is about regulating the provision of licensable activities on licensed premises, by qualifying clubs and at temporary events within the terms of the Licensing Act 2003. The terms and conditions attached to various permissions are focused on matters which are within the control of individual licensees and others granted relevant permissions. Accordingly, these matters will centre on the premises and places being used for licensable activities and the vicinity of those premises and places.

The objective of the licensing process is to allow for the carrying on of retail sales of alcohol and the prevention of public nuisance, prevention of crime and disorder, public safety and protection of children from harm. It is the Licensing Authority's wish to facilitate well run and managed premises with licence holders displaying sensitivity to the impact of the premises on local residents.

In considering licence applications, where relevant representations are made, this Licensing Authority will consider the adequacy of measures proposed to deal with the potential for public nuisance and/or public disorder having regard to all the circumstances of the case.

Where relevant representations are made, this authority will demand stricter conditions with regard to noise control in areas that have denser residential accommodation, but this will not limit opening hours without regard for the individual merits of any application. This authority will consider each application and work with the parties concerned to ensure that adequate noise control measures are in place.

This Licensing Authority in determining what action to take will seek to establish the cause of concern and any action taken will be directed at these causes. Any action taken to promote the licensing objectives will be appropriate and proportionate.

3.1 Licensing hours

Where relevant representations are made, the Council will consider the proposed hours on their individual merits. Notwithstanding this, the Council may require stricter conditions in areas that have denser residential accommodation to prevent public nuisance. The Council will endeavour to work with all parties concerned in such instances to ensure that adequate conditions are in place. The Council may restrict the hours that certain premises can offer alcohol for sale for consumption off the premises for preventing crime, disorder and nuisance.

3.2 Powers of a Licensing Authority

3.3 The decision should be made with regard to the Secretary of the State's guidance and the Council's Statement of Licensing Policy under the Licensing Act 2003. Where the decision departs from either the Guidance or the Policy clear and cogent reasons must be given. Members should be aware that if such a departure is made the risk of appeal / challenge is increased.

3.4 Options:

3.5 The applicants are seeking changes to the current licence to stem the noise nuisance and control the outside area.

3.6 The Authority must, having regard to the application and the representations, take such steps (if any), as it considers appropriate for the promotion of the licensing objectives.

The steps are:

- (a) To modify the conditions of the licence.
- (b) To exclude a licensable activity from the scope of the licence;
- (c) To remove the designated premises supervisor;
- (d) To suspend the licence for a period not exceeding three months;
- (e) To revoke the licence;

and for this purpose the conditions of the licence are modified if any of them is altered or omitted or any new condition added.

3.7 In accordance with section 52(6) of the 2003 Act, if the authority takes measures to modify conditions or exclude licensable activities from the licence, it may stipulate that the modification or exclusion is to have effect for any such period (not exceeding three months) as it may specify.

3.8 The licensing authority's determination of this application does not have effect until the 21 day appeal period has expired or if the decision is appealed the date of the appeal is determined and /or disposed of.

4. Other considerations

Section 17 of the Crime and Disorder Act 1998 states:

"Without prejudice to any other obligation imposed on it, it shall be the duty of each authority to which this section applies to exercise its various functions with due regard to the likely effect of the exercise of those functions, and the need to do all that it reasonably can to prevent crime and disorder in its area".

4.1 Human Rights

While all Convention Rights must be considered, those which are of particular relevance to the application are:

- o Article 8 – Right to respect for private and family life.
- o Article 1 of the First Protocol – Protection of Property
- o Article 6(1) – Right to a fair hearing.
- o Article 10 – Freedom of Expression

5 Use of Appendices

Appendix 1 – Review application and supporting documents

Appendix 2 – Copy of current Premises Licence

Appendix 3 – Responsible Authority representations

Appendix 4 – Representations from residents

Appendix 5 – Email correspondence from meeting

Background papers: Section 82 Guidance
Haringey Statement of Licensing policy

Appendix 1– Review Application and Supporting Documents


**METROPOLITAN
POLICE**
TOTAL POLICING

Application for the Review of a Premises Licence or Club Premises Certificate under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

- Before completing this form please read the guidance notes at the end of the form.
- If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.
- You may wish to keep a copy of the completed form for your records.

I Mark Greaves PC 164YR
**apply for the review of a premises licence under Section 51 of the Licensing Act 2003
for the premises described in Part 1 below**

Part 1 – Premises or club premises details

Postal address of premises or club premises, or if none, ordnance survey map reference or description:

Metropolitan, 266 Muswell Hill Broadway

Post town:

London

**Post code:
(if known)**

N10 2QR

Name of premises licence holder or club holding club premises certificate (if known):

Panikos Ioannou

Number of premises licence or club premises certificate (if known):

LN/000001284

Part 2 – Applicant details

I am:
Please tick Yes

- | | | |
|----------|--|-------------------------------------|
| 1 | an individual, body or business which is not a responsible authority
(please read guidance note 1 and complete (A) or (B) below) | <input type="checkbox"/> |
| 2 | a responsible authority (please complete (C) below) | <input checked="" type="checkbox"/> |
| 3 | a member of the club to which this application relates (please complete section (A) below) | <input type="checkbox"/> |

PROTECTIVE MARKING

(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)

Mr	<input type="checkbox"/>	Mrs	<input type="checkbox"/>	Miss	<input type="checkbox"/>	Ms	<input type="checkbox"/>	Any other title (e.g. Rev.)	<input type="checkbox"/>
Surname:					First Names:				
I am 18 years old or over <input type="checkbox"/>									
Current postal address if different from premises address:									
Post town:					Post code:				
Daytime Tel. No.:					Email: (optional)				

(B) DETAILS OF OTHER APPLICANT (fill in as applicable)

Name and Address:	
Telephone Number (if any):	
Email address: (optional)	

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT (fill in as applicable)

Name and Address:	
Mark Greaves PC 164YR Metropolitan Police, Unit 1 Quicksilver Place, Western Road, London N226UH	
Telephone Number (if any):	020 3276 0150
Email address: (optional)	mark.greaves@met.police.uk

This application to review relates to the following licensing objective(s)

		Please tick one or more boxes
1	The prevention of crime and disorder	<input checked="" type="checkbox"/>
2	Public safety	<input checked="" type="checkbox"/>
3	The prevention of public nuisance	<input checked="" type="checkbox"/>
4	The protection of children from harm	<input type="checkbox"/>

Please state the ground(s) for review: (please read guidance note 2)

PROTECTIVE MARKING

This venue is a bar located on a roundabout in Muswell Hill N10. During late evening the only venues open in immediate vicinity is Grill Kebab House next door and then Socialite Bar next door to that. Opposite is Mossy Wells Pub and a 24/7 Off Licence. Over at least the previous 3 years this roundabout is known for serious violent crime and disorder resulting in a third night club having their Premises Licence revoked. The violent disorder has continued and is causing alarm and distress to residents disturbed at night and finding crime scenes taped off by Police as they pass the roundabout later that day. Whilst youths do arrive in cars and hang around outside or opposite venue the majority of males in the early hours after Mossy Wells is closed are there for the two night clubs or leaving the nightclubs and hanging around for a takeaway kebab. Police have liaised with the two clubs and Kebab House about the situation with all venues denying their clients are concerned. This is difficult to disprove as venues are next to each other and finish same time so when 150 people come out and loiter they mix together.

Police obviously need to reduce the risk of serious crime and disorder as much as possible so have worked with the two clubs and they have both installed an ID scan system and Socialite Bar agreed SIA outside where yellow jackets, identifies them to clients and on Council CCTV, (see attached emails) but Metropolitan do not use their ID scanner despite serious crime and disorder involving their clientelle which would have greatly assisted the Police investigation if suspects ID had been scanned and SIA will not wear yellow jackets. Despite a multiple stabbing where ID was not scanned Mr Ioannou still refuses to use his ID scanning equipment stating it is not a Condition on his Premises Licence. This is true as both Metropolitan and Socialite Bar agreed voluntary use of the equipment due to the crime and disorder emanating from the venues in the early hours of the morning. Whilst venues cannot always control the actions of their clients on leaving if they are attracting a clientelle who use knives we need to consider if that venue should its hours reduced to prevent the late alcohol sales that help fuel such people or at least have compulsory ID scanning to possibly deter such violent clientelle, although when alcohol fueled the fact they have provided ID does not always stop them committing crime / disorder but it will assist Police in tracing suspects. With regards CCTV at the venue there is not Condition on the Premises Licence that footage must be kept 31 days and whilst in the past Police have had no concerns obtaining CCTV from the venue in the case of the assault on 19th March 2017 Mr Ioannou did not provide CCTV as it had over-written despite request made / USB supplied on 10th April 2017. Police consider a Condition of 31 days should be placed on the Premises Licence.

Police consider the level of violence at the location of the two licensed venues to be unacceptable and that every effort has been made to work with Metropolitan but the violence continues and so this Review is considered the appropriate way forward and that reducing the venues opening hours to 0000 would be the best way to greatly reduce alcohol fueled crime and disorder. If late hours are permitted to continue Police request ID scanning of all entrants and CCTV retained 31 days be made Conditions on the Premises Licence, see attached Representations.

The Police have also received complaints from local residents relating to noise (public nuisance) from the premise clients.

Please provide as much information as possible to support the application: (please read guidance note 3)

PROTECTIVE MARKING

Whilst other assaults / disorder at this location cannot be tied to Metropolitan clients and in some cases were tied to Socialite Bar, who had their Premises Lices. Whilst it is accepted venues cannot completely control persons who have left venue and are loitering outside and it is debatable how much risk SIA staff should take in serious disorder after clients have left. It is not always possible to ascertain which venue suspects come from and if we do again is venue responsible for actions after clients have left.

CRIS: 2803035/16 & 2803036/16 relates to counter allegations of assault on Saturday 06/02/2016 at 0415 when males are being ejected from Metropolitan by security and fight continues in the street. CCTV at venue not working after leaks from flat above.

CRIS: 2812452/16 and 2812455/16 relate to counter allegations of assault on Wednesday 18/05/2016 when Mr Ioannou asked an intoxicated female to leave and when outside she assaulted him female alleges she was assaulted whilst being ejected.

CRIS: 2813962/16 relates to an assault on Friday 03/06/2016 at 1915. Mr Ioannou stated victim and suspect 1 had been in his bar and had a fight so were ejected. Victims claims she walked away from the club but was attacked by a group of males and a female.

CRIS: 2817358/16 relates to an assault on Saturday 09/07/2016 at 0440 where Police in Haringey Council CCTV room noticed on CCTV a fight outside Metropolitan where one male used a belt as a weapon. Suspect stated he had been drinking in Metropolitan and that he had been defending himself. Other person left before arrival of Police.

CRIS: 2824153/16 relates to an assault on Sunday 18/09/2016 at 0245 when female victim and male friend were in Metropolitan. Male had a pair of rabbits ears on belonging to victim. A female took them off him and put them on her own head Victim had a heated discussion with female trying to get the ears back. Victim turned away as she considered matter closed but was pushed to the ground from behind believed by other female. As victim was about to remonstate with her a male she described as the bar owner intervened and told her he could not believe how she was behaving in his club after all he had done for her. She alleges 2 males have then taken her out to the street, thrown her on the floor and kicked her in the ribs and stamped on her hand.

CRIS: 2826714/16 relates to an assault on Mr Ioannou on Friday 14/10/2016 at 0245 when he was in Metropolitan after closing and heard loud banging on the door. He opened it and was beaten unconscious by males accusing him of beating their friends. Police arrived and arrested suspects.

CRIS: 2833302/16 relates to two assaults on Saturday 24/12/2016 at 0400 where victims were talking to a female inside Metropolitan which appeared to upset 6 males so they left. Males followed them into street and assaulted them. Victims ran back to Metropolitan chased by suspects.

CRIS: 2801185/17 relates to a fight on Sunday 15/01/2017 at 0410 o/s Metropolitan, 266 Muswell Hill Broadway N10 and caught on Council CCTV. Two intoxicated males arrived at venue and allege SIA Door Supervisor told them venue was closing in 10 minutes and so would cost £10 to enter. Males declined and shortly afterwards had a fight with 2 males o/s venue.

CRIS: 2802318/17 relates to a number of GBH's by stabbing on Saturday 28/01/2017 at 0340 captured on Council CCTV Muswell Hill Broadway N10. Suspects had earlier been ejected from Metropolitan and appear to have returned with knives and attacked persons outside venue including SIA outside Socialite Bar.

On Friday 24/02/2017 at 2325 I attended Metropolitan and met Panikos Ionnou. I asked if the ID Scanner was used on the night of the recent stabbing, 28/01/2017, that took place outside venue after suspects previously ejected. He said ID Scanner had not been used as the suspects were VIP's. I asked what that meant and was told they were guests at a member of staffs birthday party, Jasmin. I noticed clients entering with no ID Scanner being used and asked if he was using it and was told not all the time. I asked where ID Scanner was and he asked a female bar staff who went away and came back with it. I asked to see the previous weekend entrants to see if it was being used but she told me it needed charging and she had wiped all previous scans as they had not enough space on machine. She then put machine to charge. I told Panikos the violence relating to the venue was too high and he had agreed to use the ID Scanner but had not and we would consider Reviewing his Licence. I said he should ID Scan all entrants. He asked if it was a legal requirement on his Licence to use the ID Scanner and I said it was not but a Review could make it a legal requirement. He told me to Review his licence then.

CRIS: 2804881/17 relates to a domestic assault on Sunday 26/02/2017 at 0320. Victim and her boyfriend were in Metropolitan. He was intoxicated and accusing their friends of taking his property so victim took him outside where he assaulted her and was himself assaulted by friends in response to him hitting her. A female smoking o/s venue was also assaulted when she tried to stop fight.

CRIS: 2806793/17 relates to a GBH on Sunday 19/03/2017 at 0330 o/s Metropolitan where a fight took place resulting in victim receiving 3 stab wounds to his back. Mr Panikos told me on 22/04/2017 that CCTV at Metropolitan for 19/03/2017 had overwritten. Mr request was made on 10/04/2017 when I left a USB and letter through mailbox and sent email.

I met Panikos on Friday 21/04/2017 at 2340 at venue and asked if he was using the ID Scanner for clients and was told "Not often, well not at all." I asked if he had spoken with staff about the stabbing suspects at her birthday party and he said he had not.

PROTECTIVE MARKING

Have you made an application for review relating to this premises before?

(Please tick yes)

Day Month Year

If yes, please state the date of that application:

If you have made representations before relating to this premises please state what they were and when you made them:

PROTECTIVE MARKING

[Large empty rectangular area for protective marking]

Please tick Yes

I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate.

I understand that if I do not comply with the above requirements my application will be rejected.

PROTECTIVE MARKING

IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION.

Part 3 – Signatures (please read guidance note 4)

Signature of applicant or applicant's solicitor or other duly authorised agent (see guidance note 5). If signing on behalf of the applicant please state in what capacity.

Signature:  **Date:** 10th May 2017

Capacity: Haringey Police Licensing Officer

Contact name (where not previously given) and postal address for correspondence associated with this application: (please read guidance note 6)

Post town:

Post code:

Telephone Number (if any):

If you would prefer us to correspond with you using an e-mail address, your e-mail address (optional):

Notes for Guidance

1. A responsible authority includes the local police, fire and rescue authority and other statutory bodies which exercise specific functions in the local area.
2. The ground(s) for review must be based on one of the licensing objectives.
3. Please list any additional information or details, for example dates of problems which are included in the grounds for review if available.
4. The application form must be signed.
5. An applicant's agent (for example, solicitor) may sign the form on their behalf provided that they have actual authority to do so.
6. This is the address which we shall use to correspond with you about this application.

Greaves Mark L - YR

From: Greaves Mark L - YR
Sent: 10 April 2017 12:46
To: 'panikos ioannou'
Subject: CRIS: 2806793/17 GBH Muswell Hill Broadway N10 CCTV Request

Importance: High

Dear Panikos

I am investigating a fight that occurred on the Muswell Hill roundabout on Sunday 19th March 2017 where a male was stabbed in the back with possibly a broken bottle or glass. It is believed the suspects came from Metropolitan or Socialite Bar so I am contacting both venues regarding outside camera CCTV. Can you please download your outside cameras from 0315 – 0415. I have put a blank USB through the letterbox of Metropolitan earlier today with an accompanying letter.

Many thanks

Mark

**Mark Greaves PC 164YR
Community & Youth Engagement
Licensing Officer
Haringey BOCU
Territorial Policing
Tel: 020 3276 0150 Mobile: 07766 161877**

Haringey police are here

- *for victims,*
- *to build trust with communities,*
- *to prevent crime in partnership,*
- *and to bring offenders to justice.*

**This Message is Restricted/Confidential
If Printed please remember to dispose of as Confidential Waste**

Greaves Mark L - YR

From: Greaves Mark L - YR
Sent: 17 February 2017 10:10
To: panikos ioannou
Subject: Stabbing O/S Metropolitan 28/01/2017

Importance: High

Hi Panikos

I am contacting you with regards the multiple stabbings on 28/01/2017 which you have supplied CCTV for. I am enquiring regarding the ID scanning you were operating at Metropolitan. Obviously if entrants were scanned on that night it would assist with the investigation. Are you still ID scanning clients on entry? Were they scanned on the night of the incident?

Many thanks

Mark

**Mark Greaves PC 164YR
Community & Youth Engagement
Licensing Officer
Haringey BOCU
Territorial Policing**

Tel: 020 3276 0150 Mobile: 07766 161877

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Greaves Mark L - YR

From: Greaves Mark L - YR
Sent: 03 May 2016 12:42
To: 'panikos ioannou'
Subject: RE: Preventing Disorder Muswell Hill Roundabout 29th April - 1st May

Hi Byron

The CCTV is a council centre operating 24 / 7 but with cameras throughout Haringey so although they do try and monitor late venues, including your roundabout, they cannot watch them all.. They have our radio operating so if they are dealing with another incident on another camera but your officers call then they will hear the call being put out and monitor your camera. This means they can zoom in and get images to identify suspects and gain evidence of assaults etc.

Out of interest do your staff assist Socialite SIA and vice - versa if a big fight does break out? As staff are not more than 10 feet apart I assume they back each other up.

Regards

Mark

From: panikos ioannou [mailto:panaisdevelopopt@gmail.com]
Sent: 30 April 2016 16:51
To: Greaves Mark L - YR
Subject: Fwd: Preventing Disorder Muswell Hill Roundabout 29th April - 1st May

----- Forwarded message -----

From: panikos ioannou <panaisdevelopopt@gmail.com>
Date: Sat, Apr 30, 2016 at 4:49 PM
Subject: Fwd: Preventing Disorder Muswell Hill Roundabout 29th April - 1st May
To: "a.lytras" <a.lytras@btinternet.com>

----- Forwarded message -----

From: Bravo Delta <bravo_delta@outlook.com>
Date: Fri, Apr 29, 2016 at 12:02 PM
Subject: Re: Preventing Disorder Muswell Hill Roundabout 29th April - 1st May
To: panikos ioannou <panaisdevelopopt@gmail.com>

Dear Mark,

Yes ID Scan are operating at the 'Metropolitan', and yes it is being applied to all entrants.

Records are kept on the device being used to scan the ID however I will have to check if the files are then being downloaded and stored.

But certainly of any given weekend, we have details of all our entrants that have attended over that weekend. We are proactive in that regard because it is our principal deterrent to troublemakers as it were.

With regard to your Police response being 12 minutes to an emergency and your attempt to try to attend as soon as possible which could be one minute if a patrol is nearby, that is good to know for emergencies however what about public disorder and general threatening behaviour?

We typically encounter this type of thing, hazards of the job (as you can appreciate) but it would be nice to know that the Police will be on hand to attend and move any disruptive revellers on in said event so as to prevent/avoid an emergency call from even having to be made and responded to.

Is your CCTV centre being pro-actively manned/monitored from 10pm to 3:30am of a given weekend?

I certainly hear your point re the florescent yellow jackets making us identifiable to your officers and our clients as we endeavour to disperse or prevent loitering in the carriageway, however, sorry to have to say that they do not command the level of respect that you think or believe they do, it just makes security a bit more of an easier target for would be 'side line trouble makers' but as I said, I understand why you require us to wear them which is to help separate and identify who is who in any event.

With regards to incidents I was referring to there having been no serious uncontrollable fights that started in our venue that then spilt out onto the carriageway causing mass disruption which I would hope if that were ever to happen, would be seen by CCTV and responded to accordingly i.e. 12 minutes worst case 1 minute best case?

Please know we are here to work with you to ensure that those on a night out conduct themselves responsibly and leave the area without disruption.

Regards,

Byron Deslandes

On 28 Apr 2016, at 22:31, "panikos ioannou" <panaisdevelopt@gmail.com> wrote:

Sir

I was not aware that ID Scan was operating at Metropolitan, does this apply to all entrants and records kept?

With regards 15 minutes response Police have a 12 minute response to emergency calls but as this is not always possible, we actually rarely miss the time limit but it happens, we always try to attend as soon as possible which can be one minute if a patrol is nearby. Obviously our CCTV centre alerting our control, there is a radio link, it is treated as an emergency call and will be assigned it is a live link so everyone on patrol will hear it and if available make their way without waiting for the official request.

The florescent yellow jackets request is to assist with officers being identifiable to clients who are being dispersed from the area or loitering in the carriageway, which many do, and for them to realize they are being spoken to / directed to cease any activity by an official person. It also assists Police in identifying security should they arrive to a violent situation where security have become involved.

With regards no incidents regarding your customers Mr Ioannou is aware of the recent investigation where a customer 'helping security' is seen on CCTV / Police assaulting someone. Unfortunately CCTV at the venue was not recording. On a recent visit to venue I found the logs relating to SIA staff on duty had days blank which on a more recent visit has been corrected from time of previous visit. Regardless, we are having problems on this roundabout with outbreaks of serious crime and disorder and as you say we need to work together to reduce risk as far as possible.

Greaves Mark L - YR

From: Greaves Mark L - YR
Sent: 28 April 2016 13:31
To: 'panikos ioannou'
Subject: RE: Preventing Disorder Muswell Hill Roundabout 29th April - 1st May

Sir

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Regards

Mark

From: panikos ioannou [mailto:panaisdevelopt@gmail.com]
Sent: 28 April 2016 11:46
To: Greaves Mark L - YR
Subject: Fwd: Preventing Disorder Muswell Hill Roundabout 29th April - 1st May

----- Forwarded message -----

From: Bravo Delta <bravo_delta@outlook.com>
Date: Thu, Apr 28, 2016 at 10:53 AM
Subject: Re: Preventing Disorder Muswell Hill Roundabout 29th April - 1st May
To: panikos ioannou <panaisdevelopt@gmail.com>

Sir,
Please forward reply below to your Police contact.

Hello there,
Good morning to you. Wearing a high vis alone will not deter crime, it will simply make security more visible in the event of a crime or altercation.

I have no problem per se in me and my operatives wearing high vis but would need to know how this will help us should an unfortunate incident occur?

For e.g. by us wearing the high vis does this assure that any incidents seen on CCTV will be responded to within a certain time frame i.e 15 mins?

For me, the value from this must be some type of assurance of a reasonable guarantee of a response. I would be grateful if we could be given that?

We run a very tight ship on our doors and so ID scans, Incident logs, assessing temperament and attitude before entry of those coming in are all done as standard to identify and deter anyone who does not come out with the right frame of mind which is simply to enjoy themselves.

The Metropolitan also operates a cover charge with the offer of 2 drinks back which helps to deter those who may otherwise come out simply to loiter.

The Metropolitan is now 1 years old and since it's operation there has been no incidents inside the venue and none outside due to our customers.

We will of course work with the Police to ensure this remains but want to know that by wearing a high vis we can be assured of some type of rapid response as it were.

Look forward to your reply in that regard.

Kind regards,

Byron Deslandes
Director
Bravo Delta Security Services Ltd

On 28 Apr 2016, at 09:50, "panikos ioannou" <panaisdevelopt@gmail.com> wrote:

----- Forwarded message -----

From: **panikos ioannou** <panaisdevelopt@gmail.com>
Date: Thu, Apr 28, 2016 at 8:19 AM
Subject: Fwd: Preventing Disorder Muswell Hill Roundabout 29th April - 1st May
To: "a.lytras" <a.lytras@btinternet.com>

----- Forwarded message -----

From: <Mark.L.Greaves@met.pnn.police.uk>
Date: Wed, Apr 27, 2016 at 12:27 PM
Subject: Preventing Disorder Muswell Hill Roundabout 29th April - 1st May
To: panaisdevelopt@gmail.com
Cc: Daliah.Barrett@haringey.gov.uk

Hi Panikos

There is a busy weekend coming up, good news for you, but we need to ensure everything possible is done to deter crime / disorder and disperse clients at end of night. As I mentioned

before we believe SIA officers outside In florescent yellow jackets are recognisable as security, can see problem clients approaching and can be seen on CCTV acting to disperse clients.

Let's hope we have a trouble free weekend.

Regards

Mark

Mark Greaves PC 164YR
Licensing / CPDA / Crime Prevention
Haringey Borough Police
Tel: 020 3276 0150

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Twitter: @metpoliceuk

METROPOLITAN CCTV

CRIS: 2801185/17 15/01/2017

04.03 Venue starts to empty. SIA and Kebab Man come out and go into Kebab Shop. Suspects exit and one stands in road dressed in black with white shoes then walks into kebab shop then returns to stand in road again.

04.04.50 Two other suspects involved walk from club past other 2 suspects across road.

04.07.50 Suspects walk back to club

04.09 Fight

CRIS: 2902318/17 28/01/2017

03.49 Multiple stabbings

CRIS: 2806793/17 19/03/2017

0348 Crowd spills out onto road

0349 2 SIA, one in black and one in white shirt from Metropolitan, (SIA at Socialite wearing yellow jackets, try to get crowd onto footway. Mr Ioannou believed in crowd.

0351 Fight

0354 2 SIA move suspects on and SIA in black talks to suspect

0355 2 SIA return to club

Representations Metropolitan Bar

Digital CCTV system cameras will be upgraded to provide identifiable images.

Cameras must be sited to observe the designated smoking area / footway outside venue.

Cameras must be sited to observe all public areas of the licensed premises, including all public entry and exit points from inside, and the street environment.

Cameras on the entrances must capture full frame shots of the heads and shoulders of all people entering the premises i.e. capable of identification of every person entering in any light condition.

Provide a linked record of the date, time, and place of any image.

Provide good quality images.

Have a monitor to review images and recorded quality.

Be regularly maintained to ensure continuous quality of image capture and retention.

Staff trained in operating CCTV shall be present on the premises at all times when open to the public. This staff member shall be able to show the Police or the Licensing Authority recordings of the preceding two days immediately when requested

Digital images must be kept for 31 days. The equipment must have a suitable export method, e.g. CD/DVD writer so that Police can make an evidential copy of the data they require.

A minimum of 3 SIA Registered door supervisors will be on duty at all times when regulated entertainment is taking place on Fridays and Saturdays until venue closes to the public.

2 SIA Officers in yellow jackets will control entry to the venue and monitor clients behaviour outside venue.

An incident log shall be kept at the premises, it will be in a hardback durable format handwritten at the time of the incident or as near to as is reasonable and made available on request to the Police, which will record the following:

- (a) all crimes reported to the venue
- (b) all ejections of patrons
- (c) any complaints received
- (d) any incidents of disorder (disturbance caused either by one person or a group of people)
- (e) seizures of drugs or offensive weapons
- (f) any faults in the CCTV system or searching equipment or scanning equipment
- (g) any refusal of the sale of alcohol
- (h) any visit by a relevant authority or emergency service.

Customers permitted to temporarily leave and then re-enter the premises e.g. to smoke, shall not be permitted to take drinks or glass containers with them.

The premises Licence Holder shall ensure that the premises adopt a Club ID scan or suitable equivalent which will be utilised as part of the conditions of entry after 8pm. The Club ID scan or suitable equivalent shall require patrons seeking to enter to be subject to an entry process whereby photographic identification must be provided and recorded to enable identification of each patron to take place. The equipment must have suitable export method to enable copies of images to be downloaded and given to Police or Licensing Authority on request.

The premises Licence Holder shall ensure that signage will be placed at the entrance to the premises which is clearly visible to inform customers 'No I.D.-No Entry'.

A marshal must be used to disperse customers on leaving the premises in a quick and efficient manner to minimise any noise nuisance or disturbance.

A customer services contact number/ person to be assigned in order to liaise with residents wishing to raise concerns. Contact details on venues website and / or frontage of venue.

Main

IU: YR HARINGEY
 Crime Type: C H/O Crime Type: 1
 Allegation (Prefix):
 Allegation:
 Committed on/from Date: SAT 28/01/2017 03:40
 Committed to Date: SAT 28/01/2017 03:50
 Reported Date: SAT 28/01/2017 03:51
 How Notified: NF Found By Police

Location**OMPD?**

Address:
 O/S,METROPOLITAN BAR 266,MUSWELL HILL BROADWAY,
 LONDON,N10 2QR

VIW No: 5 Of: 6
 Role(s): W

Total - Victims: 4
 Total Witness: 6
 CAIT Subject No:

Personal Details

Co/Public Body? Title: MR
 Surname: IONNOU
 Co./Forenames: Panikos

28/01/2017 08:11

PC 239113 175YR S BUNN

PRIMARY INVESTIGATION DETAILS : 1 Immediate action

1. CAD 1453/28JAN17
 YR26N
 PC 175YR and PC 377YR
 YR3
 PS 25YR and PS 70YR

2. HARINGEY CCTV office have noted a scuffle take place on MUSWELL HILL N10 o/s the METROPOLITAN BAR. The incident was immediately reported via YR main channel to MET CONTROL.

CCTV have seen two males, SUS 1 and SUS 2, running from the scene down MUSWELL HILL. VIW 1 has been seen on CCTV outside the bar bleeding heavily from a head injury. YR26N have then been assigned to the call.

On arrival YR26N were flagged down straight away by the bar door staff. PC 175YR spoke to the door staff who stated that four people had been stabbed and one had been stabbed in the neck. Officers found three (3) of the victims amongst the crowded bar entrance. LAS arrived on scene once officers had confirmed there were no SUS on scene and began treating the VIW's.

PC 175YR asked door staff and witnesses were the fourth VIW was but apparently VIW 4 had taken a taxi straight to hospital.

PC 175YR began speaking with VIW 1 while PC 377YR spoke with door staff and liaised with YR2, YR5 and LAS.

From the initial accounts it appears that SUS 1 and SUS 2 have been dropped in car by the bar. They have proceeded to walk up to the bar entrance. VIW 3 states they asked him if he worked at the bar but before he could answer they started attacking anyone standing near. At first VIW 3 thought 28/01/2017 08:11

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From the initial accounts it appears that SUS 1 and SUS 2 have been dropped in car by the bar. They have proceeded to walk up to the bar entrance. VIW 3 states they asked him if he worked at the bar but before he could answer they started attacking anyone standing near. At first VIW 3 thought they were punching but it now appears they were using Stanley knives. The attack happened within seconds, both SUS then ran off down MUSWELL HILL.

VIW 1 and VIW 3 taken to the WHITTINGTON HOSPITAL with slashes to the back of the head. VIW 2 taken to ST MARYS HOSPITAL with injury to his left ear, the left ear lobe has been cut off.

28/01/2017 17:43

PC 237782 136YR R WRIGHTSON

E/T CID - CCTV

Metropolitan Bar

I have attended the venue with the bar owner, Panikos IOANNOU and have obtained footage of the incident. This has been burned to a memory stick and exhibited as PI/01 in an MG11. The footage at the bar is 1 hour and 10 minutes fast. The footage shows the majority of the incident and shows one of the suspects faces, as such when a victim statement is obtained this will be circulated for ID.

The bar owner believes that the males may have been in the bar earlier in the night as he remembers 2 males leaving after an altercation. I have requested he contact the security guards involved to see if he can narrow down a time.

28/01/2017 18:28

PC 237782 136YR R WRIGHTSON

CID update

I have had a call from Panikos, the bar owner of the Metropolitan. He has spoken to one of the security guards that were working last night and found that the incident he was referring to where males were asked to leave was approximately 30 minutes prior to the GBH. He has reviewed the footage and believes that at least one of them is the same as the males that return and commit the attack.

Suspects still being sort.

CCTV

Main

IU: YR HARINGEY
 Crime Type: C H/O Crime Type: 1
 Allegation (Prefix):
 Allegation:
 Committed on/from Date: SUN 19/03/2017 03:30
 Committed to Date:
 Reported Date: SUN 19/03/2017 03:35
 How Notified: NP Phone Call to Police

OIC

Investigating Officer's Rank: PC
 Surname: PIRALLA Initials: F
 Warrant Number: 232865 Div/D Number: Usual Relief: E
 Duty: AA Borough Uniform
 Station/Branch: YR HARINGEY

Location

Address:
 O/S, Metropolitan Bar 266, MUSWELL HILL BROADWAY,
 LONDON, N10 2QR

19/03/2017 06:22

PC 238123 251YR L SULLIVAN

PRIMARY INVESTIGATION DETAILS : 1 Immediate action
 *** CAD 1425/19MAR17 REFERS ***

VIW1 has been on a night out with his friends when he has been involved in a fight outside of the METROPOLITAN BAR with a group of approximately 7-10 other males.

A large tussle has taken place outside of the Mossy Well Pub where VIW1 has eventually ended up on the floor, topless with a group of males on top of him. VIW1's friend has kicked some of the males off of VIW1 and dragged him away. VIW1 has then walked away from the location down DUKES AVENUE N10 where he was found by Police, sat on a wall outside of 1 DUKES AVENUE (Doctors Surgery).

VIW1 was given first aid at the scene where it was confirmed that he had received what looked like 3 stab wounds to the upper and lower back. VIW1 was treated at the scene before LAS arrived.

VIW1 was assessed by LAS and was taken to St Mary's Hospital in the back of the ambulance.

Upon speaking to the friends of VIW1 who were at scene and multiple people who were stood around, none were willing to give any details of themselves or what happened in the incident. The only information that was gained from bystanders was that it occurred outside the METROPOLITAN BAR and not inside.

CAD 1443/19MAR17 refers to a female who called in stating that she watched the incident from her bedroom window and had recorded the incident on her phone. The footage was viewed by an officer at the scene. The footage showed a large group of males scuffling backwards and forwards outside the MOSSY WELL pub however the footage was too far away to distinguish any suspects or aggressors. The suspects were all dressed in dark clothing however due to the nature of incident it was difficult to establish what actually took place, how the injury to VIW1 occurred or who by.

In the footage, VIW1 can be seen to be tackled to the ground topless by a number of males before being dragged away by his friend. Once dragged away, VIW1 clearly stands in the road of the roundabout with his friend and can be seen to be clearly bleeding from his back from multiple wounds. VIW1 then walks round the corner to DUKES AVENUE with his friend where he was found sat on a wall.

The wounds did not look like that of a knife or bladed weapon however formed the shape of what may have been a broken glass or bottle.

Once at hospital, VIW1's injuries were declared non-life changing/threatening by Dr B. VIW1 was not willing to give any details of the incident and would not give an account of what happened.

19/03/2017 14:42

PC 232865 F PIRALLA

I spoke to the charge nurse at Paterson Ward, St Mary's hospital at about 1430. He confirmed that VIW will be discharged before the end of the day and the injuries have been treated during a short surgery during which the glass was cleaned off the wounds and the wounds then closed up.

I spoke to VIW who at this moment does not want to give a statement.

Main
 IU: YR HARINGEY
 Crime Type: B H/O Crime Type: I
 Allegation (Prefix):
 Allegation:
 Committed on/from Date: SAT 06/02/2016 04:15
 Committed to Date: SAT 06/02/2016 04:24
 Reported Date: SAT 06/02/2016 04:24
 How Notified: NP Phone Call to Police
 Restricted? By: Date:
 Restriction Reason:

Flags
 YR

Borough

Branch

CQ CMS Quality Check

Service

Area (Historical)

HQ QA Exclusion
 HF Reclassification Agreed FSI
 CT TIC/Alternate Crime Granted
 HZ Victim(s) added

OIC

Is OIC Same As Reporting Officer ?

Investigating Officer's Rank: DC
 Surname: CANT Initials: II
 Warrant Number: 188007 Div/D Number: Usual Relief:
 Duty: AB Borough CID
 Station/Branch: FCTE-4 Forensic Converter Team East-4
 Allocated Date/Time: 07/02/2016 14:27
 Allocation Noted? Y Noted Date/Time: 07/02/2016 14:27

Location

OMPD?
 Address:
 276, MUSWELL HILL BROADWAY,
 LONDON, N10 2QR
 Location Text:

GLU: YR Local Id: YR05 Grid Ref: 528625,189875

PRIMARY INVESTIGATION DETAILS : 1 Immediate action
 CAD 1550/6Feb16
 A/Insp John
 Pc 680YR Tully

Police attended the scene following calls of a male hitting a female at the location. Upon police arrival they saw susp1 punch VIW 3 one in the face causing him to fall to the floor unresponsive. Police spoke to VIW 1 and 2 who stated that they had left the venue to smoke outside. VIW 2 attempted to regain entry into the location and were stopped by the suspect. They stated that he was aggressive towards them and pushed VIW 2 away. He shut the door with VIW2's hand in the door jar and resulting in her fingers being trapped and injured. An altercation ensued whereby the suspect allegedly punched VIW1 in on the right hand side of the face causing her to fall and hit her head on the floor causing a one inch cut to the forehead.

All victims were taken to Whittington Hospital by the LAS.

VIW 3 states that he saw the altercation take place and intervened. He was being by the LAS and further details were not taken at the time. This report will be updated following the MG11 taking.

PRIMARY INVESTIGATION DETAILS : 2 Scene

Scene initially preserved by officers. Following consultation with DC Thoms (YR5) this was closed when the VIW injuries were declared non life threatening/changing

PRIMARY INVESTIGATION DETAILS : 5 Suspects

SUSP1 was positively identified at the scene by VIW 1 and VIW2. the suspects actions against VIW3 were witnessed by police.

01YE/643/16 refers

PRIMARY INVESTIGATION DETAILS : 6 Other evidence

Local authority CCTV recorded and awaits collection.

06/02/2016 08:03

PS 207459 84YR LM NATION

The suspect has made a cross allegation of ABH against VIW 4 which has been recorded on CRIS 2803036/16

Suspect interview at Edmonton Police Station

DC Cant Interviewing

Suspect is interviewed without a solicitor

He claims that he was not officially working at the venue that night but was called in to assist and had his earpiece and protective equipment on

At about 4 am there was a problem with people not wanting to leave and a number of bouncers were involved on the stairway to push them upstairs and out, the group were male and female.

Suspect stated that during this incident there was much shoving and pushing that went on that there were fists and hands everywhere, Harvey stated that whilst the club tried to eject these people that he was assaulted several times, receiving a large lump to the forehead and also a scratch to the left side of the nose and a bloody left eye and abrasions under the left eye.

Suspect at some point stated that he shouted at everyone saying that they were all drunk and basically a disgrace and that they should all go home, he believes that this then made him the focal point of attention for the people in the club

Outside at the same time suspect says that bottles were thrown at him and the others that he was drop kicked by someone but who was drunk and did not connect properly.

Suspect watched the CCTV and said that he was pushed backwards by a large group of people some who trying to punch and kick him and get to him.

He says that he either pushed someone away or hit them but cannot remember as he was surrounded by these people and felt threatened and that person fell to the floor, he mentions that it all happened so fast but he was in fear of what they were going to do to him and pushed/hit someone away.

When the police arrived he did not struggle or cause any problems when he was arrested and was taken to the police station.

30/03/2016 14:12

DC 188007 II CANT

There is no CCT V at the venue as the owner /Licensee Panikos Ioannou is claiming that there has been water damage at the location that has interfered with it.

Suspect charged with 4 assaults by beating. COUNCIL CCTV

Main
 IU: YR HARINGEY
 Crime Type: B H/O Crime Type: 1
 Allegation (Prefix):
 Allegation:
 Committed on/from Date: WED 18/05/2016 23:35
 Committed to Date:
 Reported Date: WED 18/05/2016 23:38
 How Notified: NP Phone Call to Police

OIC
 Investigating Officer's Rank: PC
 Surname: GILGALLON Initials: P
 Warrant Number: 241678 Div/D Number: 349YR Usual Relief: S
 Duty: AA Borough Uniform
 Station/Branch: YR HARINGEY
 Allocated Date/Time: 05/06/2016 07:39

Location

OMPD?
 Address:
 METROPOLITAN,266,MUSWELL HILL BROADWAY,
 LONDON,N10 2QR

19/05/2016 03:47

PC 233365 G LODGE

PRIMARY INVESTIGATION DETAILS : 1 Immediate action
 CAD 10070/18th May 2016- PC Lodge 791 YR and PC Rochester 344 YR were flagged down by Bar manager O/S the location.

This report is linked to CRIS 2812455/16 where the manager is SUS1 for the counter allegation of assault and the female is VIW1.

In this CRIS VIW1 is the manager of the bar and SUS1 is a customer.

The location is CAFE LOCO which is a bar at the top of Muswell Hill N10.

Manager **Panikos Ioannou** stated he is the designated person in charge and was made aware of a female inside the location that was drunk and the bar staff no longer wanted to serve her. The manager asked the female to leave the premises which she did. When outside the female has become aggressive and has begun to hit the manager and shout at him.

The manager called police and prior to police arrival the female left the location. The manager stated he did not want to make any allegations to police as he does not have time for an investigation and just wanted the female to leave which she had done.

The manager did not have any injuries.

Officers completed an area search for the female but there was no trace of her.

CAD 10185/18th May 2016 came into police from the female when she returned to her HA. The female stated she had been assaulted by being thrown in the road and hit in the face.

Before officers managed to get to this S grade the female returned to the incident location.

CAD 101/19th May 2016 This CAD was created at 0014 hours. This CAD was called in from the bar manager, he stated that the female from before had returned and is causing a disturbance, throwing things at people and is drunk. Y1N attended as an I grade and spoke with the female and the manager.

The female stated that she was in the bar and bar staff were being rude to her. The female then was asked to leave the bar by the manager. Once outside the female stated that the manager threw her and her handbag into the road. The female was drunk and difficult to speak with. The female stated she had a mark on her trouser leg from where she was thrown on the floor.

Both parties declined LAS.

Both parties are making counter allegations of assault against each other. Both stating that the incident happened outside the bar. There is clear CCTV outside the location but it was not accessible to be viewed whilst officers were on scene so this has been requested and will be downloaded for officers to view and establish what actually happened.

At this time neither party will be arrested.

19/05/2016 04:00

PC 233365 G LODGE

Spoke to Panikos he is having trouble downloading the CCTV and stated he will need more time to do this. He stated this will be complete for officers to collect in the evening on 19/05/2016- PC Lodge 791 YR will collect this during ND.

20/05/2016 04:32

PC 233365 G LODGE

OIC attended incident location to view and to collect CCTV whilst there the CCTV was not able to be viewed. This was obtained however once viewed the CCTV on a USB would not work.

OIC will re-attend on 24/05/2016 to attempt to obtain a working copy of the CCTV.

15/06/2016 09:43

PC 241678 349YR P GILGALLON

VIWI contacted regarding retrieving CCTV, message left.

21/06/2016 13:25

DS 9296 CL HARRIS

SNT DS:

The victim of this report has informed officers that he does not wish to pursue the allegation against the suspect. This report will be closed and may be opened should the victim

Other victim CRIS: 2812455/16 not responding to Police calls.

Main

IU: YR HARINGEY
 Crime Type: B H/O Crime Type: 1
 Allegation (Prefix):
 Allegation:
 Committed on/from Date: SUN 15/01/2017 04:10
 Committed to Date:
 Reported Date: SUN 15/01/2017 04:10
 How Notified: NP Phone Call to Police

OIC

Investigating Officer's Rank: DC
 Surname: BUCKLEY Initials: RA
 Warrant Number: 206958 Div/D Number: Usual Relief: 6
 Duty: AB Borough CID
 Station/Branch: YR HARINGEY

Location

Address:
 266, MUSWELL HILL BROADWAY,
 LONDON, N10 2QR

15/01/2017 05:57

PC 236983 161YR DS SMITH

PRIMARY INVESTIGATION DETAILS : 1 Immediate action

1. CAD 1453/15JAN17
YR22N 499YR and 161YR

2. On Sunday 15th Jan 2017 at approximately 0408 hours YR CCTV was monitoring LOCOS nightclub in Muswell Hill Broadway when suddenly a fight has broken out between 4 males which ends up in the road with all 4 males throwing punches and then it goes back onto the pavement where due to the crowd of people there is a loss of vision.

Two of the males then walk off towards the roundabout and are lost off screen.

Police have arrived on scene and been met by VIW 1 and 2 who were both clearly intoxicated, VIW 2 had visible injuries to his lip and nose with small cuts.

When asked what happened both males stated they were just jumped by two males and had done nothing to provoke it, VIW 1 stated that they had arrived at LOCOS and the bouncer has then told them it was closing in 10 mins and would cost 10 pounds to get in as such they have decided to get a taxi to his home address.

VIW 2 was very drunk and just continued to say how nice a guy he was and that he would never hurt anyone. Both VIWs declined LAS

VIW 1 gave description of the Suspects as Turkish males one of which was F600 large build in a black top and the second male as F510 skinny both with black hair

VIWs 1 and 2 were then taken home

Officers have then collected the CCTV from Ashley Road and viewed it which shows the incident and shows the 2 VIWs fighting with the SUS and at points the VIWS where chasing the SUS and not just attacked as the VIWs had claimed.

VIW2s details hard to obtain due to him being drunk.

Main

IU: YR HARINGEY
 Crime Type: B H/O Crime Type: I
 Allegation (Prefix):
 Allegation:
 Committed on/from Date: SUN 26/02/2017 03:20
 Committed to Date:
 Reported Date: SUN 26/02/2017 03:50
 How Notified: NP Phone Call to Police

OIC

Investigating Officer's Rank: PC
 Surname: VAN GELDER Initials: N
 Warrant Number: 240617 Div/D Number: 318YR Usual Relief: S
 Duty: AA Borough Uniform
 Station/Branch: YR HARINGEY

Location

Address:
 CLUB METROPOLITAN,266,MUSWELL HILL BROADWAY,
 LONDON,N10 2QR

26/02/2017 07:26

PC 221571 449YR S MCKAY

PRIMARY INVESTIGATION DETAILS : 1 Immediate action

1. CAD: 1303/26FEB17
 PC TOHATI 355YR, PC GUTHRIE 505YR in YR24N
 PC EDIRI 560YR, PC MCKAY 449YR in YR23N

2. On SUNDAY 26/02/2017 Police received a call from VIW3 stating the following:-

HAVE HAD A CALL ON MY MOBILE FROM MY NEPHEWS FRIEND. SAID HE WAS BEING CHASED BY A GROUP. HE WAS VERY ERRATIC. HE HAS JUST CALLED AGAIN AND HAVE MANAGED TO GET THE ABOVE LOCN FROM HIM. THE LOCN IS MY HUSBANDS DADS HOUSE. HE IS HURT. HE THINKS THE SUSPS ARE STILL NEARBY.

I USED TO LIVE NEARBY SO I THINK HE CALLED US FOR HELP BUT WE LIVE A WAY AWAY NOW SO WE CANT HELP. MY HUSBAND IS ON THE PH TO PEOPLE AT THE HOUSE BUT HES NOT WITH THEM YET. HE DIDNT SAY IF THE SUSP HAD WEAPONS ONLY THAT THEY HAD BEATEN HIM UP AND CHASED HIM.

Due to this Police attended VIW4's address where they were met by SUS1. He was intoxicated and initially stated that if had been in the MOSSY WELL PH and then from there attended the NIGHT CLUB opposite. He stated that he then passed out and woke up on a bus where he was being assaulted by three (3) to four (4) males.

SUS1 then said if I have assaulted my girlfriend then arrest me. Due to this comment Police asked where his girlfriend/VIW1 was and at this point VIW1 called SUS1 and it was confirmed that VIW1 was at MUSWELL HILL. YR24N then left VIW4's address and went to MUSWELL HILL while YR23N remained with SUS1.

SUS1 then stated that he had been in the pub with his girlfriend drinking and then met up with some old work colleagues and then went to the club. He stated that on leaving the night club that he then got beat up by three (3) to four (4) males.

SUS1 then informed Police that he and VIW1 attended the MUSWELL HILL PH at around 2100HRS to 2150HRS, he had three (3) drinks of rum. He then went to the night at approximately 0300HRS and had two (2) Whiskeys. SUS1 stated that he then went out for a cigarette and came back in and had a chat with his girlfriend.

SUS1 then stated that he was outside the club with his girlfriend and got attacked by three (3) to four (4) males. SUS1 stated that he was attacked by old school friends that he doesn't know the name of.

SUS1 stated that he then tried to walk away from the males and girlfriend and got attacked by the males again and he then got on the bus and went to VIW4's address.

At the point PC 505YR contacted and YR23N and then relayed to allegation to PC 560YR. Which was SUS1 had grabbed her around the throat and thrown her into a shop window.

Due to this PC 560YR repeated the allegation to SUS1 who arrested him for Common Assault at 0356HRS and fully cautioned him to which he made no-reply and just put his hands out.

The following is the account that YR24N initially got from VIW1:-

We found VIW1 and her friend VIW2 sitting on the floor outside pizza express, 290 Muswell Hill, N10

VIW1 stated that she had an argument with her partner SUS1 who suffers mental health issues. He tried to strangle her and hit her head against the window of pizza express 3 times. At this point some men stepped in and stopped him.

VIW2 stated that she saw VIW1 in a group fighting and she waded in to help VIW1 and she got elbowed in the face but she does not know who by. She was unable to state who was in this fight.

There was another female and three other males who came out of the club to speak to both girls but they stated that they did not see what happened.

PC 550YR Called LAS for Lauren and YR paramedic arrived and advised the female to go to hospital because she stated that she felt faint. She had no visible injuries but she stated that she had a little bit of blood come from her nose when she got hit but there was no blood visible. The paramedic called her a taxi to go to the Whittington as there were no ambulances available.

PC 449YR then attended YR24N location as was instructed to take over from PC 355YR who was completing 124D and taking MG11 from VIW1.

On Placing VIW1 in the rear of YR23N Police vehicle, and finishing off the DASH questions with her. She stated that she wanted to withdraw everything that he said and answered 'No' to the remainder of the DASH question, and wasn't really listening or paying attention.

On then reading the part of the MG11 that had already been completed VIW1 stated that, that didn't happen and wanted to change certain parts of the statement that had already been completed.

VIW1 then wanted to withdraw her statement. She then stated that that she didn't want to sign the statement and wanted to get out of the car and to leave. Due to this VIW1 was allowed out of the Police vehicle and went off to join friends.

After this PC 449YR then went and spoke with VIW2 who at this point was now in the back of an ambulance call sign SH76 in accompany with VIW5.

VIW2 stated that she had got into the MOSSY WELL PH at 2100HRS to 2200HRS, and then went to the CLUB METROPOLITAN at 0100HRS.

VIW2 states that she went out for a cigarette at approximately 0200HRS to 0300HRS and saw SUS1 harassing VIW1. VIW2 states that she then saw boys hitting SUS1 because he hit VIW1.

VIW2 stated that she then went to intervene and got hit on the nose, but doesn't know who did this. VIW2 stated that she then tried to speak with SUS1 and calm him down.

VIW2 stated that she had fainted earlier and on asking her whether she was willing to provide a statement she stated that she felt a bit faint now and wanted to think about providing a statement. She was then conveyed to the WHITTINGTON HOSP via LAS with VIW5 acting as NOK.

VIW1 was then located and on speaking with her stated that she was now willing to sign the statement. Due to this the tear out slip was completed with her.

The 172 form was then explained to VIW1 who agreed to sign that. The MG11 was then read again to VIW1 to which she made further amendments. But stated that SUS1 and a couple of her friends had come to MUSWELL HILL to celebrate her leaving do.

VIW1 stated they were having a good time in CLUB LOCO on MUSWELL HILL, N10. SUS1 had more drinks than he could handle, and he kept misplacing his belongings and he made accusations against her friends saying they had stolen his wallet. To which VIW1 stated she told him to stop it.

VIW1 stated that at this point SUS1 then left the bar and started walking down MUSWELL HILL, to which she has followed him and told him to stop making accusations against her friends.

VIW1 stated that at this point SUS1 has grabbed her neck and strangled her and banged her head into the wall. VIW1 stated that SUS1 has then let go of her at which point they have had a verbal argument. Other people who she didn't know started telling her to calm down and they were both holding us back.

VIW1 was trying to get back into the club to find his wallet, but couldn't get back in as they wouldn't let her. VIW1 states that they then had a verbal argument outside the Kebab shop.

VIW1 then states that they then started walking back up MUSWELL HILL round about and she has followed him because she was upset with him. VIW1 stated that at the roundabout outside TATLES estate agents more arguments happened and SUS1 has grabbed VIW1 neck again and banged her head against the window. A couple of times in total he had strangled and choked me three (3) times.

VIW1 stated that throughout the evening SUS1 also pushed her to her face three (3) times.

VIW1 also wanted added to the statement that she had, had a couple of drinks tonight and might of left a few minor details out. But was willing to provide a further statement if needed.

3. SUS1 and VIW1 declined any medical aid. However VIW2 was seen by YR MEDIC and LAS SH76. To which VIW2 was conveyed to the WHITTINGTON HOSP via LAS with her friend present acting as NOK.

Main

IU: YR HARINGEY
 Crime Type: B H/O Crime Type: I
 Allegation (Prefix):
 Allegation:
 Committed on/from Date: FRI 03/06/2016 19:15
 Committed to Date: FRI 03/06/2016 19:19
 Reported Date: FRI 03/06/2016 19:20
 How Notified: NF Found By Police

OIC

Investigating Officer's Rank: PC
 Surname: GRAINGER Initials: A
 Warrant Number: 236914 Div/D Number: Usual Relief: S
 Duty: AA Borough Uniform
 Station/Branch: YR HARINGEY

Location

Address:
 O/S 266, MUSWELL HILL BROADWAY,
 LONDON, N10 2QR

03/06/2016 23:29

PC 236898 C HARRISON

PRIMARY INVESTIGATION DETAILS : 1 Immediate action

CAD 8056 attended by:
 YR81 (PC155YR and PC692YR)
 Y1 (PC714YR and PC367YR)
 YR23 (PC880YR and PC714YR)

YR81 attended the venue at approximately 1935 and found VIW1 sat outside PIZZA EXPRESS, MUSWELL HILL BROADWAY. VIW1 was distressed and appeared to be in shock. She was seen by LAS, call sign YR59 and treated at the scene. She had only a few minor injuries and was not taken to hospital.

VIW1 explained that she had been attacked by a group of males and a female.

As YR81 were speaking to VIW1, Y1 stopped a blue BMW in which, according to the CAD, some of the males had escaped in. As a result of this information four males inside the car were arrested on suspicion of ABH. The driver of the car was also arrested for TDA (CRIS 2813966/16 refers).

A statement was taken from **Panikos Ioannou** who explained that VIW1 and SUS1 had been in his bar and there had been a fight between them (CCTV available from Tuesday 7th June 2016). VIW2 explained that he then threw them out of the bar.

According to VIW1 she walked a short distance round the corner and was then attacked by the males and the female. She says she was kicked and punched to the floor. The next thing she knew, she was being helped back up by members of the public and the suspects had gone.

PRIMARY INVESTIGATION DETAILS : 2 Scene

The initial altercation between the two women took place inside METROPOLITAN BAR 266 Muswell Hill Broadway.

The attack took place outside PIZZA EXPRESS Muswell Hill Broadway, in the road.

There was no scene to preserve.

Swabs were taken from VIW1:66/2432

JRE/1- 105/509- MPSB23656219 (chest swabs)

JRE/2 105/510- MPSB20938793 (arm swabs)

VIWI had a graze to her head. Photograph not taken.

Suspects 1-4 were arrested in the BMW.

Suspects 5 and 6 remain outstanding and CADs 8883/03JUN16 and 8959/03JUN16 have been set up for their arrest.

06/06/2016 09:34

PC 241204 390YE E WORNHAM

06/06/2016 @ 07:45 suspect was arrested as a result of Arrest CAD 8883/03JUNE and booked into YD Custody at 08:35.

at time of arrest and caution suspect stated that the Victim had assaulted her first and this matter was a result of self-defence.

There is still one (1) out-standing suspect which is the son Paul who was not at the address when police attended so he is still outstanding.

21/07/2016 15:53

PC 236914 A GRAINGER

I visited the venue, the bar where the initial incident is said to take place. There was no CCTV as the owner stated it could have been overwritten. None saved on the system.

01/12/2016 09:30

PC 236914 A GRAINGER

Both suspects have been charged with the offence of Battery on Wednesday 30/11/2016 at 21:00 hours.

Main

IU: YR HARINGEY
 Crime Type: C H/O Crime Type: 1
 Allegation (Prefix):
 Allegation:
 Committed on/from Date: SUN 19/03/2017 03:30
 Committed to Date:
 Reported Date: SUN 19/03/2017 03:35
 How Notified: NP Phone Call to Police

OIC

Investigating Officer's Rank: PC
 Surname: PIRALLA Initials: F
 Warrant Number: 232865 Div/D Number: Usual Relief: E
 Duty: AA Borough Uniform
 Station/Branch: YR HARINGEY

Location

Address:
 O/S, Metropolitan Bar 266, MUSWELL HILL BROADWAY,
 LONDON, N10 2QR

19/03/2017 06:22

PC 238123 251YR L SULLIVAN

PRIMARY INVESTIGATION DETAILS : 1 Immediate action
 *** CAD 1425/19MAR17 REFERS ***

VIW1 has been on a night out with his friends when he has been involved in a fight outside of the METROPOLITAN BAR with a group of approximately 7-10 other males.

A large tussle has taken place outside of the Mossy Well Pub where VIW1 has eventually ended up on the floor, topless with a group of males on top of him. VIW1's friend has kicked some of the males off of VIW1 and dragged him away. VIW1 has then walked away from the location down DUKES AVENUE N10 where he was found by Police, sat on a wall outside of 1 DUKES AVENUE (Doctors Surgery).

VIW1 was given first aid at the scene where it was confirmed that he had received what looked like 3 stab wounds to the upper and lower back. VIW1 was treated at the scene before LAS arrived.

VIW1 was assessed by LAS and was taken to St Mary's Hospital in the back of the ambulance.

Upon speaking to the friends of VIW1 who were at scene and multiple people who were stood around, none were willing to give any details of themselves or what happened in the incident. The only information that was gained from bystanders was that it occurred outside the METROPOLITAN BAR and not inside.

CAD 1443/19MAR17 refers to a female who called in stating that she watched the incident from her bedroom window and had recorded the incident on her phone. The footage was viewed by an officer at the scene. The footage showed a large group of males scuffling backwards and forwards outside the MOSSY WELL pub however the footage was too far away to distinguish any suspects or aggressors. The suspects were all dressed in dark clothing however due to the nature of incident it was difficult to establish what actually took place, how the injury to VIW1 occurred or who by.

In the footage, VIW1 can be seen to be tackled to the ground topless by a number of males before being dragged away by his friend. Once dragged away, VIW1 clearly stands in the road of the roundabout with his friend and can be seen to be clearly bleeding from his back from multiple wounds. VIW1 then walks round the corner to DUKES AVENUE with his friend where he was found sat on a wall.

The wounds did not look like that of a knife or bladed weapon however formed the shape of what may have been a broken glass or bottle.

Once at hospital, VIW1's injuries were declared non-life changing/threatening by Dr B. VIW1 was not willing to give any details of the incident and would not give an account of what happened.

19/03/2017 14:42

PC 232865 F PIRALLA

I spoke to the charge nurse at Paterson Ward, St Mary's hospital at about 1430. He confirmed that VIW will be discharged before the end of the day and the injuries have been treated during a short surgery during which the glass was cleaned off the wounds and the wounds then closed up.

I spoke to VIW who at this moment does not want to give a statement.

Main

IU: YR HARINGEY
 Crime Type: C H/O Crime Type: 9
 Allegation (Prefix):
 Allegation:
 Committed on/from Date: SAT 09/07/2016 04:30
 Committed to Date: SAT 09/07/2016 05:00
 Reported Date: SAT 09/07/2016 06:00
 How Notified: NO Other Notification

OIC

Investigating Officer's Rank: PC
 Surname: WRIGHTSON Initials: R
 Warrant Number: 237782 Div/D Number: 136YR Usual Relief: B
 Duty: AA Borough Uniform
 Station/Branch: YR HARINGEY
 Allocated Date/Time: 09/07/2016 10:10

Location

Address:
 O/S, Club Metropolitan 266, MUSWELL HILL BROADWAY,
 LONDON, N10 2QR

09/07/2016 06:22

PC 219253 289YR E KAYSER

PRIMARY INVESTIGATION DETAILS : 1 Immediate action
 CAD 1868/9JUL16

Officers PC YORK 810YR and PC KAYSER 289YR

Police were called to a fight in the street on MUSWELL HILL which had been caught on CCTV involving an IC3 male (suspect) and an IC1 male (victim). .

Suspect was seen to be goading victim before whipping off his belt and hitting victim in the head with the belt.

Victim had left the scene prior to police arrival. When police arrived on scene, suspect was seen standing in the middle of the road still holding his belt in his hands.

Suspect told police that the victim had repeatedly asked suspect for a cigarette before starting a fight and attempting to hit suspect with a bottle. Suspect claims to have used the belt for self-defence.

At 0500hrs, Suspect was arrested for the offence of AFFRAY by PC YORK 810YR.

Suspect was transported to YD police station where detention was authorized.

VICTIM

Victim is an IC1 male wearing dark coloured shorts. Victim is unknown at this time due to leaving scene before police arrival and police unable to locate.

SUSPECTS

Suspect details as shown on suspect screens.

Suspect is NO TRACE PNC.

Suspect had been drinking in the METROPOLITAN BAR on MUSWELL HILL prior to the incident.

Suspect was wearing a white RAULF LAUREN T-shirt with a black panel at the back with a white number 3. Suspect's collar is also ripped.

09/07/2016 12:08

PC 237782 136YR R WRIGHTSON

The suspect has been interviewed today and has given a full account of the incident stating that the other male involved had threatened to stab him and had then become aggressive and made the first aggressive move to attack him. He has explained that he then used the belt in self-defence as he did not know if the male was armed or not.

This account appears to coincide with the CCTV that has been obtained which shows the other male chasing the suspect and it appears he attacks him first at which point the suspect then removes his belt. The suspect has no previous convictions and is of good character. There is no other supporting evidence and no realistic way of tracing the other male involved.

Council CCTV

Main

IU: YR HARINGEY
 Crime Type: B H/O Crime Type: I
 Allegation (Prefix):
 Allegation:
 Committed on/from Date: SAT 24/12/2016 04:00
 Committed to Date: SAT 24/12/2016 04:20
 Reported Date: SAT 24/12/2016 04:55
 How Notified: NP Phone Call to Police

OIC

Investigating Officer's Rank: PC
 Surname: SMITH Initials: DJ
 Warrant Number: 219119 Div/D Number: 299YR Usual Relief: A
 Duty: AB Borough CID
 Station/Branch: YR HARINGEY

Location

Address:
 O/S, Halifax Plc 360, MUSWELL HILL BROADWAY,
 LONDON, N10 1DF

24/12/2016 07:04

PC 233367 692YR J EVANS

PRIMARY INVESTIGATION DETAILS : 1 Immediate action

1. CAD 1463/24DEC16. YR88N in attendance. PC Evans 692YR

2. VIW1 and VIW2 are friends and have visited the Metropolitan Club on Muswell Hill, N10 and had been there until around 4AM.

VIW1 has noticed a female that he was friends with from when he was younger and has started speaking to her and catching up with her at the bar area.

SUS1-6 have taken offence to this and confronted VIW1 asking him what he's doing and to back off. VIW1 believed that the group wanted to fight him but refused to fight and decided to leave with his friend, VIW2.

The group have followed VIW1 and VIW2 out of the club and VIW1 and VIW2 have decided to walk around the block to try and lose the group.

VIW1 and VIW2 made it to the Halifax Bank where the group have jumped them on the pavement outside. The group started attacking VIW1 who immediately went to the ground and curled up. VIW2 tried to intervene and was punched by SUS1 several times.

Both VIW1 and VIW2 have then run back to Metropolitan Club and the group of IC3 males have given chase. VIW1 has managed to get back inside the club and VIW2 stood outside as he was denied entry. Eventually the bouncers allowed him back in where VIW1 has discovered a tiny puncture wound to his right hip, that was later ascertained to have been caused by a key.

Injury not life changing or threatening, confirmed by Dr

An ambulance was called and the suspects all dispersed.

3. G185 LAS attended and treated VIW1 and VIW2, both were conveyed to St Marys Hospital

24/12/2016 07:05

PC 233367 692YR J EVANS

Neither VIW1 nor VIW2 wish to substantiate any allegation and have signed PNB to this effect.

Main

IU: YR HARINGEY
 Crime Type: B H/O Crime Type: 1
 Allegation (Prefix):
 Allegation:
 Committed on/from Date: WED 18/05/2016 23:35
 Committed to Date:
 Reported Date: WED 18/05/2016 23:38
 How Notified: NP Phone Call to Police

OIC

Investigating Officer's Rank: PC
 Surname: GILGALLON Initials: P
 Warrant Number: 241678 Div/D Number: 349YR Usual Relief: S
 Duty: AA Borough Uniform
 Station/Branch: YR HARINGEY
 Allocated Date/Time: 05/06/2016 07:39

Location**OMPD?**

Address:
 METROPOLITAN,266,MUSWELL HILL BROADWAY,
 LONDON,N10 2QR

19/05/2016 03:47

PC 233365 G LODGE

PRIMARY INVESTIGATION DETAILS : 1 Immediate action

CAD 10070/18th May 2016- PC Lodge 791 YR and PC Rochester 344 YR were flagged down by Bar manager O/S the location.

This report is linked to CRIS 2812455/16 where the manager is SUS1 for the counter allegation of assault and the female is VIW1.

In this CRIS VIW1 is the manager of the bar and SUS1 is a customer.

The location is CAFE LOCO which is a bar at the top of Muswell Hill N10.

Manager **Panikos Ioannou** stated he is the designated person in charge and was made aware of a female inside the location that was drunk and the bar staff no longer wanted to serve her. The manager asked the female to leave the premises which she did. When outside the female has become aggressive and has begun to hit the manager and shout at him.

The manager called police and prior to police arrival the female left the location. The manager stated he did not want to make any allegations to police as he does not have time for an investigation and just wanted the female to leave which she had done.

The manager did not have any injuries.

Officers completed an area search for the female but there was no trace of her.

CAD 10185/18th May 2016 came into police from the female when she returned to her HA. The female stated she had been assaulted by being thrown in the road and hit in the face.

Before officers managed to get to this S grade the female returned to the incident location.

CAD 101/19th May 2016 This CAD was created at 0014 hours. This CAD was called in from the bar manager, he stated that the female from before had returned and is causing a disturbance, throwing things at people and is drunk. Y1N attended as an I grade and spoke with the female and the manager.

The female stated that she was in the bar and bar staff were being rude to her. The female then was asked to leave the bar by the manager. Once outside the female stated that the manager threw her and her handbag into the road. The female was drunk and difficult to speak with. The female stated she had a mark on her trouser leg from where she was thrown on the floor.

Both parties declined LAS.

Both parties are making counter allegations of assault against each other. Both stating that the incident happened outside the bar. There is clear CCTV outside the location but it was not accessible to be viewed whilst officers were on scene so this has been requested and will be downloaded for officers to view and establish what actually happened.

At this time neither party will be arrested.

19/05/2016 04:00

PC 233365 G LODGE

Spoke to Panikos he is having trouble downloading the CCTV and stated he will need more time to do this. He stated this will be complete for officers to collect in the evening on 19/05/2016- PC Lodge 791 YR will collect this during ND.

20/05/2016 04:32

PC 233365 G LODGE

OIC attended incident location to view and to collect CCTV whilst there the CCTV was not able to be viewed. This was obtained however once viewed the CCTV on a USB would not work.

OIC will re-attend on 24/05/2016 to attempt to obtain a working copy of the CCTV.

15/06/2016 09:43

PC 241678 349YR P GILGALLON

VIW1 contacted regarding retrieving CCTV, message left.

21/06/2016 13:25

DS 9296 CL HARRIS

SNT DS:

The victim of this report has informed officers that he does not wish to pursue the allegation against the suspect. This report will be closed and may be opened should the victim

Other victim CRIS: 2812455/16 not responding to Police calls.

Data Protection Act - Dispose Of As Confidential Waste
PC ML GREAVES 164YR 175744

CR:2824153/16 CrType:B Notifiable/MPS/Other:N-1 Status:U Press:N Class:S/ABH GLU:YR

Details of Investigation

Main

IU: YR HARINGEY
Crime Type: B H/O Crime Type: 1
Allegation (Prefix):
Allegation:
Committed on/from Date: SUN 18/09/2016 02:45
Committed to Date: SUN 18/09/2016 03:00
Reported Date: SUN 18/09/2016 04:57
How Notified: NP Phone Call to Police

OIC

Investigating Officer's Rank: ADS
Surname: WALTER Initials: T
Warrant Number: 229311 Div/D Number: Usual Relief: A
Duty: AB Borough CID
Station/Branch: YR HARINGEY
Allocated Date/Time: 19/09/2016 10:19

Location

Address:
O/S, CAFE LOCO 266, MUSWELL HILL BROADWAY,
LONDON, N10 2QR

18/09/2016 06:40

PC 236884 R KETT

PRIMARY INVESTIGATION DETAILS : 1 Immediate action
CAD 2120/18SEP16 attended by YR20N PC KETT 156YR and PC DONOHOE 822YR

Assault

CAFÉ LOCO N10 2QR

ORIGINAL CAD message:

ENTERED BY: CHS (c723690) AT: 2016-09-18 04:59:19
^INFT I HAVE LOST SOMEONE AND FOUR MALES JUST THREW ME IN A BACK ALLEY.
-
THEY KICKED ME IN MY RIBS AND STEPPED ON MY FINGERS.
-
I MANAGED TO GET UP AND RUN OFF.
-
CALLER HAS NOT FOUND HER M18SSING FRIEND...BUT WAS KICKED IN THE
RIBS AND HEAD IN AN ALLEY SO I GRADING ANYWAY

The following is the allegation as given by the victim on the street after she called police - the victim was quite intoxicated and very upset - she was unable to provide a full statement due to this but is willing to provide one to the investigating officer when she's fully sober.

On September 17th 2016, VIW went out with friends for her birthday to CAFÉ LOCO in Muswell Hill.

Her friend (VIW2) was wearing a pair of bunny ears that another girl, not part of their group, took off him and placed on her own head. This was at about 02:30.

Data Protection Act - Dispose Of As Confidential Waste
PC ML GREAVES 164YR 175744

CR:2824153/16 CrType:B Notifiable/MPS/Other:N-1 Status:U Press:N Class:S/ABH GLU:YR
Details of Investigation

Victim is the owner of the ears and got into a heated discussion with the female about taking the ears back. The victim's friend got involved and calmed the other girl down and the victim thought things were fine.

The victim has turned around and continued talking to her friends - she's then been pushed to the floor and when she's stood up and looked around, she saw the girl behind her and assumed she'd pushed her on purpose. She was about to confront her when she then approached by the owner of CAFE LOCO - who she'd been given a shot by earlier.

(VIW1 is not willing to go ahead with the assault by the female - the female has been added as SUS4 and eliminated as victim does not want to proceed with this part of the allegation - only the following)

The owner said to the victim that he couldn't believe after everything he'd done for her that evening that she'd treat his bar like that.

Then she saw two IC1 males in black t-shirts, black trousers, bald heads and muscular builds approach her and take each of her arms. She was taken to the back of the bar and a third male appeared although she couldn't see him to give a description.

At about 02:45 the three males have allegedly thrown her onto the ground outside and kicked her in the ribs before stamping on her hand. She couldn't tell which male did what to her.

Her right hand had swelling on the right side and slight bruising appearing. Her ribs had no visible marks and her left shin had a graze which she believes is from the same incident.

The males have gone back inside and left her crying on the floor. She got up and started banging on the door as she didn't have her bag. She managed to open the door and realised there's a second door - she banged on it for a while and the males opened and pushed her outside once again.

As she was in the alleyway at the back of the building, she's gone around to the front to see if she can get her bag and she's eventually bumped into her friend who gave her bag back to her.

This was around 03:00. Between this time and VIW1's call to police at 04:47 - she has been looking for her friend (VIW2) who had the bunny ears and was removed from the premises via the front,

She's overtly angry about the situation and quite intoxicated on Muswell Hill Broadway. She has admitted to wanting to find the girl and confront her.

CAD 1896/18SEP16 came out at 04:03 from the same mobile number provided by VIW2 regarding females fighting in the street - police attended and officers spoke to a male who was quite drunk and his more sober mate and discovered there was a verbal argument and no assault - it's possible this was linked but unknown whether these were the same people as VIW1 and 2.

VIW1 declined LAS and showed the officers her injuries - she was happy to go home and put ice on her hand. Her ribs had no visible injury - she was asked again about LAS and again declined, she said she would go in the morning if they were bruised or worse.

18/09/2016 21:43

PC 236884 R KETT

The victim believes that the suspects were not bouncers or official security as they didn't have any security badges displayed.

19/09/2016 12:24

Data Protection Act - Dispose Of As Confidential Waste
PC ML GREAVES 164YR 175744
CR:2824153/16 CrType:B Notifiable/MPS/Other:N-1 Status:U Press:N Class:S/ABH GLU:YR
Details of Investigation

Data Protection Act - Dispose Of As Confidential Waste

PC ML GREAVES 164YR 175744

CR:2824153/16 CrType:B Notifiable/MPS/Other:N-1 Status:U Press:N Class:S/ABH GLU:YR

Details of Investigation

Main

IU: YR HARINGEY
 Crime Type: B H/O Crime Type: I
 Allegation (Prefix):
 Allegation:
 Committed on/from Date: FRI 03/06/2016 19:15
 Committed to Date: FRI 03/06/2016 19:19
 Reported Date: FRI 03/06/2016 19:20
 How Notified: NF Found By Police

OIC

Investigating Officer's Rank: PC
 Surname: GRAINGER Initials: A
 Warrant Number: 236914 Div/D Number: Usual Relief: S
 Duty: AA Borough Uniform
 Station/Branch: YR HARINGEY

Location

Address:
 O/S 266, MUSWELL HILL BROADWAY,
 LONDON, N10 2QR

03/06/2016 23:29

PC 236898 C HARRISON

PRIMARY INVESTIGATION DETAILS : 1 Immediate action

CAD 8056 attended by:
 YR81 (PC155YR and PC692YR)
 Y1 (PC714YR and PC367YR)
 YR23 (PC880YR and PC714YR)

YR81 attended the venue at approximately 1935 and found VIW1 sat outside PIZZA EXPRESS, MUSWELL HILL BROADWAY. VIW1 was distressed and appeared to be in shock. She was seen by LAS, call sign YR59 and treated at the scene. She had only a few minor injuries and was not taken to hospital.

VIW1 explained that she had been attacked by a group of males and a female.

As YR81 were speaking to VIW1, Y1 stopped a blue BMW in which, according to the CAD, some of the males had escaped in. As a result of this information four males inside the car were arrested on suspicion of ABH. The driver of the car was also arrested for TDA (CRIS 2813966/16 refers).

A statement was taken from **Panikos Ioannou** who explained that VIW1 and SUS1 had been in his bar and there had been a fight between them (CCTV available from Tuesday 7th June 2016). VIW2 explained that he then threw them out of the bar.

According to VIW1 she walked a short distance round the corner and was then attacked by the males and the female. She says she was kicked and punched to the floor. The next thing she knew, she was being helped back up by members of the public and the suspects had gone.

PRIMARY INVESTIGATION DETAILS : 2 Scene

The initial altercation between the two women took place inside METROPOLITAN BAR 266 Muswell Hill Broadway.

The attack took place outside PIZZA EXPRESS Muswell Hill Broadway, in the road.

There was no scene to preserve.

Swabs were taken from VIW1:66/2432

JRE/1- 105/509- MPSB23656219 (chest swabs)

JRE/2 105/510- MPSB20938793 (arm swabs)

VIWI had a graze to her head. Photograph not taken.

Suspects 1-4 were arrested in the BMW.

Suspects 5 and 6 remain outstanding and CADs 8883/03JUN16 and 8959/03JUN16 have been set up for their arrest.

06/06/2016 09:34

PC 241204 390YE E WORNHAM

06/06/2016 @ 07:45 suspect was arrested as a result of Arrest CAD 8883/03JUNE and booked into YD Custody at 08:35.

at time of arrest and caution suspect stated that the Victim had assaulted her first and this matter was a result of self-defence.

There is still one (1) out-standing suspect which is the son Paul who was not at the address when police attended so he is still outstanding.

21/07/2016 15:53

PC 236914 A GRAINGER

I visited the venue, the bar where the initial incident is said to take place. There was no CCTV as the owner stated it could have been overwritten. None saved on the system.

01/12/2016 09:30

PC 236914 A GRAINGER

Both suspects have been charged with the offence of Battery on Wednesday 30/11/2016 at 21:00 hours.

Main

IU: YR HARINGEY
 Crime Type: C H/O Crime Type: 9
 Allegation (Prefix):
 Allegation:
 Committed on/from Date: FRI 14/10/2016 02:45
 Committed to Date: FRI 14/10/2016 02:55
 Reported Date: FRI 14/10/2016 02:58
 How Notified: NP Phone Call to Police

OIC

Investigating Officer's Rank: PC
 Surname: SMITH Initials: M
 Warrant Number: 237726 Div/D Number: 131YR Usual Relief: B
 Duty: AA Borough Uniform
 Station/Branch: YR HARINGEY
 Allocated Date/Time: 15/10/2016 09:13

Location

Address:
 O/S, CLUB METROPOLITAN 266, MUSWELL HILL BROADWAY,
 LONDON, N10 2QR

14/10/2016 07:02

PC 240994 115YR B GRZEGOROWSKI

PRIMARY INVESTIGATION DETAILS : 1 Immediate action

Incident number: 0792/14OCT2016

Time of origin: 0258hrs

Time of arrival: 0302hrs

Units attending:

YR24N: PC115YR/PC342YR;

YR23N: PC880YR/PC928YR;

YR2N: PS44YR;

YR20N: PC148YR/PC224YR;

YR84N: PC692YR/PC106YR

Facts of the offence:

On FRIDAY 14th OCTOBER 2016 VIW1, **Panikos Ioannou** and VIW3 were working in CLUB METROPOLITAN located at 266, MUSWELL HILL BROADWAY, LONDON, N10.

CLUB METROPOLITAN was closed to the public and the front door of it was locked, there was no one else apart from VIW's inside the premises.

According to VIW 1 there were five (5) IC1 males outside premises banging loudly on the front door. VIW2 opened the door in order to speak with males. According to VIW1 males were accusing him and VIW2 of beating their friends.

VIW2 tried to close the door but it was prevented by several of the males. Shortly after this VIW2 is being pulled out onto a pavement by one of the males and attacked by two other males. VIW 2 has been knocked out to the ground by two of the suspects and while he is on the ground their continuing to kick him until he loses his consciousness. Seeing this VIW 1 grabs an aluminium pole used to hold banners and shows it to the males and shouts towards them "FUCK OFF" in order to scare them away. At this stage males has backed off and VIW3 manages to grab VIW2 and retread him back into a bar. After this VIW2 tries to close front door again but he is stopped by one of the males who put his foot on the door. VIW 2 somehow managed to close front door but males remained outside and continued to bang on the door. At the same point VIW1 reports this matter to police.

14/10/2016 07:02

PC 240994 115YR B GRZEGOROWSKI

PRIMARY INVESTIGATION DETAILS : 1 Immediate action

Shortly afterwards Police arrived at location and arrested three (3) suspects for affray, ABH and criminal damage to the toilet.

Fight involved between 6-8 people.

14/10/2016 08:33

PC 232650 D BRAIN

UPDATE

~~~~~  
Suspect 3 is currently at the Whittington Hospital on a hospital guard with injuries sustained during this incident. He has a small break in his eye socket below his left eye and swelling to the side and rear of his head. It is anticipated that he will be released into police custody shortly.

**Shah Noshaba**

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**From:** Barrett Daliah  
**Sent:** 07 June 2017 14:38  
**To:** Shah Noshaba  
**Subject:** Fwd: Metropolitan Review Update

Sent from Divide managed by MobileIron

----- Forwarded Message -----

**From:** "Mark.L.Greaves@met.pnn.police.uk" <Mark.L.Greaves@met.pnn.police.uk>  
**Date:** 7 Jun 2017 14:26:07  
**Subject:** Metropolitan Review Update  
**To:** Barrett Daliah <Daliah.Barrett@haringey.gov.uk>  
**CC:** "panalsdevelopt@gmail.com" <panalsdevelopt@gmail.com>

Dear Mrs Barrett

Further to my initial Review application relating to Metropolitan, 266 Muswell Hill Broadway, London, N10 2QR I am submitting details of an alleged Criminal Damage at the venue and subsequent Assault on Police outside venue by same suspect.

CRIS: 2813243/17 refers to the above offence on Sunday 28<sup>th</sup> May 2017 at about 0340 hours.

**PRIMARY INVESTIGATION DETAILS : 1 - Immediate action**

1. PC MIZERA 189YR and PC RYAN 463YR CAD 001490/28MAY17

2. *Officers were driving up Muswell Hill from Alexandra Palace when a large crowd was outside the Metropolitan Bar and in the middle of the street. There was SUS1 in the street topless bleeding from his head and hand lying in the recovery position unconscious. Officers called an ambulance and began to treat SUS1 until they arrived. SUS1 eventually awoke and became very erratic and violent. SUS is very anti police and seeing 2 officers from his first sight from waking up triggered his anger. He was extremely uncooperative and refused to accept the fact officers were helping him. After speaking to a girl who was with him she said he had broken a mirror in Metropolitan bar and was kicked out, became aggressive with the door staff and was punched in the face causing him to fall to the ground. SUS was very intoxicated. An extra unit was called for to assist officers dealing with SUS and he was becoming uncontrollable and was squaring up to officers wanting to fight. The SUS grabbed VIW1 personal police radio and smashed it on the ground causing the back to break off and the battery come out. When the extra unit arrived the male was detained and put in handcuffs, it was then he spat at VIW1 in the face amounting to assault on police. The suspect was then taken to the ground in a controlled manner before being put in a van and taken to the Whittington Hospital. Whilst on the floor and in transport SUS used racist language towards the officers involved and threatened to kill them and their mothers on at least 50 occasions. SUS spat blood and saliva all over the cell in the van and all of the windows as well as in his cell and waiting room at the hospital.*

3. Blood test was conducted for VIW1 for safety precautions.

**INTERVIEW OF DEFENDANT .**

=====

*Defendant stated that he had no recollection from when he left the bar . Stated he was fasting yesterday and therefore did not eat or drink all day . As his team , Arsenal , had won the FA Cup , he was out celebrating . He broke his fast at 09.45 . He drank a lot quickly , but did not eat . This caused him to get very drunk . He states he must have been involved in something in the bar as he was told to leave . He has no memory of spitting at police or damaging a*

radio . Accepts that If police said It happened , then it must have . He has asked me to pass on his wholehearted apologies to the officers and is very sorry .

On 28/05/2017 at 20.42 defendant was charged , charge read over and cautioned for the offences of Assault a Constable in the execution of his / her duty , contrary to sec 89(1) of the Police act 1996 and Criminal Damage to property valued under £5000 contrary to section 1(1) and 4 of the criminal damage act 1971 .

There was no response to caution .

Council CCTV does not capture initial incident only Police arrival and dealings with suspect. Copy of CCTV delivered to Metropolitan Wednesday 7<sup>th</sup> June 2017 at 1130.

- 0343 Police treat suspect who is lying on road topless opposite Metropolitan.
- 0346 Suspect gets up and is aggressive to Police
- 0349 Police support arrives and suspect arrested.
- 0358 Panikos Ioannou appears to come out and Police enter Metropolitan. Crowd o/s venue
- 0405 Suspect put into ambulance.

On Tuesday 30<sup>th</sup> May 2017 I emailed Premises Licence holder Panikos Ioannou including Mrs Barrett:

*Hi Panikos*

*As I assume you are aware a suspect was arrested outside Metropolitan on Sunday 28<sup>th</sup> May 2017 at 0345 for criminal damage to a mirror inside Metropolitan and assault on Police. We cannot get his address from him so could you please email me his details from your ID scanner. His name is Gavin Smith. He could have entered venue Saturday evening. Suspects name removed from this report.*

I received no response to my email request so on Tuesday 6<sup>th</sup> June 2017 at 1410 I phoned Panikos and he apologised for the delay saying the image was available and agreed to email it to me. We discussed CCTV of the incident and he told me his engineer was attending the next day to download the CCTV. I offered to deliver a USB but he said he already had one and would use that. I emailed him to confirm I would like footage from all cameras from 0230 – 0430.

Regards

Mark Greaves

**Mark Greaves PC 164YR  
Community & Youth Engagement  
Licensing Officer  
Haringey BOCU  
Territorial Policing**

**Tel: 020 3276 0150      Mobile: 07766 161877**

Haringey police are here

- *for victims,*
- *to build trust with communities,*
- *to prevent crime in partnership,*
- *and to bring offenders to justice.*

**This Message is Restricted/Confidential**

**If Printed please remember to dispose of as Confidential Waste**

Appendix 2- Copy of Premises Licence

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LICENSING ACT 2003  
Sec 24

**PREMISES LICENCE**

Receipt: AG766668

Premises Licence Number: LN/00001284  
LN/000003138

*This Premises Licence has been issued by:*

**The Licensing Authority, London Borough of Haringey,  
6<sup>th</sup> Floor Alexandra House, 10 Station Road,  
Wood Green, London, N22 7TR**

Signature: .....

Date: 24<sup>th</sup> November 2005  
Vary DPS: 5<sup>th</sup> May 2015

**Part 1 – PREMISES DETAILS**

**Postal Address of Premises or, if none, Ordnance Survey map reference or description:**

**METROPOLITAN  
266 MUSWELL HILL BROADWAY  
LONDON  
N10 2QR**

Telephone: 0208 444 3370

**Where the Licence is time limited, the dates:**

Not applicable

**Licensable activities authorised by the Licence:**

**Supply of Alcohol**

**Regulated Entertainment:** Live Music, Recorded Music, Provision of Facilities for Making Music & Dancing

**Provision of Late Night Refreshment**

**The times the Licence authorises the carrying out of licensable activities:**

**Supply of Alcohol**

|                             |                     |
|-----------------------------|---------------------|
| <b>Monday to Wednesday</b>  | <b>0800 to 0300</b> |
| <b>Thursday to Saturday</b> | <b>0800 to 0400</b> |
| <b>Sunday</b>               | <b>0800 to 0130</b> |

**Recorded Music**

|                             |                     |
|-----------------------------|---------------------|
| <b>Monday to Wednesday</b>  | <b>0800 to 0300</b> |
| <b>Thursday to Saturday</b> | <b>0800 to 0400</b> |
| <b>Sunday</b>               | <b>0800 to 0200</b> |
| <b>New Years Eve</b>        | <b>Until 0400</b>   |

**Provision of Facilities for Making Music & Dancing**

LICENSING ACT 2003

Sec 24

**Monday to Wednesday** 1800 to 0300  
**Thursday to Saturday** 1800 to 0400  
**Sunday** 1800 to 0200  
**New Years Eve** Until 0400

**Live Music**

**Monday to Wednesday** 2000 to 0200  
**Thursday to Saturday** 2000 to 0300  
**Sunday** 2000 to 0100  
**New Years Eve** Until 0300

**Provision of Late Night Refreshment**

**Monday to Wednesday** 2300 to 0330  
**Thursday to Saturday** 2300 to 0430  
**Sunday** 2300 to 0230

**The Supply of Alcohol & Regulated Entertainment 0800 to 0400 for the following days: Christmas Day, St Patrick's Day, St Georges Day & Burns Night**

**The opening hours of the premises:**

**Monday to Wednesday** 0800 to 0330  
**Thursday to Saturday** 0800 to 0430  
**Sunday** 0800 to 0230

**See non standard timings plus half an hour until close of premises.**

**Where the Licence authorises supplies of alcohol whether these are on and/or off supplies:**

Supply of alcohol for consumption **ON** and **OFF** the premises

**Part 2**

**Name, (registered) address, telephone number and e-mail (where relevant) of holder of Premises Licence:**

Panikos Ioannou  
266 Muswell Hill Broadway  
Hornsey  
London  
N10 2QR

**Registered number of holder, for example company number, charity number (where applicable):**

Not applicable

LICENSING ACT 2003  
Sec 24

**Name, address and telephone number of designated premises supervisor where the Premises Licence authorises the supply of alcohol:**

Panikos Ioannou  
266 Muswell Hill Broadway  
Hornsey  
London  
N10 2QR

**Personal Licence number and issuing authority of personal licence held by designated premises supervisor where the Premises Licence authorises for the supply of alcohol:**

|                   |                               |
|-------------------|-------------------------------|
| Personal Licence: | LN/201401088                  |
| Issued by:        | The London Borough of Enfield |



**Annex 1 –Mandatory Conditions**

1. No supply of alcohol may be made under the Premises Licence –
  - (a) At a time when there is no Designated Premises Supervisor in respect of the Premises Licence; or
  - (b) At a time when the Designated Premises Supervisor does not hold a Personal Licence or his Personal Licence is suspended.
2. Every supply of alcohol under the Premises Licence must be made, or authorised by a person who holds a Personal Licence.
3. (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
  - (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises.
    - a) games or other activities which require or encourage, or are designed to require or encourage, individuals to –
      - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
      - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
    - b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
    - c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
    - d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner.
    - e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).
4. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
5. (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
  - (2) The designated premises supervisor in relation to the premises licences must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

## **Annex 1 –Mandatory Conditions**

- (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either:-
- (a) a holographic mark or
  - (b) an ultraviolet feature.
6. The responsible person shall ensure that –
- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures –
    - (i) beer or cider: ½ pint;
    - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
    - (iii) still wine in a glass: 125 ml; and
  - (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
  - (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

### **Minimum Drinks Pricing**

1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.
2. For the purposes of the condition set out in paragraph 1 –
- (a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979
  - (b) "permitted price" is the price found by applying the formula –
$$P = D + (D \times V)$$
Where –
    - (i) P is the permitted price
    - (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
    - (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
  - (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence –
    - (i) The holder of the premises licence
    - (ii) The designated premises supervisor (if any) in respect of such a licence, or
    - (iii) The personal licence holder who makes or authorises a supply of alcohol under such a licence;

**Annex 1 –Mandatory Conditions**

- (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
  - (e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.
3. Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from the paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
4. (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.
- (2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

**Door supervision:**

All individual(s) at the premises for the purpose of carrying out a security activity must

- (a) be authorised to carry out that activity by a licence granted under the Private Security Industry Act 2001; or
- (b) be entitled to carry out that activity by virtue of section 4 of that Act.

## **Annex 2 – Conditions consistent with the Operating Schedule**

### **THE PREVENTION OF CRIME AND DISORDER**

CCTV both inside and outside the premises. Frequent toilet checks by staff, warning signs in relation to drugs.

Regular checks of the outside of the premises and regular ID checks in order to prevent under age drinking.

Providing 30-minutes extension of opening hours after the sale of alcohol will enable drinks to be consumed less quickly and clients will still have access to public toilets.

No less than 10 working days will be given to the Council Licensing Team and the Police when any of the 12 Event Days are planned.

### **PUBLIC SAFETY**

The premises complies with Health and Safety and Fire Regulations and capacity limits are adhered to.

All fire exits are marked.

The total number of persona accommodated at any one time shall not exceed 110.

The bolts to the front entrance doors shall be removed and hung in an approved location whilst the premises are in use and notices shall be exhibited adjacent thereto worded: "THERE SHOULD BE TWO (2) BOLTS HERE WHILST THE PREMISES ARE IN USE"

Means shall be provided for early warning to persons using the first floor sanitary accommodation of any incident within the premises requiring evacuation.

All certificates required by Council shall be submitted promptly when they become due.

### **THE PREVENTION OF PUBLIC NUISANCE**

All music to be kept at a low level.

Signage requesting that people leave "quietly".

Key staff to be present at all trading hours.

### **THE PROTECTION OF CHILDREN**

Children are only admitted when accompanied by an adult for meals up to 21.00 hours.

We have no adult entertainment.

Children are always accompanied to the toilet by an adult.

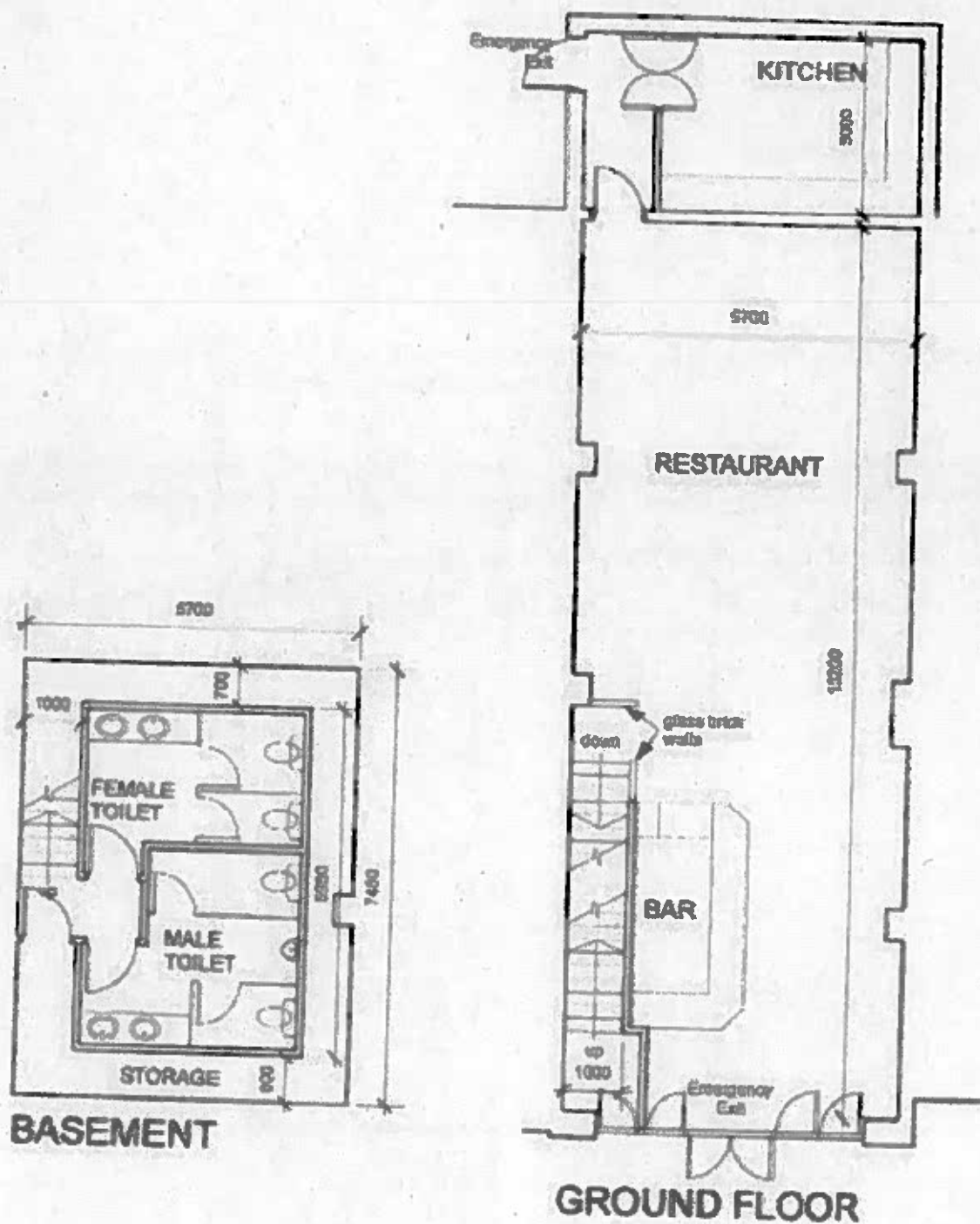
Alcohol may only be sold to individuals over the age of 18 with valid proof of identification with one of the following:

- A valid passport
- A photo driving license issued in a European Union Country
- A proof of age standard card system
- A citizen card, supported by the Home Office

**Annex 3 – Conditions attached after a hearing by the licensing authority**

Not applicable

Annex 4 - Plans



|                                                      |                            |                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|------------------------------------------------------|----------------------------|----------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Client</b><br>Panais Construction Ltd             | <b>Contract</b>            | <b>Team</b><br>MST         | <p>We warrant, for the period and subject matter set out in the schedule of warranties, that the drawings and documents are for the purposes of the project only and are not to be used for any other purpose without our prior written consent.</p> <p>© 2015 Stephen George Architects</p> <p>© 2015 Stephen George Architects</p> <p>© 2015 Stephen George Architects</p> <p><b>SGA</b></p> <p><b>STEPHEN GEORGE ARCHITECTS</b></p> <p>15, GERRARD STREET, WEST, LONDON, W1D 6PF</p> <p>020 7734 3000</p> <p>www.stephen-george.com</p> |
| <b>Project</b><br>266 Muswell Hill<br>London N10 2QR | <b>Date</b><br>April 2015  | <b>Scale</b><br>1:100 @ A4 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| <b>Drawing Title</b><br>NEW FLOOR PLANS              | <b>Project No.</b><br>7836 | <b>Drawing No.</b><br>05   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |

**Appendix 3- Copy of Representation from Responsible Authorities**

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**Anderson Chanel**

---

**Subject:** FW: Rep 266 MUSWELL HILL BROADWAY N10

---

**From:** Barrett Daliah

**Sent:** 24 May 2017 15:37

**To:** Shah Noshaba <Noshaba.Shah@haringey.gov.uk>; Anderson Chanel <Chanel.Anderson@haringey.gov.uk>

**Subject:** FW: Rep 266 MUSWELL HILL BROADWAY N10

The Licensing Authority is making representation in support of the review application brought by the Metropolitan Police against The Metropolitan at 266 Muswell Hill Broadway London N10.

The main reason for making the representation is that the premises has been the associated with serious crime and disorder and ongoing anti social behaviour in the area as well as noise nuisance complaints from residents due to both people noise and music noise emanating from the premises.

The premises has been used a late night venue for many years and was able to cross over into the new process under grandfathered rights in 2005. The premises operated in the Muswell Hill Broadway area alongside other late night venues, namely Socialite Bar which has been reviewed by the Police and had its Premises Licence revoked by the Licensing Committee but is still operating whilst awaiting an appeal at Magistrates Court, and Club 56 which had its licence revoked due to failure to uphold the crime and disorder objective back in 2015. There is a late night kebab shop in between the two remaining venues. Across the road is The Mossy Wells which operate as a pub with a 1am licence. The mix of late night venues in the area has meant that Muswell Hill has been an area that was considered the most likely to be considered as a 'cumulative impact area' due to the mix of late night venues. It is true to say that the Broadway has had its share of cumulative impact type issues as a result of the late night venues in operation in the area. This has ranged from nuisance from people noise, illegal minicab hire issues, cars parked illegally, drugs being consumed in the vicinity and major fights in the street from people attending the clubs in that area. In more recent times this has culminating in stabbings and shootings taking place in the area.

The area of Muswell Hill has been going through change and regeneration in terms of residential properties being built in close proximity to these late night premises. Club 56 no longer exists and the land has now been used to build residential property.

The current licence held by Mr Ioannou requires that music is played at a low level, the premises does the opposite and operates as a nightclub with very loud music that could be heard across the street. When officers of the Licensing authority has visited the venue the licensee Mr Ioannou has not been positive about receiving words of advice and guidance from officers and has dealt in a dismissive fashion with officers. He has not wanted to hear that the music was causing problems or to deal with the nuisance as he felt he was within his right as the 'club' owner to permit the playing of loud music.

It is concerning that throughout the last 18 months Mr Ioannou has not felt it was within his gift to take on board the matters raised with him by the Police into the ongoing violent crime and disorder in the area, and has told the Police that the things they were requiring him to do was not on his licence and was therefore not prepared to take the recommendations on board prior to the submission of the Review.

A meeting was held with Mr Ioannou and his legal representative on 24<sup>th</sup> May 2017 in which Mr Ioannou spoke of the changes he has made to the front of the premises by carrying out works to create a lobby to deal with noise outbreak and also install a noise limiter. This Authority has not seen any specifics about the lobby area /work that has been installed and as it would impact on the licensed area the licence holder was obliged to inform the Authority of any changes to the layout of the premises. There has been no noise consultant report provided by the licence holder at the time of submitting this representation. Mr Ioannou also stated at the meeting that he had been under pressure with drug dealers at the premises and expressed a view that he did not received support from Police or the community on this matter when he asked for assistance. On further questioning on this matter as to who he tried to contact about this



problem he said he mentioned it to the Central Police unit when they attended his premises for a one off inspection and representatives of a local school. Mr Ioannou was asked why as a licence holder he did not pick up the phone and speak to the Council or Police Licensing Officer, there was no clarity given on this matter. It is very concerning that there is such a major drug dealing problem at the premises that Mr Ioannou felt he was not being supported with but equally did not raise awareness of the problem with the relevant services on this matter.

Mr Ioannou wanted to make clear that he has since the review application was submitted now taken onboard all the matters previously raised with him and is intending to work towards addressing the ongoing issues at the premises.

The premises has Planning permission to operate as a restaurant with restaurant hours. Clearly the use over the years has altered and the premise was also used as a wine bar and is now operated as a nightclub. There has been no change of use application to Planning of the premises to regularise the nightclub operation. Planning therefore still have the premises classed as A3 restaurant use. The use of the premises as a restaurant with restaurant hours would not have had the detrimental effect that the use of a nightclub has now been realised. The Planning irregularity has been advised to the licence holder and he need to submit an application for a change of use to be considered.

Having carefully considered this application and the proposals put forward by the Police the Licensing Authority fully support the recommendations made by the Metropolitan Police but also recommended further alterations to the licence:

That the hours of operation by altered that licensable activity ceases at 11.30pm each day and the premises closes at midnight 7 days a week.

It is clear that the licence holder did not make himself fully aware of his responsibilities under the licensing objectives and the Licensing Sub Committee are now required to consider appropriate conditions to ensure that adequate enforceable conditions are imposed. Whilst Mr Ioannou is prepared to show a contrite and humble face to the LSC in order to ensure the hours of the licence remains intact, the reality is that the operation of the premises under his management has lead to complaints and anti social behaviour that he was not prepared to accept and deal with when authorised officers raised concerns with him. There needs to be a degree of trust with licence holders and the Licensing authority would want to support responsible management at licensed venues across the borough.

Licensing Team Leader



Haringey Council  
6th Floor, 10 Station Road, London, N22 7TR

T. 020 8489 8232  
[daliah.barrett@haringey.gov.uk](mailto:daliah.barrett@haringey.gov.uk)

[www.haringey.gov.uk](http://www.haringey.gov.uk)  
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**Appendix 3– Copy of Representation from Responsible Authorities**

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**Anderson Chanel**

---

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**From:** Barrett Dallah

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Licensing Team Leader

**Haringey**  
LONDON

Haringey Council  
6th Floor, 10 Station Road, London, N22 7TR

T. 020 8489 8232  
[daliah.barrett@haringey.gov.uk](mailto:daliah.barrett@haringey.gov.uk)

[www.haringey.gov.uk](http://www.haringey.gov.uk)  
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**Appendix 4- Representation from Residents**

---

Head Officer - Licensing  
Haringey Council  
Level 6 - Alexandra House  
10 Station Road  
Wood Green  
N22 7TR

14/5/17



Dear Sir

Re: Review of Premises licence, Metropolitan Bar,  
266 Muswell Hill Broadway, N10 2QR

I have recently moved into a one bedroom flat in the Pinnacle development, the address shown above. My bedroom overlooks + is quite close to the rear of the Metropolitan nightclub.

On Saturday 13th May I was woken at 2.50 am by the regular, thumping bass of loud music. This continued until 3.55 am, preventing me from sleeping + causing me considerable anxiety. I wish to make an official complaint - firstly with regard to the licensing hours, + secondly regarding the club's inadequate soundproofing.

This level of noise pollution will prevent many residents from sleeping, & the lateness of the licensing hours is particularly unacceptable to those of us who are working. If this were to happen during the week it would be disastrous for me as I leave very early for work 4 days a week.

In addition, on Saturday 13th May when I had been awake a while, I looked out into our private car park area & saw a parked car with 4 young men loitering & chatting. I did not dare to step on to the balcony to take a photo as I live alone & felt quite vulnerable. This was soon after 3 a.m. I looked again a bit later & was relieved to see a parked police car outside.

I look forward to hearing from you.

Yours faithfully

mob:



**Anderson Chanel**

---

**From:** Licensing  
**Subject:** FW: Socialite Bar - notice of application for premises Licence

---

**From:**  
**Sent:** 19 May 2017 12:22  
**To:** Licensing  
**Subject:** Re: Socialite Bar - notice of application for premises Licence

Hello Dahlia, thank you for the reply

With the Socialite Bar being in such close proximity to the Metropolitan I can understand you may think the issues took place outside of the there, but I can assure you that the images taken were from incidents taking place outside the Socialite bar.

the socialite is currently applying for the new licence which states its intended operational hours of ' 12.00-3.30 Monday to Thursday' which was the case prior anyway.

I wish to have my representation considered for the Socialite bar still as well as the application underway for the Metropolitan too

Thanks

On Wednesday, 17 May 2017, Licensing <[Licensing.Licensing@haringey.gov.uk](mailto:Licensing.Licensing@haringey.gov.uk)> wrote:  
Hello

I am not clear from the pictures provided which premises you are referring to. The pictures seem to depict things happening at Metropolitan whose entrance faces the units shown across the road in the picture. The black door with the blood outside seems to be showing the Socialite Bar entrance. The Socialite also do not open week days it seems they operate on a Friday and Saturday only.

Please let me know if you wish to have your representation considered for the new application at Socialite Bar and also the Review application underway at the Metropolitan Bar?

Regards

Daliah Barrett  
Licensing Team Leader



Haringey Council  
6th Floor, 10 Station Road, London, N22 7TR

T. 020 8489 8232  
[daliah.barrett@haringey.gov.uk](mailto:daliah.barrett@haringey.gov.uk)

[www.haringey.gov.uk](http://www.haringey.gov.uk)  
[twitter@haringeycouncil](https://twitter.com/haringeycouncil)  
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Please consider the environment before printing this email.

**From:**  
**Sent:** 16 May 2017 17:56  
**To:** Licensing; Barrett Dallah  
**Subject:** Socialite Bar - notice of application for premises Licence

**16th May 2017**

**Lead Officer -Licensing  
Haringey Council  
Alexandra House  
Level 6  
10 Station Road  
Wood Green  
London  
N22 7TR**

**To Whom it may concern,**

**I am writing to you in regards to the public notice of Application for the review of the premises licence of the Socialite Bar, 272 Muswell Hill Broadway, N10 2QR, in particular the prevention of noise.**

**My flat mates and I have lived at \_\_\_\_\_ since Spetember 2016 but we have experienced nothing but trouble since our arrival here in early October.**

**We are situated on the second floor of the building and as I have discovered, the Socialite Bar is based in the lower ground floor of 272 Muswell Hill Broadway.**

**Regardless of the spatial distance, I personally am constantly disturbed not only at the weekends but during the week from the music and particularly the bass resonating from the club, through the building and into my bedroom. This appears to worsen during the hours of 1 to 4am when the sound system is turned up, the bass intensifies and my sleep is disturbed by this.**

**My flat mates and I have made multiple calls to the council regarding the noise and disruption from the Socialite Bar at 276 Muswell hill Broadway and have always had a visit from Mr George Roberts.**

**Nine different complaints have been noted and reference numbers have been given, these are;**

- 1. T1392846**
- 2. T1411982**
- 3. T1419513**
- 4. T1425085**
- 5. T1451982**
- 6. T1476969**
- 7. T14811595**
- 8. T1481742**
- 9. T1549947**

**On Sunday 30th April just after 11pm, I made a call to the council and requested one of the noise prevention officers attend our flat at 276 Muswell Hill Broadway to assess the noise coming from the Socialite Club next door as it was keeping us up and was excessively loud and disrupting.**

**My call was received and I was told I to expect a call from one of the officers.**

**Mr. Mark Eastwood soon called but informed me that he would not be attending to assess the noise as they were short staffed due to staff sickness.**

**We have also had Mr. George Roberts from the Noise Prevention team visit our flat on three occasions to assess the disturbances. After a call I made on Friday 25<sup>th</sup> November (ref T1425085), he agreed to come by back the following day between the hours of 2 and 4 am to experience this for himself.**

**Mr. Roberts arrived at our flat at 2am and was there for nearly an hour with his colleague.**

**During this time, he experienced the music and bass coming through the flat in both my bedroom and our front room, but also my flatmates bedroom which is at the front of the building and faces onto the main road.**

**Whilst in their bedroom, he happened to witness the disturbances outside the club which included fights in the street that security didn't have any control of, shouting and screaming from the club goers and people casually hanging about in the road, causing vehicles to avoid them and alert them by beeping the horn – I'm sure as you can imagine, not what needs to be heard at 3am at any time.**

**Besides the noise and bass issues that are a disturbance, the club itself seems to have a history of trouble and not a lot has changed there – the shooting that took place occurred behind our flat on Dukes Mews and in the short time we have been here, we have heard and seen other acts of violence and drunken**

**behaviour spilling out from the club and into the streets (One gentleman ended up with a metal bar to the back of the head a meter or two from our front door)**

**I have included images taken from our window of disturbances outside as well as blood that was on the front step of the club, situated next our front door.**

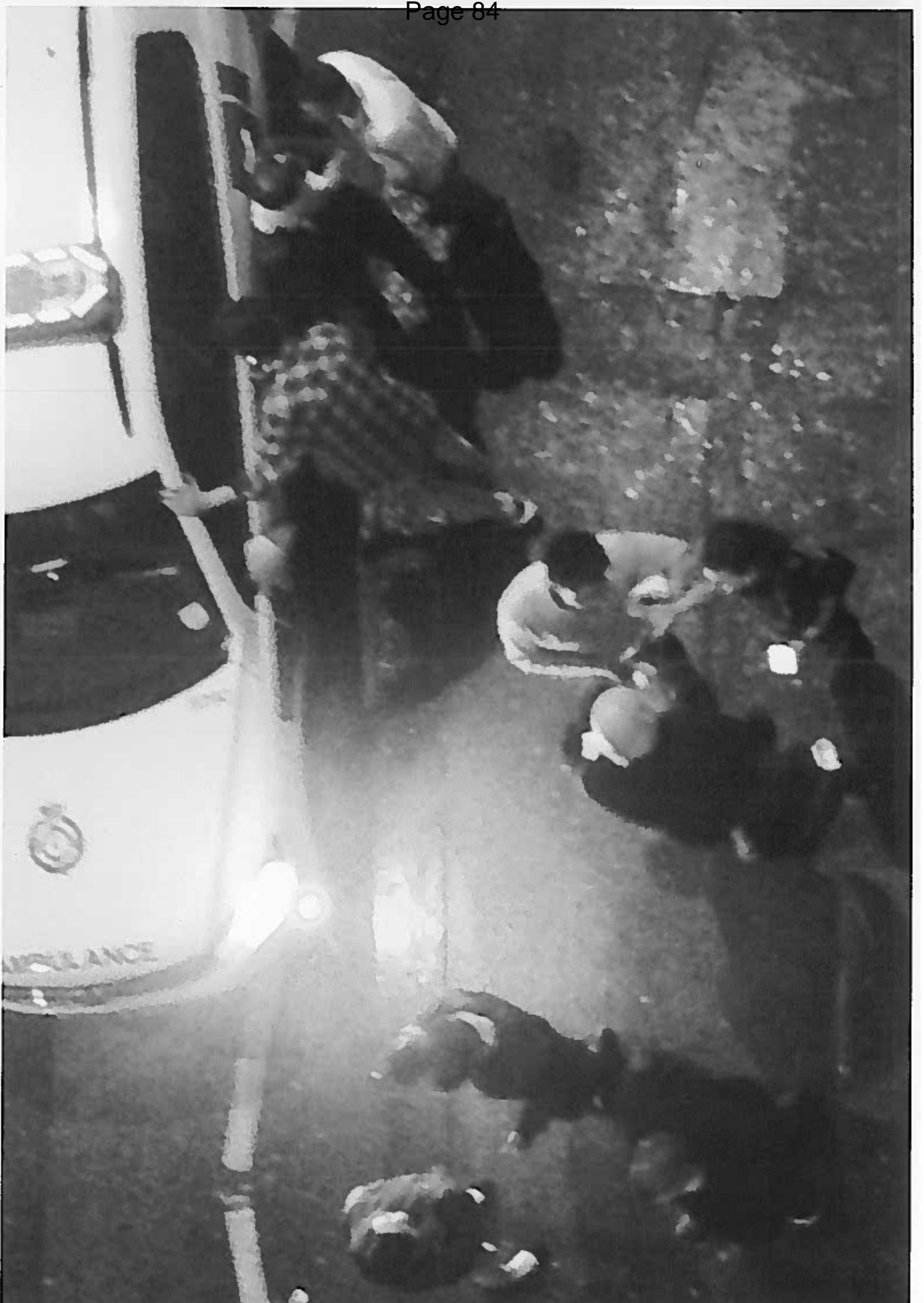
**I'm sure as you can imagine, we haven't moved to such a nice area to constantly worry what will occur next outside our street door, potentially keeping us inside as the police and emergency services deal with another mess.**

**I personally feel that this club should have its licence revoked and cease from operating. Not only due to the noise disturbance it causes us in the flat, but the lack of control and respect from those running it seems to be non-existent.**

**Yours sincerely**

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**Anderson Chanel**

---

**From:** Licensing  
**Subject:** FW: Re Licence - socialite bar and metropolitan bar - graphic pictures  
**Attachments:** FullSizeRender.jpg; ATT00001.txt; FullSizeRender.jpg; ATT00002.txt; FullSizeRender.jpg; ATT00003.txt; FullSizeRender.jpg; ATT00004.txt; FullSizeRender.jpg; ATT00005.txt; FullSizeRender.jpg; ATT00006.txt; IMG\_1799.PNG; ATT00007.txt; IMG\_1800.PNG; ATT00008.txt; FullSizeRender.jpg; ATT00009.txt; FullSizeRender.jpg; ATT00010.txt; IMG\_1803.PNG; ATT00011.txt; FullSizeRender.jpg; ATT00012.txt; IMG\_1805.PNG; ATT00013.txt; IMG\_1806.PNG; ATT00014.txt; FullSizeRender.jpg; ATT00015.txt; FullSizeRender.jpg; ATT00016.txt; FullSizeRender.jpg; ATT00017.txt; IMG\_1811.PNG; ATT00018.txt; IMG\_1812.PNG; ATT00019.txt; FullSizeRender.jpg; ATT00020.txt; FullSizeRender.jpg; ATT00021.txt; FullSizeRender.jpg; ATT00022.txt; IMG\_1816.PNG; ATT00023.txt

-----Original Message-----

**From:**  
**Sent:** 19 May 2017 18:08  
**To:** Licensing  
**Subject:** Re Licence - socialite bar and metropolitan bar - graphic pictures

Dear Sir/Madame

Please note that this email contains a graphic pictures!

Please make a right decision and close down for good both clubs in Muswell Hill (Socialite bar and Metropolitan Bar) or do us residents a favour and stop bothering us (residents) to write petitions if you not willing to hear us - don't waste your and our time. I am angry, I am upset and frustrated for their licence being a case again. Don't let the crime to spread to Muswell Hill. Take a look on pictures below - ask yourself if you would like to have blue emergency light outside of you house each weekend.

I am in my late 30s professional woman. I am quite new to Muswell Hill and been in the area since August 2016 but seen enough. Living almost next to the clubs cost me a lot of stress/sleepless nights and has not good impact on my personal and professional life. Having a number of sleepless/stressful nights had impact on my health, mental health my relationship, flatmate, friendships, work. Work is a main thing for me. I am working for a global company that offers mainly customer service over the phone and emails. My job also involve a lot of interaction with suppliers. Being tired, sad, snappy, miserable and out of focus does not bring good results and is not well received by my fellow colleagues and management. Been working for this company nearly 4 years having the same line manager been questioned several times "what is going on with you" - I don't need this as I am professional.

Each night since revoked licence at Socialite bar we don't know if club will be open or not. There is no clear information if the Socialite club should be closed as a business or if they have a right to run and organise parties/private events? There was a number of nights that club was open and ran a private events.

I am tired and really desperate to move out but I am obligated with a contract for a flat we rent. We (me and partner and flatmate) have called a serval times noise unit response at Haringey council. We have had a couple of visits from council.. I believe that you have a number of reports but what is the outcome for us? No changes. Council team came in, left and noise stayed the same. The Club carried on and we were restless. Would prefer to have peace at night, not bother anyone in the middle of the night to visit my house. Beneficial for both sides. However having a conversation with one of the ladies at the licence department at the Haringey council, I have been told that no matter if licence will be completely revoked, there will be another venue as the property is purely dedicated for the entertainment - well maybe council could consider a Bingo club instead!



Since October 2016 there was no night on the weekend that nights were peaceful. Unfortunately on each Friday and Saturday night there are fights in the middle of the streets, arguments, shouting, screaming, abusive/impropriety language. People who are visiting clubs are very young (early to late twenties) and don't dress up to high end standard of any respectable club in London. They are not a local people for sure, as locals trying to take care of the neighbourhood and respect neighbours. Being woken up by people who are standing outside the clubs, totally unmonitored by the security start fights, intoxicated or not with no respect to each other shouting screaming, being sick on the streets, throwing rubbish, bottles around... leaving Muswell Hill in state of huge mess. I hope that creates a good picture of Muswell Hill by night for you. I guess they can because they don't care as they don't live here. Not impressive. Not acceptable!!! We live here we pay one of the most expensive council taxes in London, people spending millions on properties because of good reputation of green, safe suburban area of London, wanting their children to go to the best schools. Good reputation of Muswell Hill been questioned... Let's talk about the safety? Shooting in November 2016, Stabbing in January 2018. What else need to happen to open your eyes that this is not a right place for a night clubs. These two spots attracting young people, gangs, agresion. I don't feel safe, my partner does not feel safe.

Below you will find a number of pictures taken by myself. I have taken screenshots so you can actually see date and time of taken picture.(Pictures with no date and called Sunday was taken on the night of 13/14 may) The last thing I want to see leaving my flat in the morning is blood on pavements after the fights.

I don't really care how much these clubs (Socialite Bar and Metropolitan Bar) have to pay for 7 days licence, but licence until 4am is a joke. A number of respected restaurants across London do have residential area policy and property needs to be empty by 11:30pm at the very latest (e.g The River Café), most of the clubs in the west end do have licence until 3am only.

And myself thinking... Maybe one day I will be on my way back home a little bit later (I have social life too.) and maybe it will be the wrong time to meet some dangerous, aggressive people leaving the clubs - maybe I will be stabbed maybe shoot maybe raped... Maybe... Kind of not thoughts I want to have.

I would love to invite the representatives - whoever is responsible for licence for both clubs. Please visit Muswell Hill on Friday or Saturday night especially around 2/3am than maybe letters like mine will be never written again and maybe no one will be hurt.

Please see pictures below. Pictures shows people that been stabbed in January, random people hanging out at 4am, people being sick... fights.. blood.

Make us residents safe and happy! Close down both clubs so people who are looking for trouble won't have any reason to come to Muswell Hill!

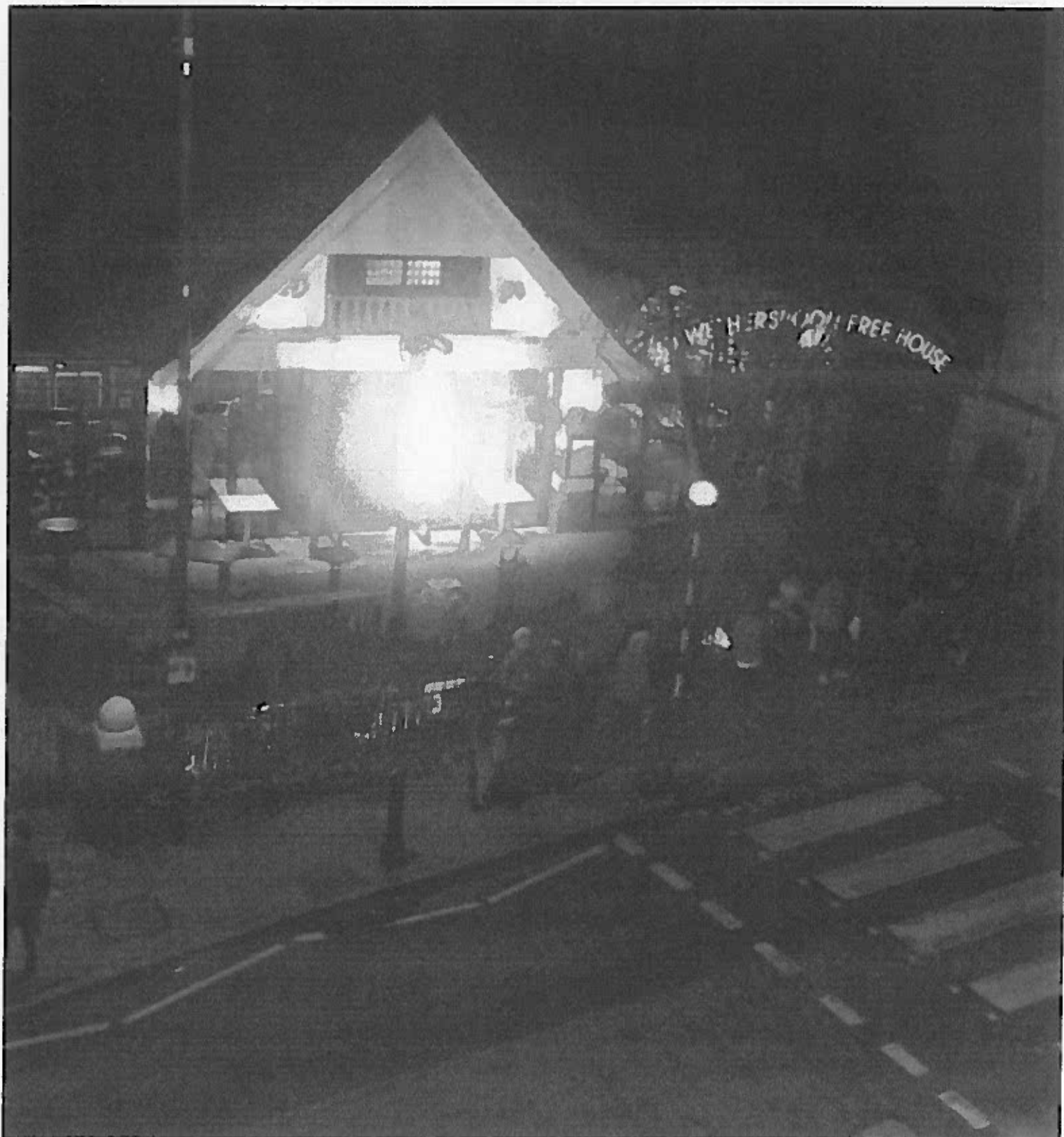
Kind regards,

Resident of Muswell hill Broadway!

25 December 2016

01:30

Details



25 December 2016

01:31

Details





28 January  
03:19

Details



28 January  
04:00

Details





# London - Muswell Hill

28 January 10:06

Details



28 January

10:42

Details



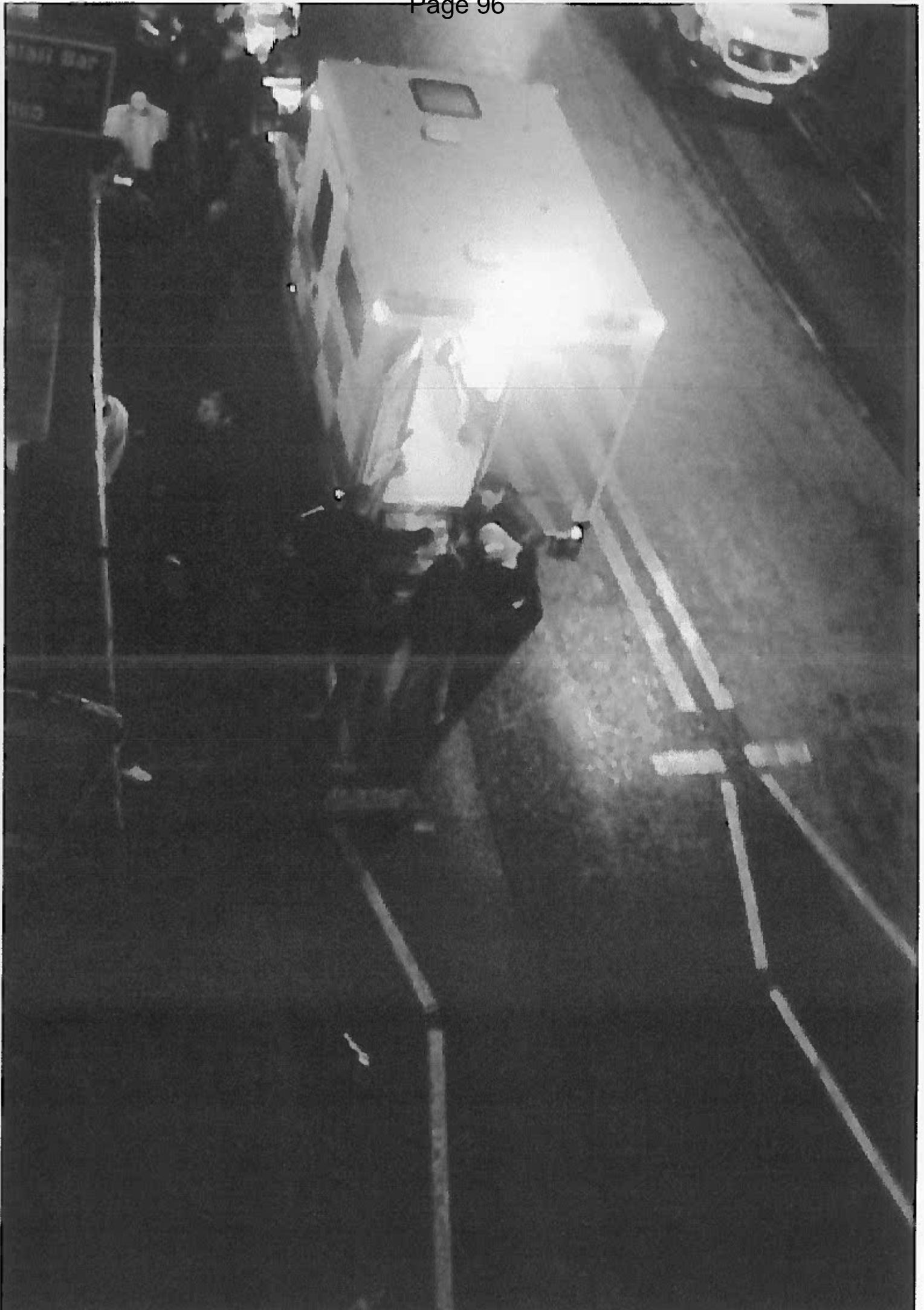


# London - Muswell Hill

28 January 10:06

Details



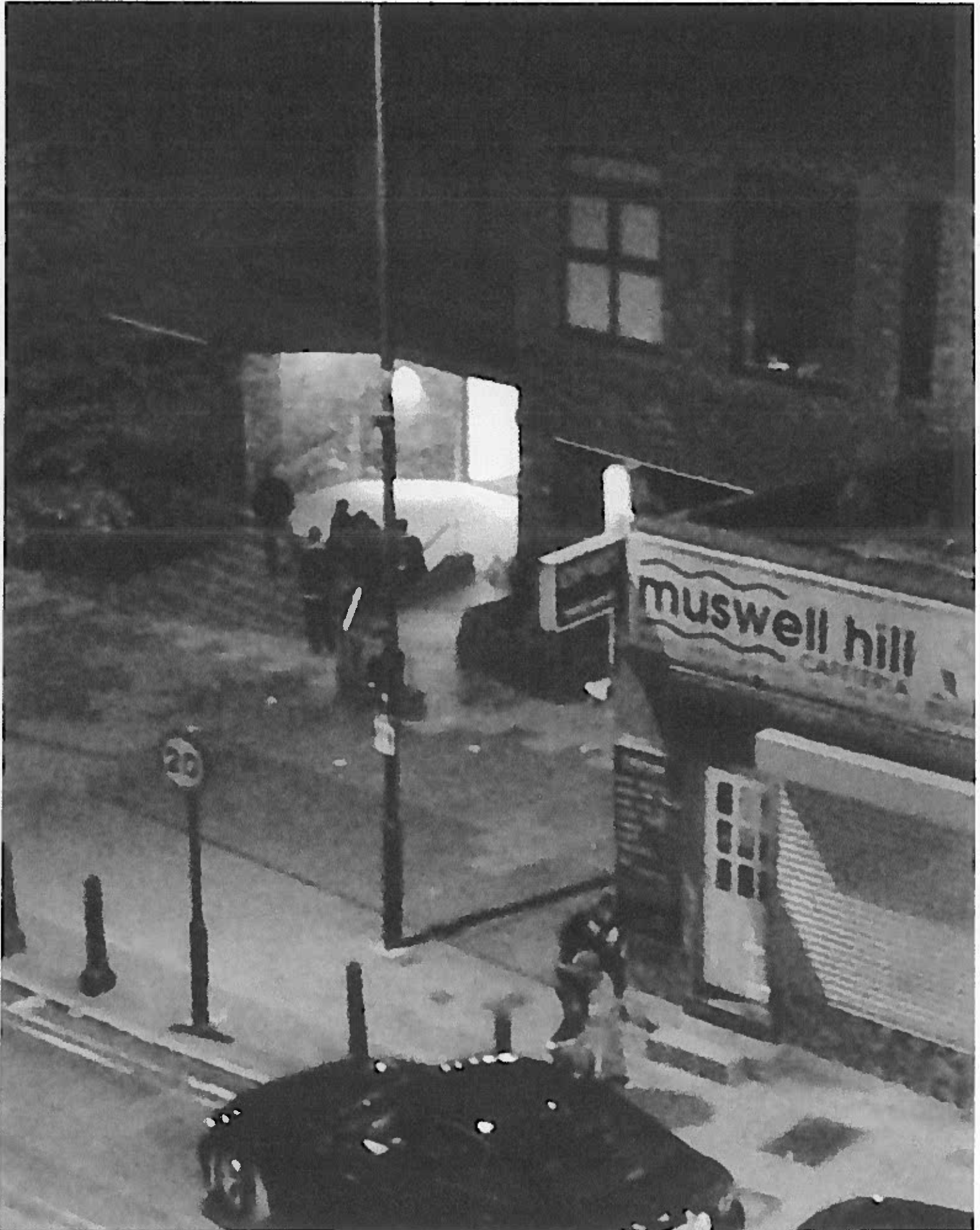


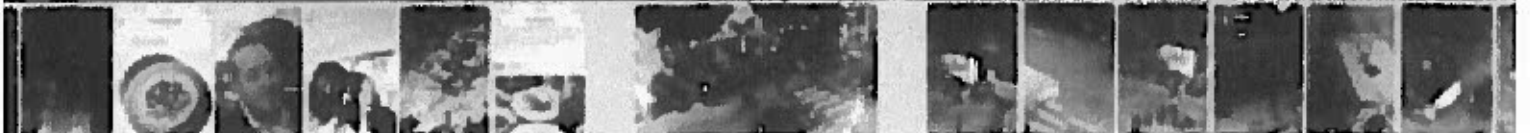
28 January

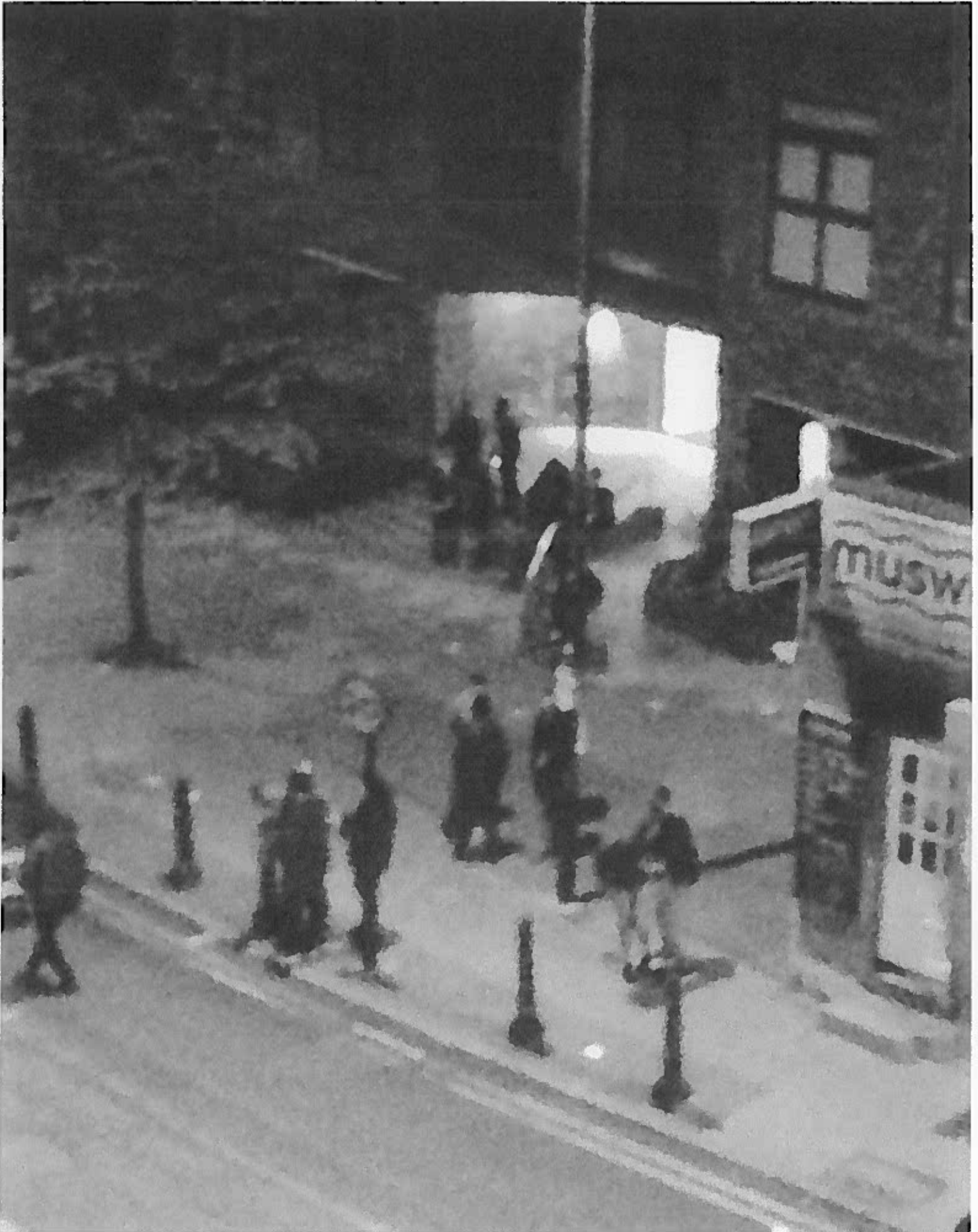
04:04

Details









25 December 2016

01:30

Details



28 January

04:01

Details





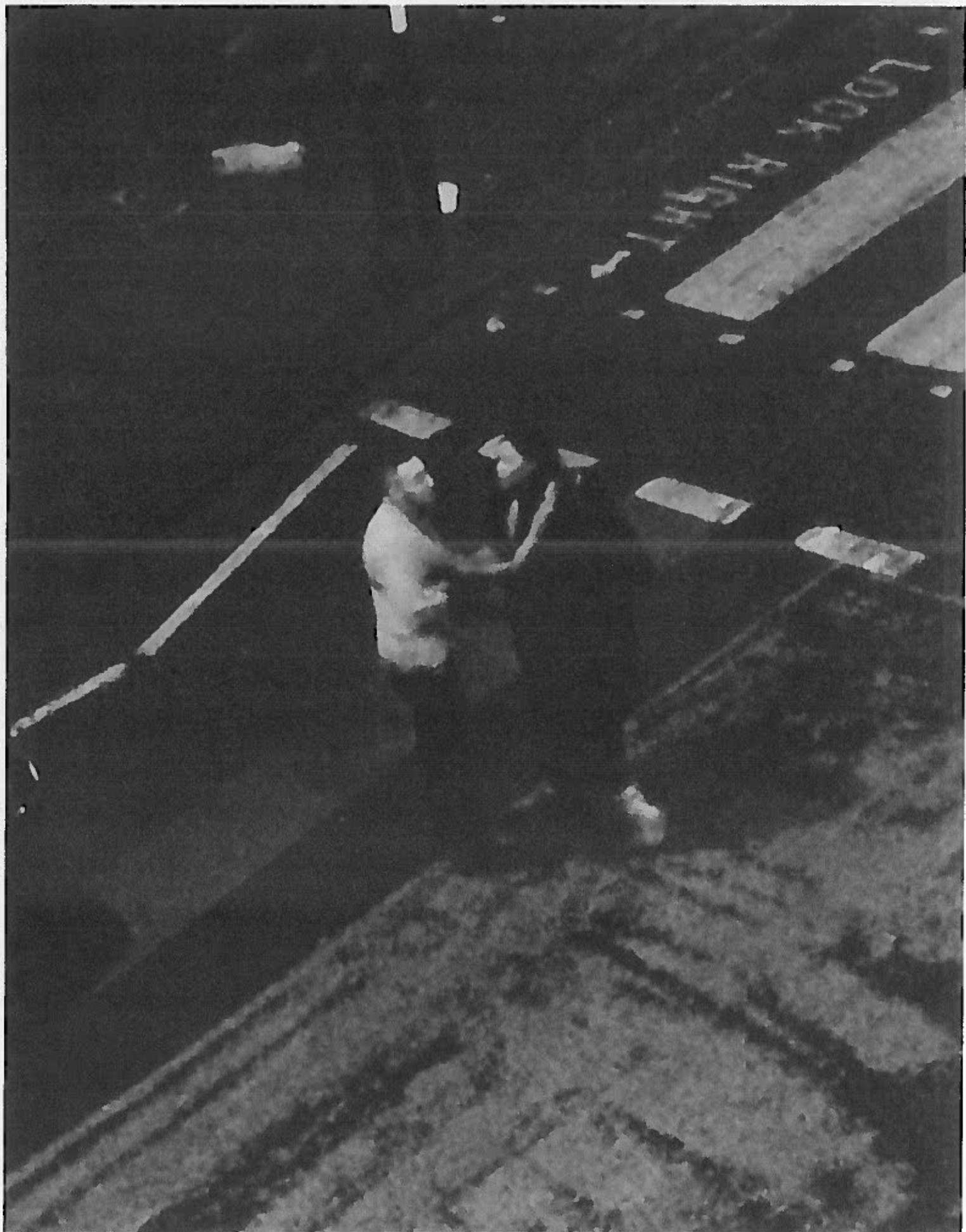


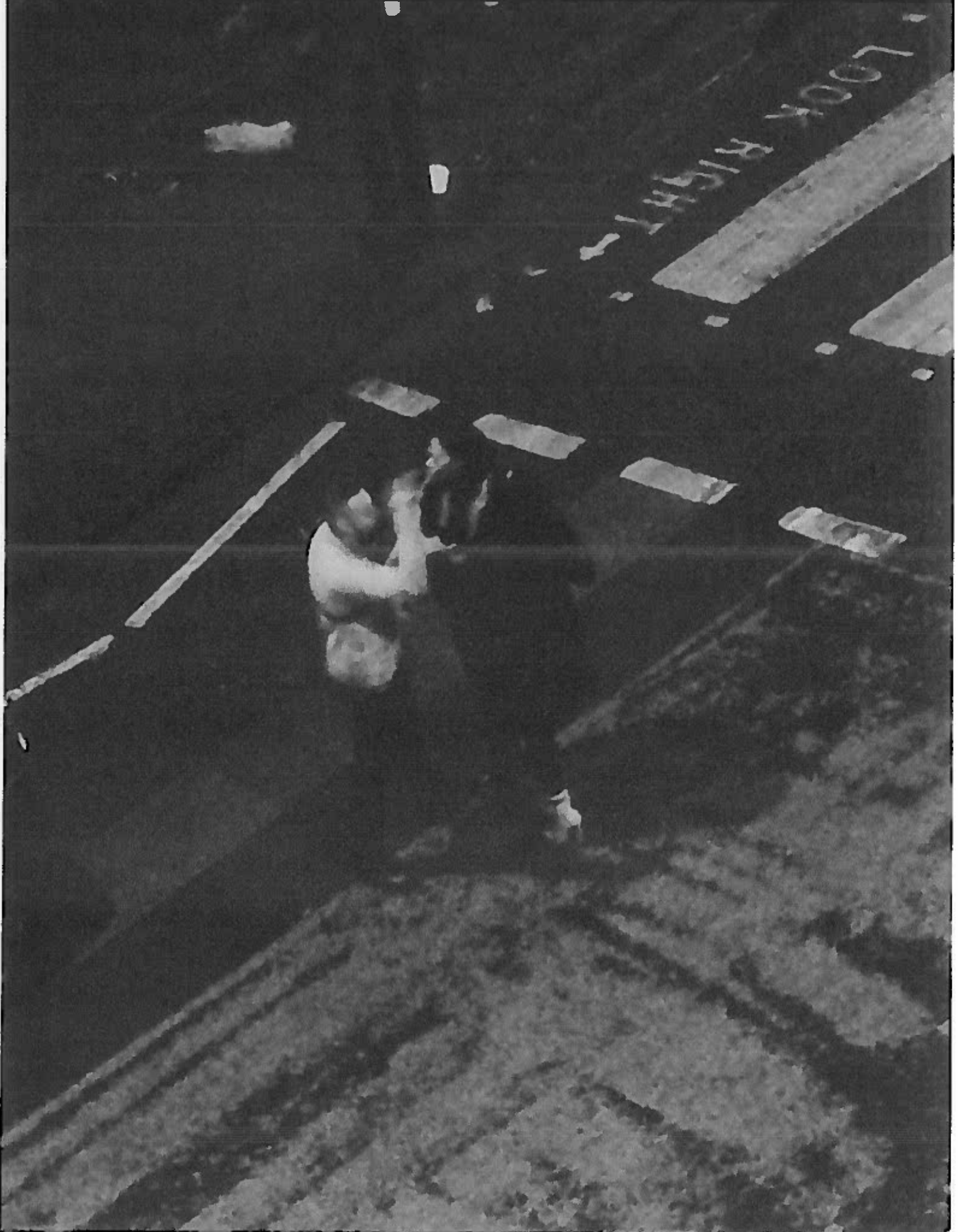


28 January

04:10

Details

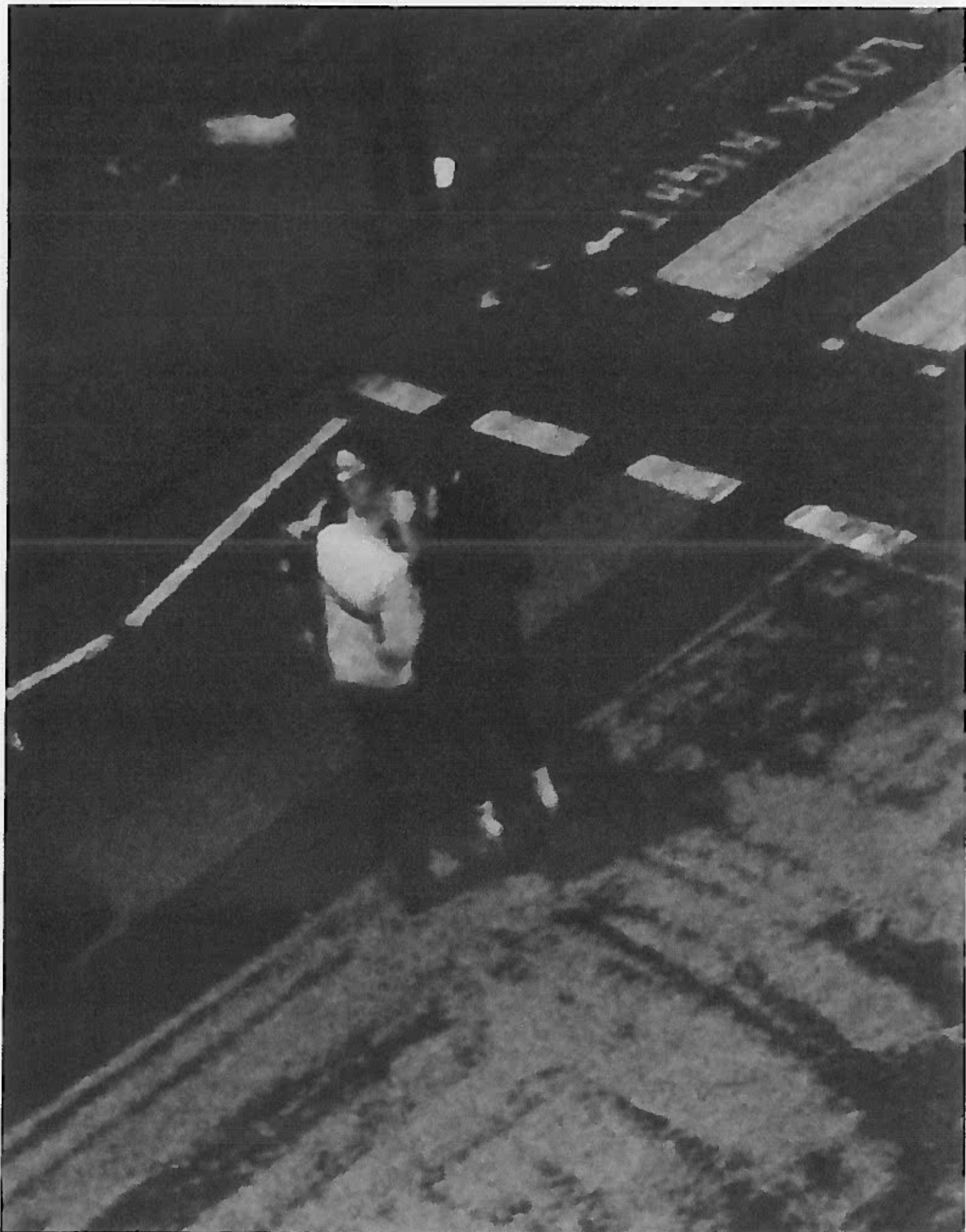




28 January

04:10

Details





Anderson Chanel

---

**From:**  
**Sent:** 22 May 2017 12:36  
**To:** Licensing  
**Cc:** Barrett Daliah  
**Subject:** Review of Licence for Metropolitan, 266 Muswell Hill Broadway, London N10 2QR

Licensing Team  
Level 6 Alexandra House  
10 Station Road  
Wood Green  
N22 7TR

Dear Licensing,

Review of Licence for Metropolitan, 266 Muswell Hill Broadway, London N10 2QR

We are writing to support the review of the licence for the Metropolitan, as we understand that this premises has had a number of assaults and complaints relating to noise issues.

As local councillors since 2004 we have received representations from residents on numerous occasions about nuisance caused in the area at the top of Muswell Hill and Dukes Avenue allegedly by patrons of the night clubs operating in this area. Issues have included regular late night noise disturbance and some instances of violence.

Muswell Hill is a residential area with the top of Muswell Hill seeing a rapidly increasing residential population due to a number of substantial new developments and refurbishments. We do not believe that Muswell Hill is a suitable venue for late-night clubs and that residents deserve not to have their nights disturbed by the activities of patrons of local night-time establishments.

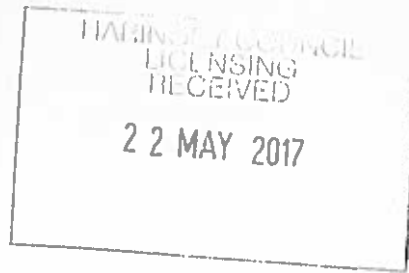
We are extremely concerned that conditions on current and previous licenses have not prevented the disturbance to local residents in the surrounding area and are not convinced that there are sufficient conditions that can be put in place on the licences of late-night establishments to guarantee that residents in the surrounding area will not continue to be regularly disturbed.

In conclusion, we do not believe that late-night clubs should operate in this area and request that this licence is revoked. However, if the licensing committee were minded to permit the venue to continue, we would strongly request that the hours of operation be cut back so that the licence does not extend past midnight.

Kind regards,

Cllr Martin Newton  
Liberal Democrat Fortis Green ward  
London Borough of Haringey

Cllr Gail Engert  
Liberal Democrat Muswell Hill ward



Lead Officer – Licensing  
Haringey Council  
Alexandra House : Level 6  
10 Station Road  
London N22 7TR

19<sup>th</sup> May 2017

**Metropolitan : 266 Muswell Hill Broadway N10 2QR**

Dear Lead Officer,

We're writing to object to the continuation of the licensing of these premises. We understand that you have had an application to review the license on the grounds that the conditions of the license [ the prevention of crime and disorder/public safety ] have not been upheld.

We live at the end of Dukes Avenue, near the roundabout. Consequently patrons of the Metropolitan [ and the Socialite bar ] have often parked near our house in considerable numbers, especially at the weekend.

That would be ok if they returned to their cars and drove away quietly. Unfortunately that is often not the case. Revellers tend to return to their cars in substantial groups in the early hours of the morning and often hang around for a considerable time, talking, shouting and swearing loudly. And, not infrequently, this develops into violent confrontations [ including a shooting a few months ago when a young man was seriously injured, this section of the road was declared a crime scene for much of the next day and there was a fair amount of blood around – our car was spattered ].

We are fed up with the disruption to our lives and the sense of intimidation we regularly feel due to these late night incidents.

Please revoke this licence.

Yours faithfully

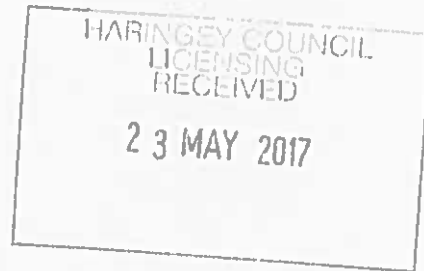


Lead Officer  
Licensing  
Haringey Council  
Alexandra House Level 6  
10 Station Road  
London N22 7TR

17 May 2017

Dear Sir/Madam

METROPOLITAN BAR  
266 MUSWELL HILL BROADWAY  
N10 2QR



We are aware that an application to review the licence of the above premises on the following grounds:

1. Prevention of crime and disorder
2. Public safety.

We are writing to wholeheartedly support the review.

It is completely inappropriate to have this bar, with it's extensive opening hours, in a residential area. The closing times of 3 to 4 a m results in antisocial behaviours on the Broadway itself, reverberating down Dukes Avenue and causing disturbance and nuisance. This behaviour includes drunkenness, fights, partying, shouting, arguing - noise and nuisance.

It disturbs sleep, causes damage to cars, and litter including bottles of alcohol and glasses.

It attracts people who come to the club from outside the area once the pubs have closed It does nothing to contribute to the local economy, or indeed anything else.

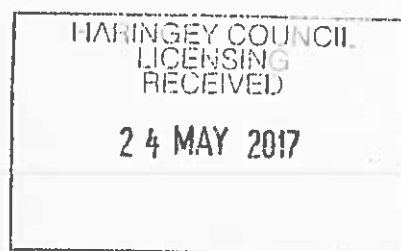
Please inform us when the appeal hearing is to be held.

Thank you

London

22/5/17

head Officer - licensing  
 Haringey Council  
 Level 6 Alexandra House  
 10 Station Road  
 Wood Green  
 N22 7TR



Dear Sir

Re: Review of Premises licence, Metropolitan Bar,  
 266 Muswell Hill Broadway, N10 2QR

Further to my letter of 14/5/17 I must report that I was disturbed again this weekend overnight, particularly on Friday evening into early Sat. morning 20th May. I was woken by thumping bass of music at 2am. There was a lot of noise & disturbance outside on the pavement - I could hear shouting, etc.

I tried several times between 2 & 3am to call the noise disturbance line, but

I was unable to get through. Several times the connection would not go beyond the initial recorded response of the switchboard, & several times I was unable to get a signal on my phone. My sleep was again severely disrupted.

In addition on Sunday morning, on leaving my flat at 9am, there was a lot of mess around our entrance & along the pavement. I took photos & will forward them to you if you give me an email address.

I must object most strongly to this licence being renewed when this establishment is causing residents to lose sleep regularly & the mess left by clients is spoiling the environment. As I have said previously the sound proofing is inadequate for a music venue.

Yours faithfully



**Anderson Chanel**

---

**Subject:** FW: NOTIFICATION OF REVIEW AGAINST METROPOLITAN BAR

---

**From:** —  
**Sent:** 01 June 2017 11:58  
**To:** Barrett Daliah  
**Subject:** Re: NOTIFICATION OF REVIEW AGAINST METROPOLITAN BAR

Yes sorry.  
My friend, \_\_\_\_\_, whom I am supporting, sent me your email and I am helping her out by responding as she is ill with cancer and worn out with all of this.  
In fact, I did email you re her from my own email.  
Really apologise for the confusion.  
It is I who will represent her if she wants at licensing hearing.  
I am an ex JP at Haringey, Archway Road.  
So I am not living at \_\_\_\_\_ and do not need to make representation on my own behalf.  
Many apologies

In a message dated 01/06/2017 11:54:50 GMT Summer Time,  
[Daliah.Barrett@haringey.gov.uk](mailto:Daliah.Barrett@haringey.gov.uk) writes:

Ms Robinson

Your email is coming up as being from Ms Conway?!...something has gone wrong somewhere? Have you made a representation in your own right Ms Robinson? I do not have a letter of representation from you against the Metropolitan Bar. You have until 7<sup>th</sup> June to do so. If you do not make a valid representation as this stage by the 7<sup>th</sup> June neither you or your representative will be able to address the panel at the hearing.

Regards

Daliah Barrett  
Licensing Team Leader



Haringey Council  
6th Floor, 10 Station Road, London, N22 7TR

T. 020 8489 8232  
M. 07870 154 126  
[daliah.barrett@haringey.gov.uk](mailto:daliah.barrett@haringey.gov.uk)

[www.haringey.gov.uk](http://www.haringey.gov.uk)  
[twitter@haringeycouncil](https://twitter.com/haringeycouncil)  
[facebook.com/haringeycouncil](https://facebook.com/haringeycouncil)

Please consider the environment before printing this email.

**Anderson Chanel**

---

**Subject:** FW: Metropolitan & Socialite bars

**From:** ..  
**Subject: Metropolitan & Socialite bars**  
**Date:** 17 April 2017 18:57:55 GMT+01:00  
**To:** ..  
**Cc:** ..

Dear

I have been given your name by Pc Stephanie Gibbs and Pc Sharon of neighbour hood police who felt you would be able to hep me.

I have written or been in touch with the following people regarding these clubs

Catherine West MP,  
Mark Greaves Met Police  
Mehmet Jim illegal Parking WK379274  
Mark Blake Haringey Gov  
Mark Eastwood who has issued a section 80 with regard to loud music.

My husband and I are residents of'

Every Friday and Saturday from approximately 12pm to 4.30 am we are subjected to crowds of people making a noise and anti social behaviour coming from the patrons of the above bars. This includes urinating in the street in front of our flat, vomiting, drunkenness, shouting, littering and drug taking.

In addition cars are parked on the bus lane clearway outside my flat although there is a sign saying parking enforcement is on at night. However there appears to be no enforcement and anyone can park there with impunity despite possibility of accidents.

There is also the noise when these cars leave is awful

I have written and sent pictures to Jim Mehmet Parking enforcement. CCTV Operations Manager but no action has been taken.

Litter outside the flats in the morning include bottles, can, cigarette butts, food containers and vomit.

We have 24 hour concierge in our flats, but the men on duty have been intimidated by aggressive crowds and will not leave the building although there is shouting outside our bed room window.

On occasion we have been unable to access our underground parking at the side of the building due to obstruction and drug taking.

The concierge telephone 101 most weekends reporting these problems and have been given cad numbers, they have a log.

WE have also reported these problems to 101, as have our neighbour.

We have also notified the Haringey licensing department

I was recently telephoned by an officer from the met who said they didn't have the resources to deal with this type of behaviour as they prioritise crimes, and bars of this type should not be in a residential areas.

We moved to this flat from Highgate as my husband had been diagnosed with bone cancer and the thought of being in proximity to shops, restaurants and cinema would improve his quality of life. Unfortunately it

has had the opposite effect. Instead of being able to rest after chemotherapy he is unable to sleep on Friday & Saturday.

Please can you advise us what can be done as the thought of this continuing is having a detrimental effect on my husband and me.

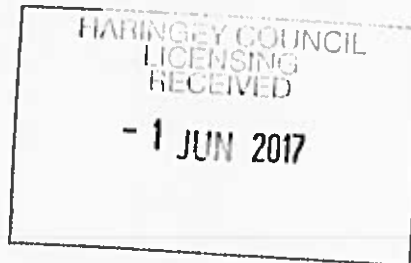
No doubt when the Pinnacles residents move in, they will also be subject to the same issues.

Kind regards

~~London N10~~

head officer - licensing  
Haringey Council  
level 6 Alexandra House  
10 Station Road  
Wood Green  
N22 7TR

30/5/17



Dear Sir

Re: Review of Premises Licence, Metropolitan Bar,  
266 Muswell Hill Broadway, N10 2QR

Further to my letters of 14th + 22nd May, I wish to complain yet again that I was disturbed overnight by excessive noise in the early hours of Sunday 28th May. In addition to the distant pounding of music, there was continuous loud voices + shouting between 3 + 4 a.m. I eventually called the environmental health noise line for Haringey, at approx. 4 - 4.15 a.m. + spoke to Dean.

When I was woken the voices were so loud that I thought there were people in the communal area of our flats. This was not the case. The noise was coming from the pavements of the surrounding area.

My bedroom is at the rear of my property + this is where the disturbance is particularly

loud. However, there is regularly a lot of traffic noise + parking on the other side of our block, by the entrance to our car park. On this occasion cars were prevented from coming in due to us now having security men + a temporary overnight barrier at the main car park entrance.

I believe this noise is caused by the operation of the Metropolitan Bar, + possibly other bars nearby, + their inconsiderate clientele leaving at very unsober hours. This is now disturbing my sleep on a regular basis.

I had a very early start on Sunday 28th May + I struggled to cope all day due to lack of sleep. Overnight on Sunday 28th/Monday 29th I used ear plugs in a desperate attempt to get some rest, with limited success.

I most strongly urge you not to renew the licence for the Metropolitan Bar, or to severely curtail its licensing hours. At the moment it appears to open only very late at night, + continue through to 4 a.m.

Yours faithfully

~~mob.~~



London

28 May 2017

Lead Officer  
Licensing Haringey Council  
Alexandra House  
Level 6  
10 Station Road  
London  
N22 7TR

HARINGEY COUNCIL  
LICENSING  
RECEIVED

- 1 JUN 2017

**RE: Review of Premises License - METROPOLITAN, 266 MUSWELL HILL BROADWAY, LONDON, N10 2QR**

I am writing to express my concerns regarding the above night club and to report various disturbances which have affected my quality of life in my new home.

I moved into my new apartment on 28 April 2017 and since then I have had cause for complaint on numerous occasions. Most weekends there is loud music emanating from the night club until 4am accompanied by anti social behaviour from drunken revellers visiting and leaving the club.

I have already sent an email to Haringey council complaining of events which occurred in and around the car park, on the day I moved into the new property and also on 30 April but I now want to inform you of the latest events.

On Saturday 13 May at approximately 03.15 I was awoken by loud music and people shouting from the private car park which is beneath my bedroom window. I could see a group of about 4 people standing around a black car. I am not sure whether the music was coming from the car or the Metropolitan club but it was certainly loud enough to wake me. The people were talking and shouting loudly and this seemed to last for about 30 minutes. I tried to video this on my iPhone but was concerned that I would be seen as the recording light was quite bright.

The private car park is intended to be used by residents and not patrons of the local nightclubs, or their Uber taxi's. I live on my own, directly above the car park and felt quite vulnerable being woken up by such a disturbance in the middle of the night. I tried to call the Haringey noise complaint line but could not get through.

On Sunday 21 May, I came out of the building via the street entrance to find two discarded half empty bottles of Rose wine, wine glasses and half eaten kebabs literally left on the doorstep to the building. Not only is this a serious health and safety issue, which could potentially cause serious injury to someone stepping on broken glass and possibly attract vermin, etc but it is not what you would want to find on your doorstep on a Sunday morning.

On Friday 26 May at approximately 01.30 I was awoken by police and ambulance sirens apparently attending an incident which had occurred outside the Metropolitan bar.

On Saturday 27 May there was more police activity outside the Metropolitan bar which I understand resulted in an arrest.

I strongly object to the constant noise, disruption and anti-social behaviour which is generated by the Metropolitan bar and its patrons. I think it is unacceptable for a nightclub to operate until 4am when it is in such close proximity to residential homes, especially when most residents need to work the following day.

I look forward to receiving your comments in the near future.

Yours sincerely

The signature area is redacted with two thick, dark horizontal scribbles.

head officer - licensing  
 Haringey Council  
 Level 6 Alexandra House  
 10 Station Road  
 Wood Green  
 N22 7TR

London

2/6/17



Dear Sir

Re: Review of Premises Licence, Metropolitan Bar,  
 266 Muswell Hill Broadway, N10 2QR

Further to my letters of 14th, 22nd + 30th May 2017, I would like to draw your attention to a matter which is of great concern to me. This is the current building of a rear extension to the Metropolitan Bar (which I had previously thought to be behind the Societal Bar) as this structure + its outside space is a few metres from my bedroom window.

I am very concerned that this new area means there will be issues of privacy, + further disturbance for me overnight, exacerbating the already unacceptable levels of noise - both music, + voices/conversations/shouting, etc.

If this area were to become a smoking space

the resulting smoke + smells would make it impossible for me to open my window.

I understand that this extension may not have been granted planning permission. This surely demonstrates further the cavalier attitude of the management of this premises, + a total lack of consideration for the local community + general area.

I would be most grateful if you could keep my concerns in mind when considering this licence review.

Yours faithfully



Lead Officer  
Licensing Haringey Council  
Alexandra House  
Level 6  
10 Station Road  
Wood Green  
N22 7TR



5<sup>th</sup> June 2017

Dear Sirs,

**Re: Metropolitan, 266 Muswell Hill Broadway, London N10 2QR**

I am writing with regards to the public notice issued to the above premises. I am very upset and a bit puzzled that the licence for this business is being reviewed.

I am a neighbour to the club and my friends and I have been customers there since the current owner took over the business a couple of years ago. I have lived here 8 years and living where I live, I am only too familiar with the problems Muswell Hill is currently experiencing. However, I very much doubt that these problems are linked to the Metropolitan. The owner has done everything in his power to clean up the club. It is very different clients you see in the club now than when he first took over. He has increased security and has put in place very strict admission requirements. We, local mums in our 30s and 40s, feel happy going there and feel safe whilst there. We were all of the opinion that the problems in the area are related to the bar next door, 'Socialite Bar'. I feel the owner of the Metropolitan has done everything he can to prevent crime and disorder as well as public safety and he appears to try and accommodate every demand he has been presented with, it being noise or other. I am quite sad to see that his efforts are not being taken seriously.

The owner of the Metropolitan has been very supportive of the local community and has several times let us use his premises for school events free of charge. He has furthermore supported the school by donating raffle prizes for our winter and summer fairs. I think he is really trying hard to offer a place where people can enjoy themselves in surroundings that allow people to safely have a good time.

I really hope they get a chance to show that it is not them who are causing the problems and I believe this can only be done if Metropolitan are allowed to trade without the bar next door being open.

Should you have any queries please do not hesitate to contact me.

Yours faithfully,

Email:

**Anderson Chanel**

---

**From:**  
**Sent:** 06 June 2017 15:00  
**To:** Licensing  
**Subject:** Metropolitan - Muswell Hill

Hi,

I hope you are well.

I have been going to the Metropolitan since there has been a change of Management.

I know that it has been getting bad unjustified press. There is always a lot of security there, and even though I am a regular (and 40 years old!) they do check my ID. I have never seen any issues. I have also walked past this venue quite a few times at night and have not seen any issues with this establishment.

The crowd at the Social however is very different from the Metropolitan. And there are always a lot of noisy people staying outside the Whetherspoon which must be causing more problems to the residents.

If you have any questions, please call me on

Thank you.

**Appendix 5- Email correspondence from meeting**

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**Barrett Daliah**

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**From:** Barrett Daliah on behalf of Licensing  
**Sent:** 24 May 2017 16:02  
**To:** Jullan Abraham  
**Subject:** FW: Application for a Review of a Premises Licence: - Metropolitan, 266 Muswell Hill Broadway, Hornsey, London, N10 2QR. (WK/382627)

Hello Julian,

Please note that Planning have advised that the premises does not hold the correct planning permission for its current use. Mr Ioannou will need to submit a change of use application to Planning to alter it from the A3 restaurant use it currently holds.

Regards

Daliah Barrett  
Licensing Team Leader



Haringey Council  
6th Floor, 10 Station Road, London, N22 7TR

T. 020 8489 8232  
[daliah.barrett@haringey.gov.uk](mailto:daliah.barrett@haringey.gov.uk)

[www.haringey.gov.uk](http://www.haringey.gov.uk)  
[twitter@haringeycouncil](https://twitter.com/haringeycouncil)  
[facebook.com/haringeycouncil](https://facebook.com/haringeycouncil)

Please consider the environment before printing this email.

---

**From:** Oloyede Abiola  
**Sent:** 24 May 2017 15:47  
**To:** Licensing  
**Cc:** Barrett Daliah; Anderson Chanel  
**Subject:** RE: Application for a Review of a Premises Licence: - Metropolitan, 266 Muswell Hill Broadway, Hornsey, London, N10 2QR. (WK/382627)

To: Licensing

Further to the premise license review of the above address, permission was granted in 1968 for change of use to a restaurant and for a new shop front in 1992. Please note that there is no record of permission on the planning database for the use of the above premise as a night club.



**Barrett Daliah**

---

**From:** Barrett Dallah  
**Sent:** 25 May 2017 10:35  
**To:** Mark.L.Greaves@met.pnn.police.uk  
**Subject:** FW: Metropolitan Meeting

Yes, this is reflective of the meeting

Dallah Barrett  
Licensing Team Leader



Haringey Council  
6th Floor, 10 Station Road, London, N22 7TR

T. 020 8489 8232  
M. 07870 154 126  
daliah.barrett@haringey.gov.uk

[www.haringey.gov.uk](http://www.haringey.gov.uk)  
[twitter@haringeycouncil](https://twitter.com/haringeycouncil)  
[facebook.com/haringeycouncil](https://facebook.com/haringeycouncil)

Please consider the environment before printing this email.

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**From:** Mark.L.Greaves@met.pnn.police.uk [mailto:Mark.L.Greaves@met.pnn.police.uk]  
**Sent:** 25 May 2017 09:46  
**To:** Barrett Daliah  
**Subject:** Metropolitan Meeting

Hi Dale

Do the notes below reflect the meeting in your opinion?

On Wednesday 24<sup>th</sup> May 2017 at Alex House I met Daliah Barrett, Panikos Ioannou and his legal rep Julian Abraham to discuss the Metropolitan Review. Mr Abrahams stated Panikos had commissioned an operating schedule that would increase security amongst other things at the venue and it would include an ID Scanner and would be completed by 7<sup>th</sup> June 17 and sent to us. Panikos stated he was using an ID scanner on every entrant now. He stated financial conditions had initially prevented him upgrading his CCTV system but from Monday it would hold 60 days information and have cameras covering the entrance which we agreed should get head and shoulders identifiable images of entrants. I stated 31 days of footage on the hard drive would be sufficient if 60 days lowered the quality of images.

With regards the exchanges between Panikos and myself mentioned in the Review papers, particularly relating to the 'private party' on night of stabbing and him asking if ID Scanning was a Condition on his Premises Licence were misunderstandings due to language difficulty. I pointed out Panikos was very clear to me and appeared to fully understand our exchanges. Panikos told us the ID scanning had cost him money from refused customers and he could not continue. Mr Abrahams told me the CRIS crime reports I sent him were comprehensive but he wanted more information. I told him I would supply information required but felt everything had been exchanged so could he let me know exactly what he wanted from each crime report and he agreed. As we left Mr Abrahams told me he would be expecting the crime report details he required and I reiterated he should let me know in more detail what he required. Panikos mentioned he had called Police to tell them about drug dealers threatening him when refused entry to his venue and was not assisted. I told him I was unaware of this and did not consider he had a drug problem at his venue, he never mentioned it when we met. I checked his name on IIP going back until 24<sup>th</sup> January 2016 and

found 1 call to an intoxicated person trying to gain entry who had left and the rest related to crime reports that did not involve drug dealing. I emailed Panikos explaining this and requesting the phone numbers he used as a name search would be inaccurate if misspelt by operator. I liaised with Graham at Central Licensing about search warrants as requested by Panikos.

**Mark Greaves PC 164YR  
Community & Youth Engagement  
Licensing Officer  
Haringey BOCU  
Territorial Policing**

**Tel: 020 3276 0150      Mobile: 07766 161877**

**Haringey police are here**

- *for victims,*
- *to build trust with communities,*
- *to prevent crime in partnership,*
- *and to bring offenders to justice.*

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**Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)**

**Barrett Daliah**

---

**From:** Barrett Daliah  
**Sent:** 02 June 2017 12:38  
**To:** Julian Abraham  
**Subject:** METROPOLITAN BAR REVIEW MEETING - FOLLOW UP

Dear Mr Abraham,

Following on from the meeting that you attended to represent Mr Ioannou on 24<sup>th</sup> May, there were some matters that you raised that remain outstanding. You raised concern over the Police information not having full details. Mr Greaves asked you to go through each of the CRIMINT records provided and come back to him with specific queries you had for specific cases listed. Have you done so to date? As Mr Greaves said at the time the details of the calls and the incidents were documented in the papers provided so you will need to raise any specific queries you have.

We also spoke of the document that you were working on for Mr Ioannou that would help to clarify the changes that Mr Ioannou was intending to put in place to ensure that the licensing objectives were being upheld at the premises. Is this document ready for you to send on to me so that it can be included in the report that will be placed before the Licensing Sub Committee that will be determining this matter.

I trust you are still acting for Mr Ioannou, if this is not the case please advise.

Kind regards

Daliah Barrett  
Licensing Team Leader



Haringey Council  
6th Floor, 10 Station Road, London, N22 7TR

T. 020 8489 8232  
[daliah.barrett@haringey.gov.uk](mailto:daliah.barrett@haringey.gov.uk)

[www.haringey.gov.uk](http://www.haringey.gov.uk)  
[twitter@haringeycouncil](https://twitter.com/haringeycouncil)  
[facebook.com/haringeycouncil](https://facebook.com/haringeycouncil)

Please consider the environment before printing this email.

**Barrett Dallah**

---

**From:** Barrett Dallah  
**Sent:** 02 June 2017 18:00  
**To:** Mark.L.Greaves@met.pnn.police.uk  
**Subject:** Fwd: RE: METROPOLITAN BAR REVIEW MEETING - FOLLOW UP

Sent from Divide managed by MoblieIron

----- Forwarded Message -----

**From:** Julian Abraham <[Julian.Abraham@haringey.gov.uk](mailto:Julian.Abraham@haringey.gov.uk)>  
**Date:** 2 Jun 2017 16:14:32  
**Subject:** RE: METROPOLITAN BAR REVIEW MEETING - FOLLOW UP  
**To:** Barrett Dallah <[Dallah.Barrett@haringey.gov.uk](mailto:Dallah.Barrett@haringey.gov.uk)>

Dear Ms Barrett,

Thanks for your email.

I am still acting for the Club, and we hope to have the Operating Schedule ready shortly – in the next week or so. As soon as it is ready I'll forward you and PC Greaves a copy for your thoughts on it. Is there yet a deadline by which you need to receive the Operating Schedule to be able to include it in the report?

As far as the extra information/documentation in respect of the matters raised in the application for Review is concerned, I should be in a position to set out what I may require by mid next week.

Kind Regards

Julian Abraham

---

**From:** Barrett Dallah [<mailto:Dallah.Barrett@haringey.gov.uk>]  
**Sent:** 02 June 2017 12:38  
**To:** Julian Abraham  
**Subject:** METROPOLITAN BAR REVIEW MEETING - FOLLOW UP

Dear Mr Abraham,

Following on from the meeting that you attended to represent Mr Ioannou on 24<sup>th</sup> May, there were some matters that you raised that remain outstanding. You raised concern over the Police information not having full details. Mr Greaves asked you to go through each of the CRIMINT records provided and come back to him with specific queries you had for specific cases listed. Have you done so to date? As Mr Greaves said at the time the details of the calls and the incidents were documented in the papers provided so you will need to raise any specific queries you have.

We also spoke of the document that you were working on for Mr Ioannou that would help to clarify the changes that Mr Ioannou was intending to put in place to ensure that the licensing objectives were being upheld at the premises. Is this document ready for you to send on to me so that it can be included in the report that will be placed before the Licensing Sub Committee that will be determining this matter.

I trust you are still acting for Mr Ioannou, if this is not the case please advise.

Kind regards

Dallah Barrett  
Licensing Team Leader



Haringey Council  
6th Floor, 10 Station Road, London, N22 7TR

T. 020 8489 8232  
[dallah.barrett@haringey.gov.uk](mailto:dallah.barrett@haringey.gov.uk)

[www.haringey.gov.uk](http://www.haringey.gov.uk)  
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**Barrett Daliah**

---

**From:** Barrett Daliah on behalf of Licensing  
**Sent:** 05 June 2017 14:18  
**To:** Julian Abraham: Licensing  
**Cc:**  
**Subject:** RE: Club Metropolitan: Application for Review of Premises Licence

Hello Julian

No we will not be sending you unredacted copies of the letters of representation. The residents have asked for their details to be withheld and we will honour that request.

The Councils Statement of Licensing Policy does also for this and this is at the Licensing Officers discretion:

**131 Disclosure of personal details of persons making representations**

The licensing authority is required to provide the licence applicant with copies of any relevant representations received in respect of the application.

The licensing authority may consider withholding some or all of a person's personal details where that person can demonstrate they have a genuine and well-founded fear of intimidation and the circumstances justify such action.

The withholding of personal details by the licensing authority will only be taken in exceptional circumstances and any person requesting their details to be withheld will be expected to demonstrate why such action is necessary.

Where a person who has concerns over an application but does not wish their personal details to be disclosed, alternative approaches include requesting a local councillor to submit a representation based on their concerns, or alternatively providing details on how the licensing objectives are likely to be undermined to a responsible authority, who may make representation, if they consider it justifiable and appropriate to do so.

The Section 182 Guidance however, is very clear that is at the discretion of the Licensing Authority:

**Disclosure of personal details of persons making representations**

**9.26** Where a notice of a hearing is given to an applicant, the licensing authority is required under the Licensing Act 2003 (Hearings) Regulations 2005 to provide the applicant with copies of the relevant representations that have been made.

**9.27** In exceptional circumstances, persons making representations to the licensing authority may be reluctant to do so because of fears of intimidation or violence if their personal details, such as name and address, are divulged to the applicant.

**9.28** Where licensing authorities consider that the person has a genuine and well-founded fear of intimidation and may be deterred from making a representation on this basis, they may wish to consider alternative approaches.

**9.29** For instance, they could advise the persons to provide the relevant responsible authority with details of how they consider that the licensing objectives are being undermined so that the responsible authority can make representations if appropriate and justified.

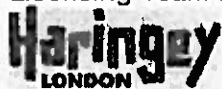
**9.30** The licensing authority may also decide to withhold some or all of the person's personal details from the applicant, giving only minimal details (such as street name or general location within a street). However, withholding such details should only be considered where the circumstances justify such action.

Whilst we are not obliged to follow our own policy, we are obliged to follow the Section 182 Guidance and will need very good reasons to depart from it.

All representations received have had names and addresses of the residents that have made the representation, they are valid and have been sent on to you via this Licensing Authority. The Authority is able to verify to the Licensing Sub Committee and the Magistrates that the letters are valid representations and has done so many times on previous cases that have been appealed to the Magistrates.

Regards

Daliah Barrett  
Licensing Team Leader



Haringey Council  
6th Floor, 10 Station Road, London, N22 7TR

T. 020 8489 8232  
daliah.barrett@haringey.gov.uk

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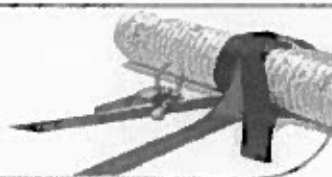
---

**From:** Pamela Childs [mailto:...]  
**Sent:** 05 June 2017 12:07  
**To:** Licensing  
**Cc:**  
**Subject:** FW: Club Metropolitan: Application for Review of Premises Licence

**On Behalf Of** Julian Abraham

**Sternberg Reed**  
Solicitors ■■

We can also help with:  
Conveyancing  
Commercial Law  
Family



Our Ref: JAzCLU0011\3

Dear Sirs

First of all many thanks for forwarding me the further objections that you have received. I do have one query regarding these objections, because I notice that they have all been anonymised. I would be most grateful for a copy set of all complaints without any redaction, pursuant to Haringey's own Statement of Licensing Policy 2016 – 2021. I would be most grateful to receive these copies on an urgent basis.

Although I realise that the date for complaints/representations has not yet expired, I wonder if you can tell me if you have any tentative date or dates in mind for the forthcoming hearing?

Kind regards  
Yours faithfully

**Julian Abraham**  
Partner  
**Direct Dial:**

Sternberg Reed

**Tel:** 01223 313131

[www.sternberg-reed.co.uk](http://www.sternberg-reed.co.uk)



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**Barrett Daliah**

---

**From:** Barrett Daliah  
**Sent:** 25 June 2017 20:46  
**To:** Enforcement Response; Charles Rockwell; Julian Abraham  
**Subject:** RE: My Client: Club Metropolitan - 266 Muswell Hill Broadway, London N10 2QR

Hello Julian

Has the licence holder sought advice and guidance from an acoustic consultant prior to carrying out these works? Can you please submit the acoustic consultants report so that it can be made available to the LSC. It would also assist the Noise Officers to have sight of this document prior to them engaging in any assessment as they need the back ground information.

Can you also clarify for me if the licence holder sought permissions or made a variation application to the Licensing Authority prior to installing the lobbied areas referred to be below which will no doubt impact on the licensed area and the current plans that are held by this Authority and upon which the licence was granted?

Regards

Daliah Barrett  
Licensing Team Leader



Haringey Council  
6th Floor, 10 Station Road, London, N22 7TR

T. 020 8489 8232  
daliah.barrett@haringey.gov.uk

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---

**From:** Eastwood Mark **On Behalf Of** Enforcement Response  
**Sent:** 22 June 2017 11:18  
**To:** Charles Rockwell; Barrett Daliah  
**Subject:** FW: My Client: Club Metropolitan - 266 Muswell Hill Broadway, London N10 2QR  
**Importance:** High

Hi,

For your info / comment

**Mark Eastwood**

**Enforcement Response Officer,  
Haringey Council  
Alexandra House  
floor 6  
10 station road  
London**

N22 7TR

0208 489 1335 Daytime  
0208 489 5238 Direct Line  
0208 489 0000 Out of Hours

---

**From:** Pamela Childs [ ] **On Behalf Of** Julian Abraham  
**Sent:** 22 June 2017 10:59  
**To:** Enforcement Response  
**Subject:** My Client: Club Metropolitan - 266 Muswell Hill Broadway, London N10 2QR  
**Importance:** High

**Sternberg Reed**  
Solicitors ■■

We can also help with:  
Conveyancing  
Commercial Law  
Family



Our Ref: JA\CLU0211\3

Dear Mr Eastwood

I refer to our telephone conversation yesterday, and I am grateful that you were able to take my call.

As I explained to you, I have been instructed to act for the Club in respect of the review hearing that at the moment is scheduled to take place on Tuesday 4<sup>th</sup> July 2017 at 7.00 p.m.

My client is confident that he has solved noise problems emanating from the Club (having installed acoustic lobbies at the front and back of the premises) and I submit it would be of great help to the Licensing Committee in dealing with the review if you would agree to come down to the premises late night (perhaps around 2.00 a.m. – as you have done before) to take noise measurements from inside the flats of the complainants so that the noise limiter within the premises can be set at the appropriate level to ensure that the problem of any music noise escaping from the premises is put to an end.

We basically have this weekend (Friday night – into the early hours of Saturday) and Saturday night – into the early hours of Sunday) and also next weekend on the same days.

I realise that this urgent request is made at short notice, for which I can only apologise on behalf of my client.

I would be most grateful to hear from you as soon as possible.

If in the meantime you have any queries or concerns, my contact details are as follows:-

Mobile : \_\_\_\_\_  
Work direct line: \_\_\_\_\_  
Email address: \_\_\_\_\_

Yours sincerely

**Julian Abraham**  
Partner  
**Direct Dial:**

Sternberg Reed

**Tel:** \_\_\_\_\_

**Barrett Daliah**

---

**From:** Barrett Daliah  
**Sent:** 26 June 2017 09:05  
**To:** Julian Abraham  
**Subject:** FW: METROPOLITAN - OFFICERS OBSERVATIONS

Hello Julian

Below is the observation carried out by the Noise officer on 24<sup>th</sup> April that you were requesting:

"Hi Daliah,

The premises above was visited on Friday night/Saturday Morning at 02:10 to 02:30. Observed a very short queue of not more than 6 people all through the visit. Crowds came in small numbers and the door supervisor was letting them in after searches. No noise from music or voices was coming from the bar itself. The noise we observed was from a group of smokers on the new build block of flats where the car park used to be. A few ladies were sat there smoking and talking and voices were clearly audible.

We observed a few young men sat in their cars and shouting out at ladies across the street.

The bar was well controlled from the outside and only a few smoking patron of about of about 4-6 ladies was observed chatting loudly without being unruly. No urinating in the streets of ASB. Just voices from various people including passersby and those using other premises.

We went to the back of the Metropolitan Bar, in Dukes mews but that area was quite with no activity."

On the night no Statutory noise nuisance was observed however the officer has highlighted men shouting in car, people smoking outside residents doorways that were associated with the premises talking loudly which are all matters that are consistence with the concerns that have been raised in the past and reiterated in the many letters of objections submitted by residents.

Regards

Daliah Barrett  
Licensing Team Leader



Haringey Council  
6th Floor, 10 Station Road, London, N22 7TR

T. 020 8489 8232  
[daliah.barrett@haringey.gov.uk](mailto:daliah.barrett@haringey.gov.uk)

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**From:** Barrett Daliah  
**Sent:** 21 August 2017 10:44  
**To:** 'Julian Abraham'; 'Pamela Childs'  
**Cc:** Enforcement Response; Charles Rockwell  
**Subject:** FW: RE: My Client: Club Metropolitan - 266 Muswell Hill Broadway, London N10 2QR

Hello Julian

I have been forwarded again your letter sent to Enforcement Response requesting officers to come out and do testing for the installation of a noise limiter. This has been responded to by myself previously, please see email below, it is incorrect to say that you have not had a response.

Whilst I note that you are trying to put measures in place prior to the hearing , the hearing will still take place and it is up to the Licensing Sub Committee to determine the steps they feel are appropriate to ensure that the licence holder is upholding and promoting the licensing objectives effectively. It may be that the LSC determine to add further conditions to the licence and installing a noise limiter maybe one of those additional conditions. Similarly the LSC has a number of options that may choose to impose which include reducing the hours of operation, removing a licensable activity , suspending the licence, removing the DPS or revocation of the licence. If after hearing from all parties and the LSC feel that there is no issue to be addressed they will take no steps with the licence.

At this stage any changes or alterations to the licence will be addressed by the LSC. You will note in the email below I have made reference to the lobbied area that you have previously spoken of and to date I have had no change of plan application submitted to show the revised layout of the premises.

I attach above the noise nuisance history for the premises for your information and the information along with your emails will be placed before the LSC.

Regards  
Daliah Barrett  
Licensing Team Leader

----- Forwarded Message -----

From: Barrett Daliah <[Daliah.Barrett@haringey.gov.uk](mailto:Daliah.Barrett@haringey.gov.uk)>  
Date: 25 Jun 2017 19:46:00  
Subject: RE: My Client: Club Metropolitan - 266 Muswell Hill Broadway, London N10 2QR  
To: Enforcement Response <[Enforcement.Response@haringey.gov.uk](mailto:Enforcement.Response@haringey.gov.uk)>, Charles Rockwell <[Rockwell.Charles@haringey.gov.uk](mailto:Rockwell.Charles@haringey.gov.uk)>, Julian Abraham <[Julian.Abraham@sternberg-reed.co.uk](mailto:Julian.Abraham@sternberg-reed.co.uk)>

Hello Julian

Has the licence holder sought advice and guidance from an acoustic consultant prior to carrying out these works? Can you please submit the acoustic consultants report so that it can be made available to the LSC. It would also assist the Noise Officers to have sight of this document prior to them engaging in any assessment as they need the back ground information.

Can you also clarify for me if the licence holder sought permissions or made a variation application to the Licensing Authority prior to installing the lobbied areas referred to be below

which will no doubt impact on the licensed area and the current plans that are held by this Authority and upon which the licence was granted?

Regards

**Daliah Barrett**

**Licensing Team Leader**

Haringey Council

6th Floor, 10 Station Road, London, N22 7TR

T. 020 8489 8232

[daliah.barrett@haringey.gov.uk](mailto:daliah.barrett@haringey.gov.uk)

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**From:** Eastwood Mark **On Behalf Of** Enforcement Response

**Sent:** 22 June 2017 11:18

**To:** Charles Rockwell; Barrett Daliah

**Subject:** FW: My Client: Club Metropolitan - 266 Muswell Hill Broadway, London N10 2QR

**Importance:** High

Hi,

For your info / comment

**Mark Eastwood**

**Enforcement Response Officer,**

**Haringey Council**

**Alexandra House**

**floor 6**

**10 station road**

London

N22 7TR

0208 489 1335 Daytime

0208 489 5238 Direct Line

0208 489 0000 Out of Hours

**From:** Pamela Childs [<mailto:Pamela.Childs@sternberg-reed.co.uk>] **On Behalf Of** Julian Abraham  
**Sent:** 22 June 2017 10:59  
**To:** Enforcement Response  
**Subject:** My Client: Club Metropolitan - 266 Muswell Hill Broadway, London N10 2QR  
**Importance:** High

Our Ref: JA\CLU0211\3

Dear Mr Eastwood

I refer to our telephone conversation yesterday, and I am grateful that you were able to take my call.

As I explained to you, I have been instructed to act for the Club in respect of the review hearing that at the moment is scheduled to take place on Tuesday 4<sup>th</sup> July 2017 at 7.00 p.m.

My client is confident that he has solved noise problems emanating from the Club (having installed acoustic lobbies at the front and back of the premises) and I submit it would be of great help to the Licensing Committee in dealing with the review if you would agree to come down to the premises late night (perhaps around 2.00 a.m. – as you have done before) to take noise measurements from inside the flats of the complainants so that the noise limiter within the premises can be set at the appropriate level to ensure that the problem of any music noise escaping from the premises is put to an end.

We basically have this weekend (Friday night – into the early hours of Saturday) and Saturday night – into the early hours of Sunday) and also next weekend on the same days.

I realise that this urgent request is made at short notice, for which I can only apologise on behalf of my client.

I would be most grateful to hear from you as soon as possible.

If in the meantime you have any queries or concerns, my contact details are as follows:-

Mobile :           07950 699776

Work direct line: 020 8532 7031

Email address: [julian.abraham@sternberg-reed.co.uk](mailto:julian.abraham@sternberg-reed.co.uk)

Yours sincerely

**Julian Abraham**

Partner

**Direct Dial:** 0208 532 7031

Sternberg Reed

Focal House | 12-18 Station Parade | Barking | Essex | IG11 8DN

**Tel:** 020 8591 3366 **Fax:** 020 8594 4606 **DX:** 8501 BARKING

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## Notice Details - WK/000378589

**Property**

Address **Metropolitan, 266 Muswell Hill Broadway, Hornsey, London, N10 2QR**  
 Telephone **020 84443370** Fax Area **FG - Fortis Green**

**Worksheet**

## Source

Name **Mr Pantkos Ioannou**  
 Address **Metropolitan, 266 Muswell Hill Broadway, Hornsey, London, N10 2QR**  
 Home Tel Work Tel Mobile **07425 396 272**  
 Fax Email **nanaisdevalont@gmail.com**

|             |                                    |             |                                    |      |              |
|-------------|------------------------------------|-------------|------------------------------------|------|--------------|
| Department  | <b>NOIS - Enforcement Response</b> | Date        | <b>15/03/2017</b>                  | Time | <b>15:40</b> |
| Application | <b>NT - Notices</b>                | Method      | <b>OT - Other</b>                  |      |              |
| Task Group  | <b>NOIN - Noise Notice</b>         | Recd By     | <b>MXE - Mark Eastwood</b>         |      |              |
| Task        | <b>NN09 - Music and Voices</b>     | Source Type | <b>AA01 - Member of the Public</b> |      |              |

Details **Loud music**

## Message

|            |                                               |                |                         |
|------------|-----------------------------------------------|----------------|-------------------------|
| Officer    | <b>MXE - Mark Eastwood</b>                    | Target         | <b>Actual</b>           |
| Time Taken |                                               | First Response | <b>15/03/2017 15:46</b> |
| Next Task  | <b>9002 - Completion</b>                      | Completed      | <b>17/08/2018</b>       |
| Due        | <b>17/08/2018</b> Allocated <b>04/04/2017</b> | Outcome        |                         |

**References**

No references set up.

**Notices**

|         |                                             |        |
|---------|---------------------------------------------|--------|
| Statute | <b>EH - Environment Protection Act 1990</b> | Fee    |
| Section | <b>EH09 - Section 80</b>                    | Reason |
| Served  | <b>15/03/2017</b>                           |        |

**Progress Of Notice**

|            |      |      |                         |
|------------|------|------|-------------------------|
| Started    | Days | Date | <b>15/03/2017</b>       |
| Expiry     | Days | Date | Appeal Date             |
| 2nd Expiry | Days | Date | Rescheduled Appeal Date |

**Works In Default**

|      |       |           |      |         |
|------|-------|-----------|------|---------|
| Date | Costs | Completed | Date | Outcome |
|------|-------|-----------|------|---------|

## Comments

Haringey Council

EPA90.Sec.80 LMV

Rev: February 2017

**Environmental Protection Act 1990 - Part III**

**Statutory nuisance - Abatement notice**

To: Mr Panikos Ioannou

at: Metropolitan, 266 Muswell Hill Broadway, Hornsey, London, N10 2QR

The Person Responsible for a statutory nuisance at the premises in the Borough of Haringey known as Metropolitan, 266 Muswell Hill Broadway, Hornsey, London, N10 2QR

TAKE NOTICE that the Council of the Borough of Haringey are satisfied that a statutory nuisance as defined by the Environmental Protection Act 1990 exists, or is likely to recur at the above-mentioned premises as a result of:

Noise arising from music and voices

THE COUNCIL DO HEREBY PROHIBIT FORTHWITH a recurrence of the nuisance and for that purpose requires you to:

Exercise proper control of the volume of sound generated at the premises arising from any musical instrument, voices, amplifier or sound reproduction equipment so as to ensure that the total volume of sound emitted is not likely to cause a nuisance to persons residing in the vicinity.

AND YOU ARE GIVEN FURTHER NOTICE THAT you may within 21 days from the date of service of this Notice upon you, appeal to the Magistrates' Court on any of the grounds contained in the Statutory Nuisance [Appeals] Regulations 1995. [See notes attached].

AND FURTHER TAKE NOTICE that in the opinion of the Local Authority the noise is likely to be of a limited duration such that a suspension of the Notice would render it of no practical effect AND THEREFORE this Notice shall have effect notwithstanding any Appeal to a Magistrates' Court which has not been decided by the Court. The maximum penalty for failure to comply with this Notice is £5,000 (unlimited in the case of industrial, trade or business premises) plus a further £500 for each day on which the offence continues after conviction.

Dated: 15th March 2017

Our Ref: C&O/RS WK/000378589

Address (to which any communication regarding this Notice may be sent):

.....  
being the Officer appointed for this purpose

Assistant Director,  
Commercial & Operations  
Regulatory Services  
Level 6, Alexandra House,  
10 Station Road, Wood Green, London N22 7TR

Telephone: 020 8489 1335

This matter is being dealt with by:  
Enforcement Response Team

## Complaint Details WK/000120122



|             |                                                      |                       |                                 |
|-------------|------------------------------------------------------|-----------------------|---------------------------------|
| Notes       | Loud music                                           |                       |                                 |
| Outcome     | No Visit No Response Compla.                         | Completed Date / Time | 13/11/2011 17:43                |
| Date Recd   | 15/12/2011                                           | Time                  | 00:33                           |
| Recorded By |                                                      | Method                | CC - Call Centre                |
| Source      |                                                      | Source Type           | AA01 - Member of the Public     |
| Notes       | Loud music                                           |                       |                                 |
| Outcome     | Nuisance not Established                             | Completed Date / Time | 16/12/2011 03:07                |
| Date Recd   | 11/12/2011                                           | Time                  | 02:16                           |
| Recorded By |                                                      | Method                | AA01 - Telephone                |
| Source      |                                                      | Source Type           | AA01 - Member of the Public     |
| Notes       |                                                      |                       |                                 |
| Outcome     | Nuisance Confirmed - Reported                        | Completed Date / Time | 11/12/2011 03:40                |
| Date Recd   | 15/05/2015                                           | Time                  | 02:05                           |
| Recorded By |                                                      | Method                | CC - Call Centre                |
| Source      |                                                      | Source Type           | AA01 - Member of the Public     |
| Notes       |                                                      |                       |                                 |
| Outcome     | No Visit - Other                                     | Completed Date / Time | 15/05/2015 03:09                |
| Date Recd   | 17/05/2015                                           | Time                  | 01:14                           |
| Recorded By |                                                      | Method                | MP - Mobile Phones and Services |
| Source      |                                                      | Source Type           | AA01 - Member of the Public     |
| Notes       |                                                      |                       |                                 |
| Outcome     | Nuisance Confirmed - Abated                          | Completed Date / Time | 17/05/2015 03:22                |
| Date Recd   | 16/05/2015                                           | Time                  | 01:05                           |
| Recorded By |                                                      | Method                | CC - Call Centre                |
| Source      |                                                      | Source Type           | AA01 - Member of the Public     |
| Notes       | Loud music                                           |                       |                                 |
| Outcome     | No Visit No Response Compla.                         | Completed Date / Time | 16/06/2015 01:14                |
| Date Recd   | 16/05/2015                                           | Time                  | 01:38                           |
| Recorded By |                                                      | Method                | CC - Call Centre                |
| Source      |                                                      | Source Type           | AA01 - Member of the Public     |
| Notes       | Loud music                                           |                       |                                 |
| Outcome     | No Visit No Response Compla.                         | Completed Date / Time | 16/06/2015 01:56                |
| Date Recd   | 22/06/2015                                           | Time                  | 00:44                           |
| Recorded By | CYB - Charles Buckle                                 | Method                | CC - Call Centre                |
| Source      |                                                      | Source Type           | OFFH - Officer - LBOH           |
| Notes       | Loud music                                           |                       |                                 |
| Outcome     | No Visit - Noise Stopped                             | Completed Date / Time | 22/06/2015 01:10                |
| Date Recd   | 22/06/2015                                           | Time                  | 00:50                           |
| Recorded By | CYB - Charles Buckle                                 | Method                | CC - Call Centre                |
| Source      |                                                      | Source Type           | OFFH - Officer - LBOH           |
| Notes       | <del>Loud music</del> , comp does not want call back |                       |                                 |
| Outcome     | No Visit No Response Compla.                         | Completed Date / Time | 22/06/2015 00:50                |

Date Recd **04/07/2015** Time **02:29** Method **CC - Call Centre**  
 Recorded By ( ) Source Type **AA01 - Member of the Public**  
 Source  
 Notes **Loud music**  
 Outcome **No Visit No Response Compla.** Completed Date / Time **09/07/2015 15:57**

**Alert: CLOSED - DO NOT USE**  
 Date Recd **23/08/2015** Time **00:17** Method **CC - Call Centre**  
 Recorded By ( ) Source Type **AA01 - Member of the Public**  
 Source  
 Notes **Loud music**  
 Outcome **Nuisance not Established** Completed Date / Time **23/08/2015 01:42**

Date Recd **29/08/2015** Time **00:13** Method **CC - Call Centre**  
 Recorded By ( ) Source Type **OFFH - Officer - LBOH**  
 Source  
 Notes **Loud music**  
 Outcome **Nuisance Confirmed - Reported** Completed Date / Time **29/08/2015 00:45**

Date Recd **27/09/2015** Time **01:01** Method **CC - Call Centre**  
 Recorded By ( ) Source Type **OFFH - Officer - LBOH**  
 Source  
 Notes **Loud music**  
 Outcome **No Time To Visit** Completed Date / Time **27/09/2015 01:13**

Date Recd **09/10/2015** Time **23:11** Method **CC - Call Centre**  
 Recorded By ( ) Source Type **OFFH - Officer - LBOH**  
 Source  
 Notes  
 Outcome **Nuisance not Established** Completed Date / Time **10/10/2015 00:25**

Date Recd **20/01/2016** Time **11:57** Method **OT - Other**  
 Recorded By ( ) Source Type **OFFH - Officer - LBOH**  
 Source  
 Notes  
 Outcome **Not on Now- Response Sent** Completed Date / Time **15/02/2016 11:57**

Date Recd **15/02/2016** Time **12:17** Method **OT - Other**  
 Recorded By ( ) Source Type **OFFH - Officer - LBOH**  
 Source  
 Notes **Excessive noise witnessed by Daliah during a visit**  
 Outcome **Not on Now- Response Sent** Completed Date / Time **15/02/2016 12:18**

Date Recd **09/11/2016** Time **01:32** Method **CC - Call Centre**  
 Recorded By ( ) Source Type **OFFH - Officer - LBOH**  
 Source  
 Notes **Loud music & Voices**  
 Outcome **Nuisance not Established** Completed Date / Time **09/11/2016 02:59**

Date Recd **23/01/2017** Time **00:52** Method **OT - Other**  
 Recorded By ( ) Source Type **OFFH - Officer - LBOH**  
 Source

|             |                                           |                       |                                    |
|-------------|-------------------------------------------|-----------------------|------------------------------------|
| Notes       |                                           |                       |                                    |
| Outcome     | <b>Nuisance Confirmed - Abated</b>        | Completed Date / Time | <b>26/01/2017 09:44</b>            |
| Date Recd   | <b>29/01/2017</b> Time <b>02:02</b>       | Method                | <b>CC - Call Centre</b>            |
| Recorded By | .....                                     | Source Type           | <b>OFFH - Officer - LBOH</b>       |
| Source      | .....                                     |                       |                                    |
| Notes       | <b>Loud music</b>                         |                       |                                    |
| Outcome     | <b>Nuisance Confirmed - Abated</b>        | Completed Date / Time | <b>03/02/2017 01:29</b>            |
| Date Recd   | <b>19/01/2017</b> Time <b>01:51</b>       | Method                | <b>CC - Call Centre</b>            |
| Recorded By | .....                                     | Source Type           | <b>OFFH - Officer - LBOH</b>       |
| Source      | .....                                     |                       |                                    |
| Notes       | <b>Loud music</b>                         |                       |                                    |
| Outcome     | <b>No Officer on Duty</b>                 | Completed Date / Time | <b>04/02/2017 00:54</b>            |
| Date Recd   | <b>11/03/2017</b> Time <b>03:25</b>       | Method                | <b>CC - Call Centre</b>            |
| Recorded By | .....                                     | Source Type           | <b>AA01 - Member of the Public</b> |
| Source      | .....                                     |                       |                                    |
| Notes       |                                           |                       |                                    |
| Outcome     | <b>No Time To Visit</b>                   | Completed Date / Time | <b>11/03/2017 23:40</b>            |
| Date Recd   | <b>12/03/2017</b> Time <b>01:31</b>       | Method                | <b>CC - Call Centre</b>            |
| Recorded By | .....                                     | Source Type           | <b>OFFH - Officer - LBOH</b>       |
| Source      | .....                                     |                       |                                    |
| Notes       |                                           |                       |                                    |
| Outcome     | <b>Nuisance Confirmed - Reported</b>      | Completed Date / Time | <b>15/03/2017</b>                  |
| Date Recd   | <b>18/06/2017</b> Time <b>03:45</b>       | Method                | <b>CC - Call Centre</b>            |
| Recorded By | .....                                     | Source Type           | <b>AA01 - Member of the Public</b> |
| Source      | .....                                     |                       |                                    |
| Notes       | <b>People noise o/s Metropolitan Club</b> |                       |                                    |
| Outcome     | <b>No Time To Visit</b>                   | Completed Date / Time | <b>18/06/2017 03:50</b>            |
| Date Recd   | <b>24/06/2017</b> Time <b>03:44</b>       | Method                | <b>CC - Call Centre</b>            |
| Recorded By | .....                                     | Source Type           | <b>OFFH - Officer - LBOH</b>       |
| Source      | .....                                     |                       |                                    |
| Notes       | <b>Loud music</b>                         |                       |                                    |
| Outcome     | <b>No Time To Visit</b>                   | Completed Date / Time | <b>24/06/2017 03:55</b>            |

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Comment Message left on a/p  
**NC04 - Noise Warning Letter** DCP 17/05/2015  
 Comment Warning letter  
**NC02 - Phone Complainant** RSJ 17/05/2015 01:36  
 Comment Noise on  
**NC03 - Visit Premises** MXE 17/05/2015 03:10  
 Comment entered compls flat. loud music witnessed, nuisance .. preventing compl from sleeping. warning letter served.  
**9003 - WP Document** MXE 19/05/2015 18:48  
 Comment NS4.DOC  
**NC04 - Noise Warning Letter** MXE 19/05/2015 18:48  
 Comment NS5.DOC  
**NC04 - Noise Warning Letter** MXE 20/05/2015 15:50  
 Comment NS5 sent to Mr [REDACTED]  
 [REDACTED]  
 [REDACTED]  
 [REDACTED]

**9006 - E-Mail** DCP 22/05/2015  
 Comment RE noise from 266 M hill Bway CAFE LOCO..N10 2QR.htm  
**9006 - E-Mail** DCP 22/05/2015  
 Comment FW WGE (HC-258001) - HARASSMENT\_ASSAULT BY A LANDLORD RESULTED IN SERIOUS INJURIES TO THE TENANT.htm  
**9006 - E-Mail** MXE 25/05/2015  
 Comment Incoming email and response.  
**9006 - E-Mail** DCP 01/06/2015  
 Comment RE noise from 266 M hill Bway CAFE LOCO..N10 2QR.htm  
**9006 - E-Mail** MXE 06/06/2015  
 Comment incoming email from the ciub owner  
**NC02 - Phone Complainant** CYB 22/06/2015 01:10 5  
 Comment Stopped prior to phoning.  
**NC02 - Phone Complainant** GYR 04/07/2015 02:44  
 Comment Message left on a/p  
**NC02 - Phone Complainant** MAL 23/08/2015 00:37 2  
 Comment On  
**NC02 - Phone Complainant** CYB 23/08/2015 01:30 5  
 Comment Visit  
**NC03 - Visit Premises** CYB 23/08/2015 01:42 10  
 Comment Moderate music not a SN.  
**NC02 - Phone Complainant** CYB 29/08/2015 00:35 5  
 Comment Visit  
**NC03 - Visit Premises** CYB 29/08/2015 00:45 15  
 Comment Visited premises, found noise escaping from Cafe Loco rear fire exit, spoke to owner, showed him, he will address problem in the week.  
**NC02 - Phone Complainant** CYB 27/09/2015 01:13 5  
 Comment Comp declined visit to her address, informed her I will attend and access from rear if possible.  
**NC02 - Phone Complainant** MXE 09/10/2015 23:19  
 Comment loud music reported. the complainant refused us access to her flat. therefore , its very difficult to witness nuisance.  
**NC03 - Visit Premises** MXE 10/10/2015 00:18  
 Comment i visited the area and parked approx 20 yds away. when we got to about 30 feet away i heard music. as we got nearer to the premises i could hear music. i spok to the owner and advised that he turn down the music. he agreed to do so.  
 without being in compls flat, i was unable to confirm that it was a noise nuisance. nfa  
**9003 - WP Document** DCP 15/02/2016 11:58  
 Comment NS3 How to contact Enforcement Response  
**NC04 - Noise Warning Letter** DCP 15/02/2016 12:21  
 Comment NS5 Noise Warning Letter  
**9006 - E-Mail** DCP 18/02/2016  
 Comment What does this mean?  
**9004 - File Attachment** DCP 09/11/2016  
 Comment 00001284 METROPOLITAN (FORMERLY CAFE LOCO).pdf

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |     |                  |               |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|------------------|---------------|
| NC02 - Phone Complainant                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | GYR | 09/11/2016 01:36 |               |
| Comment Noise on                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |     |                  |               |
| NC03 - Visit Premises                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | GYR | 09/11/2016 02:02 |               |
| Comment No noise during visit                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |     |                  |               |
| 9006 - E-Mail                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | DCP | 02/12/2016       |               |
| Comment Metropolitan reference                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |     |                  |               |
| NC16 - Licensing Warning Lett                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | DCP | 02/12/2016 10:50 |               |
| Comment NS135 Pre Review Notification Letter                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |     |                  |               |
| NC02 - Phone Complainant                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | GYR | 19/01/2017 10:37 |               |
| Comment Message left on a/p                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |     |                  |               |
| 9004 - File Attachment                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | CYB | 23/01/2017       |               |
| Comment Obs sheet                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |     |                  |               |
| NC02 - Phone Complainant                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | CYB | 23/01/2017 00:59 |               |
| NC03 - Visit Premises                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | CYB | 23/01/2017 01:15 |               |
| NC16 - Licensing Warning Lett                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | CYB | 26/01/2017       |               |
| Comment NS136.docx                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |     |                  |               |
| NC04 - Noise Warning Letter                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | CYB | 26/01/2017       |               |
| Comment NS5.docx                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |     |                  |               |
| NC02 - Phone Complainant                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | GYR | 29/01/2017 02:26 |               |
| Comment Noise on                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |     |                  |               |
| NC03 - Visit Premises                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | GYR | 29/01/2017 02:46 |               |
| Comment Public Address System & Mid level & Bass from music heard in Comp's bedroom - What made this music different from my earlier visit this evening regarding Socialite Bar was that the music was clearly coming from the side of the premises instead of coming straight up (vertically) through the floor - The volume level of the music in the Comp's bedroom was preventing the Comp from sleeping and was in my opinion a statutory nuisance - I then spoke to the female manager of the Metropolitan bar and discussed the problem - I informed her that I had witnessed a statutory nuisance and that she needed to reduce music volume (which she agreed to do) to a level which would not disturb any residents nearby - I noted acute noise spikes when entrance to bar opened to allow access - Also noted that Socialite Bar appeared to be closed - Will need to discuss with my management to decide appropriate course of action. |     |                  |               |
| 9006 - E-Mail                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | DCP | 02/02/2017       |               |
| Comment RE METROPOLITAN - REVIEW APPLICATION AND GUIDANCE .htm                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |     |                  |               |
| NC02 - Phone Complainant                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | MXE | 11/03/2017 03:32 |               |
| Comment loud music from the bar and lots of people outside. anti social behaviour, men peeing in the street very intimidation and unpleasant.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |     |                  |               |
| too late to visit to witness, advised compl to contact licensing regarding a review.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |     |                  |               |
| 9004 - File Attachment                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | MXE | 12/03/2017       |               |
| Comment obs sheet this has a WL served on the night attached. I have upgraded this to a notice having reviewed the records and seen a WI served in Jan..                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |     |                  |               |
| NC02 - Phone Complainant                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | MXE | 12/03/2017 01:40 |               |
| Comment loud music reported.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |     |                  |               |
| NC03 - Visit Premises                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | MXE | 12/03/2017 01:49 |               |
| Comment visited, nuisance witnessed, see obs sheet. loud music volume increases everytime the front doors are opened. SERVE NOTICE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |     |                  |               |
| 9006 - E-Mail                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | CYB | 13/04/2017       |               |
| Comment e-mail from Daliah re visits                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |     |                  |               |
| NC41 - Proactive Visit 1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | MXE | 13/05/2017       | 12/05/2017    |
| Comment Please visit to see if any issues re licensing, see Daliah e-mail                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |     |                  |               |
| no visit made, too busy. review notice had been put up by George R.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |     |                  |               |
| NC42 - Proactive Visit 2                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | CYB | 14/05/2017 03:30 | 13/05/2017 10 |
| Comment Visit and check licensing issues, see Daliah's e-mail.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |     |                  |               |
| No untoward activity from or of venue.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |     |                  |               |
| NC43 - Proactive Visit 3                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | CYB | 21/05/2017 02:00 | 20/05/2017 5  |
| Comment Visit premises.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |     |                  |               |
| No issues noted. cyb                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |     |                  |               |
| NC02 - Phone Complainant                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | CYB | 18/06/2017 03:50 | 5             |
| Comment Informed no time to visit                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |     |                  |               |
| 9004 - File Attachment                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | CYB | 23/06/2017 19:07 | 5             |
| Comment Response from Metropolitan re insulation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |     |                  |               |
| NC02 - Phone Complainant                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | CYB | 24/06/2017 03:55 | 5             |



**CLUB METROPOLITAN**

**OPERATING SCHEDULE**

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|                                                                        |  |
|------------------------------------------------------------------------|--|
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**Club/Management, and trading hours details**

**Name of Premises:** Club Metropolitan

**Address of Applicant:** 266 Muswell Hill Broadway  
Hornsey  
London N10 2QR

**Address of Premises:** 266 Muswell Hill Broadway  
Hornsey  
London N10 2QR

**Name of designated premises Supervisor** Panikos Ioannou  
266 Muswell Hill Broadway  
Hornsey  
London N10 2QR

**Telephone contact details** Landline: 020 8444 7820  
Mobile: 07425 396272  
Email: [panaisdevelopt@gmail.com](mailto:panaisdevelopt@gmail.com)>

**Capacity Limits:** 110

**Trained first-aid personnel :** Panikos Ioannou – trained in first aid in Greek Cypriot Army, to a high standard. No formal documentation or accreditation available.

---

**Opening Hours:**

**Where the Licence is time limited, the dates:**

Not applicable

**Licensable activities authorised by the Licence:**

**Supply of Alcohol**

**Regulated Entertainment:** Live Music, recorded Music, Provision of facilities for Making Music & Dancing

**Provision of Late Night Refreshment**

**The times the Licence authorises the carrying out of licensable activities:****Supply of Alcohol**

|                      |              |
|----------------------|--------------|
| Monday to Wednesday  | 0800 to 0300 |
| Thursday to Saturday | 0800 to 0400 |
| Sunday               | 0800 to 0130 |

**Recorded Music**

|                      |              |
|----------------------|--------------|
| Monday to Wednesday  | 0800 to 0300 |
| Thursday to Saturday | 0800 to 0400 |
| Sunday               | 0800 to 0200 |
| New Years Eve        | Until 0400   |

**LICENSING ACT 2003**

Sec 24

**Provision of Facilities for Making Music & Dancing**

|                      |              |
|----------------------|--------------|
| Monday to Wednesday  | 1800 to 0300 |
| Thursday to Saturday | 1800 to 0400 |
| Sunday               | 1800 to 0200 |
| New Years Eve        | Until 0400   |

**Live Music**

|                      |              |
|----------------------|--------------|
| Monday to Wednesday  | 2000 to 0200 |
| Thursday to Saturday | 2000 to 0300 |
| Sunday               | 2000 to 0100 |
| New Years Eve        | Until 0300   |

**Provision of Late Night Refreshment**

|                      |              |
|----------------------|--------------|
| Monday to Wednesday  | 2300 to 0330 |
| Thursday to Saturday | 2300 to 0430 |
| Sunday               | 2300 to 0230 |

The Supply of Alcohol & Regulated Entertainment 0800 to 0400 for the following days:  
Christmas Day, St Patrick's Day, St Georges Day & Burns Night

**The opening hours of the premises :**

|                      |              |
|----------------------|--------------|
| Monday to Wednesday  | 0800 to 0330 |
| Thursday to Saturday | 0800 to 0430 |
| Sunday               | 0800 to 0230 |

See non standard timings plus half an hour until close of premises.

**Where the Licence authorises supplies of alcohol whether these are on and/or off supplies:**

Supply of alcohol for consumption **ON** and **OFF** the premises

1. **INTRODUCTION**

(Please note that in this document, reference to “Door Supervisors” means S.I.A registered people)

1.1 It is the primary objective of the Proprietor/Designated Premises Supervisor (“DPS”), and Management (together referred to as “the Management”) of Club Metropolitan is operate in a manner designed to minimise risk to customers, employees, neighbours, or persons in the near vicinity of the premises. In essence, Management will always seek to promote the four licensing objectives under Section 5 of the Licensing Act 2003:

- The prevention of crime and disorder
- The prevention of public nuisance
- Public safety
- The protection of children from harm

1.2 The Management seek to operate successfully, providing a high quality venue for the enjoyment of customers in a manner that does not adversely impact on the quality of life of neighbouring residents, businesses or passers by. Much of the Venue’s clientele fall within the age group of 30 to 34, and to a lesser (but still substantial) extent the age group 45 to 49, both of which are the fastest growing age demographic within the London Borough of Haringey.

1.3 The Venue is not within an alcohol licensed premises hot spot but has been, and remains acutely aware of the presence of two or three licensed premises within the immediate vicinity who do not always operate as robustly as we do.

1.4 The Management will not tolerate breaches of the Law on the premises.

1.5 At all times the bar will be operated within the terms and conditions of its Premises Licence.

1.6 All staff have been, and will continue to be made aware of and expected to embrace these objectives, acting in a manner most likely to achieve them (see Section 4).

1.7 The Management will be an active member of Haringey Pubwatch and will co-operate with initiatives promoted and supported by that Organisation. Management will also seek to play an active role in any community initiatives designed to promote “safer drinking” or minimise problems associated with alcohol and the late night economy of the Borough.

1.8 Management are aware of and fully embrace the recommendations and sentiments of the document developed by the drinks industry in partnership with the Government, called “Social Responsibility Standards for the Production and Sale of Alcoholic Drinks in the UK.”

1.9 Management has for some time committed to the “Challenge 25 Scheme” to prevent illegal sales to under-aged persons, and to promote an older age demographic in respect of its patrons. Specifically, where any person thought to be under twenty-five wishes to enter the premises, staff will ask for identification

in the form of a Passport, Photo Driving Licence or a “proof of age” scheme card incorporating the “PASS” hologram.

- 1.10 Management will continue to endeavour to always be available to discuss licensing problems with the local police or local authority and will endeavour to participate in any scheme providing direct communications between Management and the Authorities.
- 1.11 Management will maintain a health and safety policy that is regularly under review. Risk Assessments will also be carried out and will be regularly reviewed. (See Section 5)

2. STYLE OF OPERATION

- 2.1 The Venue known as Club Metropolitan, and operating as a late bar restaurant/Club, is a well furnished premises offering a relaxed ambience for its patrons, the majority of whom are from the immediate locality.
- 2.2 The Venue is situated in a locality that has a history of providing late night venues and now the Venue is one of the only venues in the locality that still has late hours. The weekday clientele who utilise the late opening hours are predominantly local; the split is approximately 80% local, with the balance coming from outlying areas such as Wood Green, Hornsey/Crouch End, Highgate, Finchley etc. The split on Friday nights and Saturday nights is also mostly local people, being approximately 60% local and 40% from outlying areas. The percentage of locals has been steadily rising and is anticipated to continue to rise.
- 2.3 The age demographic of the clientele during weekday late hours (Sunday to Thursday night) is mature, in the age range of approximately 30/35 and above. On Friday nights and Saturday nights, the age range is from roughly 25 and above. This slightly higher age demographic than usual for such premises is in no small measure due to the Venue's commitment to the Challenge 25 Scheme.
- 2.4 Since Management took over the ownership and running of the business in April 2015, a conscious decision was made that they would never employ visiting DJs which tend to attract clientele who present significantly greater challenges to the four licencing objectives; instead, the Venue has a resident DJ and therefore tends to attract 'regulars' with whom Management and staff tend to build good relations. This applies not only to patrons who live within the locality, but patrons from farther afield. This promotes the four licencing objectives.
- In addition, Management have taken the decision not to hold any irresponsible drinks promotions (such as "Happy Hours", 2 drinks for the price of 1 etc. and nor will it sell high-strength low-cost alcohol in its range of beers, lagers, cider etc.
- 2.5 Significant investment has been put into the premises since the business acquired the lease of the premises in October 2014. The length of time remaining on the lease (12 years) is indicative of the Management's intention to ensure that the premises are run in a professional manner and on a long term basis, without compromising the four licencing objectives.
- 2.6 A bar menu, serving cold food only, from Monday to Wednesday from 22.00 to 03.00, on Fridays and Saturdays from 22.30 to 04.00 and Sundays from 22.00 to 04.00. There is also a menu for drinks, including hot and cold soft drinks, cocktails, beers, lagers and cider. Copy menus are attached to this Operating Schedule at Annex J. The food is sourced from a reputable commercial provider of cold meals.
- 2.7 The Management intend to let the premises for hire for the occasional private function such as weddings, milestone birthday parties, christenings etc., and a precedent of the Terms and Conditions document for such private hire is attached to this Operating Schedule at Annex H [**Attachment**]



- 2.8 The primary use of the premises is that of a late bar restaurant/Club/restaurant providing high quality facilities and a safe environment for patrons. The hiring of the facilities for private functions as set out above is very much a secondary, ancillary use. The business plan anticipates that such private functions will generate a small fraction of the overall turnover of the business. The Management offer the Venue free of charge on appropriate occasions, so far including to a nursery school for a party and a school play, to junior schools who have held parent/teacher meetings at the Venue. To date (June 2017) there have been six or seven such occasions. Commercial hire of the premises has so far included quarterly meetings of bank staff, estate agents strategic meetings, etc.
- 2.9 Capacity Limits: The maximum number of patrons (including staff and Door Supervisors) allowed at the premises shall not exceed a total of 110. Seating for 40 patrons is provided.
- 2.10 For private functions the total number of patrons shall not exceed 100
- 2.11 The premises carefully monitor and control the number of persons present at the premises, having adopted the "clicker" system by all door staff (including Door Supervisors) upon patrons entering and leaving the premises. Such information can be made readily and quickly available to authorised officers on request.
- 2.12 Each patron entering the premises is required to provide appropriate ID (see Section 1.9) which is scanned into the scanner. Without appropriate ID, a patron will not be able to gain entry into the Venue. All door staff including Door Supervisors have been trained in spotting fake ID, specifically via the Home Office Guidelines on fake ID (see also Section 4.9). The data in the scanner will be regularly and appropriately downloaded either on to a laptop, or memory stick and the data will be kept for a minimum period of two calendar months
- 2.13 For details of CCTV, please refer to Section 5.19.
- 2.14 The Venue does of course operate a strict No Smoking Policy within the premises (see also Section 3.8 and 7.11).
- 2.15 Management will never hold a 'significant event'.

3. **DOOR SUPERVISION**

- 3.1 A register shall be maintained by the DPS recording details of the SIA registered Door Supervisor. This shall record their full name, home address and contact number, the Door Supervisor's SIA registration number and the time they commenced and concluded working. If any Door Supervisor is supplied by an agency, details of that agency will also be recorded including the name of the agency, the registered business address and a contact telephone number. This shall be made available for inspection by authorised officers at all times. (All Door Supervisors are required to have their ID scanned at the beginning of each shift, together with all members of staff, including Panikos Ioannou.
- 3.2 Experience has shown that one Door Supervisor is sufficient for Sunday nights through to Thursday nights. On Monday to Wednesday one Door Supervisor is present from 10.30 p.m. till 04.00 a.m. and on Sunday till 02.00 a.m. On Thursday night (including the early hours of Friday) one Door Supervisor is present from 10.30 p.m. to 05.00 a.m.
- 3.3 On Friday nights (including the early hours of Saturdays) and Saturday nights (including the early hours of Sundays) the Management has recently (around the end of April 2017) increased the number of Door Supervisors to six as a precaution, but this measure is seen as temporary and subject to sensible reduction when, in the reasonable opinion of the Management, it is appropriate to do so. However, the number of Door Supervisors shall never be less than three. Conversely, Management will increase the number of Door Supervisors if circumstances suggest that this should be done. On these nights, door supervision commences at 11.00 p.m. and ends at 5.00 a.m. Although the Premises Licence permits regulated entertainment to start at 18.00, Management have chosen to commence regulated entertainment at 22.30 all seven days per week. Management do not intend to relinquish the opportunity to commence regulated entertainment earlier than 22.30, but currently have no plans to do so.
- 3.4 On weekdays where possible, and certainly on Friday nights and Saturday nights there will always be one female registered Door Supervisor on duty.
- 3.5 Door Supervisors and staff are fully aware of the absolute requirement not to admit or re-admit anyone who appears to be drunk or under the influence of drugs.
- 3.6 Notwithstanding other criteria for entry to the premises, when Door Supervisors are on duty, they will operate the Challenge 25 Scheme in deciding who will be able to enter the premises (and at other hours, door staff will do likewise).
- 3.7 It is a condition of entry and re-entry that Door Supervisors undertake personal searches (a light pat-down). In addition to this, search wands will be provided, maintained and used by Door Supervisors or other appropriate persons to search all customers prior to entry or re-entry (and staff, if any display any signs of concern).

- 3.8 All Door Supervisors are aware of the need to control the number of smokers who temporarily exit the front of the premises to smoke. The Door Supervisors shall ensure that there is no obstruction of the pavement outside the Venue, and if the number of smokers is in their opinion becoming too high, they will politely request any further patrons who come out for a smoke, to return after a few minutes. There is a dedicated cigarette receptacle permanently attached to the front of the premises and patrons are politely encouraged by door staff to dispose of cigarette butts in those receptacles. On each night of the week there will be a dedicated Door Supervisor to monitor and control smokers (see also Section 7.5).
- 3.9 All Door Supervisors working outside and inside the premises or whilst engaged in the dispersal of patrons at the close of business shall wear "high visibility clothing".
- 3.10 Management to ensure that All Door Supervisors are acting robustly to prevent crime and disorder, and if the Management are in any doubt as to this requirement being met, to address them and their agency or employer, and if necessary to change Door Supervisors/their employers/agency.
- 3.11 Subject to obtaining permission from the appropriate freeholder, Door Supervisors will ensure, so far as they are able, that no actual or possible patrons of the Venue congregate or park their vehicles in the car park, and shall also ensure that there are no loiterers in the car park. To this end, residents of the Pinnacle Development (and in fact all surrounding neighbours) are provided with emergency contact details within the Venue so that residents can immediately report any such loitering, whereupon Management will ensure that Door Supervisors immediately and appropriately deal with the situation. Similar arrangements will apply to the block of flats adjacent and to the left of the Venue premises (across the road) known as '77 Muswell Hill'. Any such incident will be logged in the Incident Log Book – see Section 5.7.
- 3.12 Door Supervisors play a crucial role, not only in the prevention of crime and disorder and public safety (see Section 5), but also in the dispersal policy (see Section 8) to prevent public nuisance e.g. noise or disturbance that may otherwise be caused by patrons leaving the premises.
- 3.13 All Door Supervisors (including staff – see Section 4) are made aware of the fact that they are empowered to deal with violence against the person on the premises, and in particular to safeguard women against any such violence.
- 3.14 All Door Supervisors are made aware that they are required to report any occurrences, whether inside or outside the premises and so that the Management can ensure that appropriate occurrences are entered in the Incident Log Book.
- 3.15 Patrons are strictly prohibited from consuming alcohol outside the premises and this prohibition is enforced by both Door Supervisors and staff.
- 3.16 All Door Supervisors are aware that since the installation of the acoustic lobby at the front and rear exit of the premises, they must endeavour to ensure that both the street door at the front of the premises and the back door at the rear of the premises and the respective acoustic lobby doors are never opened at the same time (see also Section 7.3 and 8.4.6).

4. **TRAINING POLICY FOR STAFF**

- 4.1 All staff members will be provided with a copy of the company's Operating Schedule, will be required to read the Operating Schedule in full, including its Annexes, and to sign an appropriate document confirming that they have received and read the Operating Schedule. All staff will be required to re-read the Operating Schedule at or around six monthly intervals and will be required to sign an appropriate document confirming that they have done so. Staff also are aware of and receive regular and thorough training in respect of the Venue's Health and Safety Rules.
- 4.2 Management shall ensure that all staff at the commencement of their employment are made aware of the law regarding the refusal of supply of alcohol to any person who is drunk or who is under age, and shall be trained on how to seek identification from anyone who appears to be under age. Such training will include commitment to and adoption of the Challenge 25 Scheme to prevent illegal sales to under-aged persons. Specifically, where any person thought to be under 25 wishes to purchase alcohol, staff will be trained to always ask for identification in the form of a passport, photo driving licence or a "proof of age" scheme card incorporating the "PASS" hologram.
- 4.3 In addition to this initial training on commencement of employment, staff will be required to participate in the structured training sessions that will be held internally for all members of staff every six months or thereabouts. This will include appropriate training to remain calm and non-confrontational at all times. Staff will then be required to sign an appropriate document confirming that they have participated in the training sessions.
- 4.4 Management will provide training to all staff at the commencement of employment in respect of the importance of being aware of, and the signs and consequences of drinks spiking. Training on this issue will be included in the six monthly training sessions stated above. All staff will be reminded that the danger of drinks spiking is real, and to emphasise this fact they will be made aware of an actual spiking incident that occurred in June 2016 when Panikos Ioannou spotted actual drink spiking, ensured that the spiked drink was not consumed by anyone, called the Police who arrived and subsequently arrested the drinks spiker.
- 4.5 Management shall maintain a "open door" policy in respect of staff who have any queries or concerns regarding the operation of the premises, and in particular regarding any matters on which they have received, or would like to receive training. This will ensure that such queries are dealt with promptly, on an ongoing basis, without having to wait for the set training sessions.
- 4.6 Management will keep training needs under periodic review in light of experience at the premises and elsewhere in the borough and wider community, so that prompt training can be given in respect of actual or possible future problems without having to wait for scheduled training to take place.
- 4.7 Management issue memos to staff to alert them to specific matters. An example of this is if there is a large public event held at Alexandra Palace, Management would send a memo to all staff to inform them of the event and, as has actually happened, informed all staff that groups of five or more people are not to be allowed to enter the premises.

- 4.8 Training records of staff will be made available to the Licensing Authority or any Relevant Responsible Authority, including the police, when requested.
- 4.9 In addition to being provided with a copy of the Venue's Operating Schedule, Management will also rely on the annexes to this Operating Schedule, consisting of the Venue's policies/procedures on various important issues, which enables staff to access more detailed information more quickly, and which will be used to enhance training. All staff now receive regular training (at the same time and intervals as set out above) to enable them to spot fake ID. For the purposes of this training, Management utilise the fake ID Guidance issued by the Home Office.

5. **PREVENTION OF CRIME AND DISORDER, AND PUBLIC SAFETY**

**General**

5.1 The first and second limbs of the four licensing objectives have been combined into one section so as to promote a holistic approach to these two very important and linked matters, rather than to separate them.

5.2 Having carefully considered the specific potential risks and having now had the benefit of trading for 18 months (this Operating Schedule having been radically overhauled between summer 2016 to June 2017) Management have identified the following actual and potential risks as follows :-

- (i) Public drunkenness
- (ii) Violent behaviour, including possession of weapons
- (iii) Anti-social behaviour
- (iv) Drunkenness on premises
- (v) Drugs use

The above matters have been robustly addressed in this Operating Schedule, particularly in Sections 3, this Section 5, 6.5, 7, 8 and 9 and Annexes C to G.

The following issues have the potential to cause problems at the premises, though in reality have not so far manifested themselves at/around the premises:-

- (vi) Sale of alcohol to under-aged children (see Section 6)
- (vii) Theft of personal property (see Section 5.21)
- (viii) Prostitution, lewd acts and similar offences
- (ix) Maintenance of smoke-free environments (see Sections 2.14, 3.8 and 7.11)
- (x) Irresponsible drinks promotions (see Section 2.4)
- (xi) Tax evasion ) (see Sections 5.11
- (xii) Counterfeit goods ) and 5.26)

For potential risks in respect of prevention of public nuisance, please see Section 7.

5.3 It is the aim of Management, by means of complying/enforcing the contents of this Operating Schedule, to eradicate or minimise items (i) to (v), (vii) above and to be vigilant against the remaining matters ever causing any problems.

5.4 The Designated Premises Supervisor (“DPS”) works full-time on the premises. Presently, the position is that the proprietor of the premises Mr Panikos Ioannou (who is the DPS) will be on the premises whenever the premises are open to the public. If for some reason Mr Ioannou is unable to attend the premises, or has to leave the premises unexpectedly during opening hours, the premises will close forthwith. If this state of affairs should ever change, it is the aim of the Management that before the premises open there will be a minimum of one Personal Licence Holder (“PLH”) on the premises whenever the DPS is away from the premises, and whenever alcohol is available for supply or consumption. In the absence of the DPS, this PLH will have overall responsibility for security within the premises and will also ensure that he/she is aware, through appropriate channels of information, of activity immediately outside the late bar restaurant/Club.

- 5.5 The DPS will be responsible for liaison with the police and other proper authorities. Should he become aware of any crime and/or disorder either within the premises or connected to the premises he will ensure the authorities are informed and supported in their actions/activities. In the absence of the DPS, the PLH on duty will assume these responsibilities.
- 5.6 At the start of each opening day Management will check escape routes, fire extinguishers, exits including fire doors are in order and not obstructed, free of trip hazards, and will check to ensure emergency exit signs are working and that the emergency lighting system is in order. These matters will be checked off against a daily fire safety check form, which shall record any comments in relation to these checks, remedial actions to be taken and date of completion of those remedial actions. Staff will be briefed to be aware of these requirements and monitor them throughout the time that the premises is open. A fire risk assessment required under the Regulatory Reform (Fire Safety) Order 2005 (as amended) has been completed and is available for inspection by an authorised officer. The premises has already obtained a Certificate of Inspection certifying that the appliances have been inspected at the premises.

### **Incident Log Book**

- 5.7 An Incident Log Book shall be kept at the premises, which is in a hard back durable format, hand written at the time of the incident or if not possible, as soon as is reasonably possible thereafter, whilst the incident details are still fresh in the mind, and wherever possible where patrons/witnesses are still on the premises so that their identity and contact details can be taken. This book will be maintained and kept for a minimum of 12 months and shall be readily available for inspection by an Authorised Person of the Licensing Authority or a Relevant Responsible Authority throughout the trading hours of the premises. This log will record details of the people involved/caller, the time and date of the incident/call, time and date of the incident about which the call is made, any actions taken to deal with the call, brief description of the incident/person(s) removed, details of the staff involved and as many names as possible of those involved including staff. It shall record the following :-
- 5.7.1 The name of the DPS or PLH responsible for the premises at any given time;
  - 5.7.2 All crimes reported to the venue;
  - 5.7.3 All ejections of patrons;
  - 5.7.4 Any complaints received;
  - 5.7.5 Any incidents of disorder (disturbance caused either by one person or a group of people);
  - 5.7.6 Seizures of drugs or offensive weapons;
  - 5.7.7 Any incidents in relation to the use of any force by staff or Door Supervisors whether in the removal of persons from the premises or otherwise;
  - 5.7.8 Any faults in the CCTV system or searching equipment or scanning equipment;

5.7.9 Any refusal of the sale of alcohol;

5.7.10 Any visit by a relevant authority or emergency service.

**Drugs, and other illegal items**

5.8 The premises operates a zero tolerance policy towards drugs and anything that could reasonably be classed as an offensive weapon. What Management class as a potential offensive weapon is wide ranging and even includes umbrellas whether long or short (the short, fold away umbrellas in fact present a greater risk). Searches, including the use of search wands, are a condition of entry to the premises (see Section 3.7).

5.9 The Management will be willing to work with the police if they wish to deploy a sniffer dog periodically, though it is a fact that the previous drugs problems associated with the premises have been eradicated by the new owners who took over the premises in April 2015. In November 2015 at the start of trading under new ownership, Management invited the Police to carry out random visits to the premises to search for illegal drugs and although that offer has not been taken up, it remains open. The reason for mentioning this is by no means as a criticism of the Police, but to emphasise the fact that the drugs problem associated with the premises under previous owners has been eradicated to the satisfaction of the Police.

5.10 Searching will take place in full view of CCTV.

5.11 The objective of searching is to deter customers/users from bringing anything into the premises that might cause harm to themselves or others, and this includes illegal substances or other items for unlawful use or sale into the premises. Hawkers are denied access to the premises.

5.12 If in the course of any search, items such as those stated at 5.8 above are found, they will be confiscated and the customer either refused entry to the premises and thereafter barred or if already in the premises will be escorted out of the premises and thereafter barred. Seized illegal substances or other such items will be placed in the locked "drug box" and handed to the police as soon as reasonably possible. All such incidents will also be recorded in the Incident Book on site.

**Prominent Notices**

5.13 A prominent notice will be displayed at the entrance to the bar within the premises notifying arriving customers of the I.D. scanning system in place, the fact that they will be searched on entry, that a search wand will be used and the possibility that sniffer dogs may on occasions be deployed. Any customer refusing to co-operate will be excluded from the premises. The Notice may also deal with other matters, such as age limitations, and other conditions of entry. There will be a notice in respect of possible theft of patrons' property (see Section 5.21) and the operation of CCTV (See Section 5.19.8).

5.14 At all times emergency exits will be kept clear and unobstructed.

5.15 Members of staff will at all times co-operate with police in any investigations that the police initiate. (See also Annex F: Crime Scene Preservation Policy).



- 5.16 No one will be allowed entry into the premises if they appear to be drunk or under the influence of any illegal substances.
- 5.17 It will be emphasised to staff, and they will be appropriately trained, to remain calm and non-confrontational at all times.
- 5.18 Between the hours of 21.00 to 03.30 Monday to Wednesday, 21.00 to 04.30 Thursday to Saturday and 21.00 to 02.30 on Sunday a member of staff will be required to physically undertake a visit to the toilet foyer area every 20 minutes or so to establish a regular physical presence there and to check for any illegal activity. (See Annex C: Drug and Alcohol Policy).

**CCTV system:-**

5.19 A CCTV system :-

5.19.1 Has been installed inside and outside the premises and is of appropriate specification

5.19.2 CCTV equipment has been set to record all licensed areas from the time that the premises open to the Public until the premises close and all members of the Public have left. The CCTV equipment has recently been upgraded to provide identifiable images, and cameras on the entrance capture full frame shots of the heads and shoulders of all people entering the premises so that it is capable of identification of every person entering in any light condition.

5.19.3 The CCTV system provides a linked record of date, time and place of any image.

5.19.4 A monitor is in situ to review images and recorded quality.

5.19.5 At all times when the Venue is open to the public, there will be at least one member of staff on the premises who is trained in operating the CCTV system, and this staff member will be able to show Police or the Licencing Authority recordings of the preceding two days immediately when requested.

5.19.6 CCTV equipment installed record for twenty-four hours a day, three hundred and sixty-five (366) days a year.

5.19.7 Digital images shall be retained for at least 31 days and shall be produced to an authorised officer on demand.

5.19.8 Notices advising that CCTV has been installed on the premises have been posted up so that they are clearly visible to the public within the licensed premises. (See Section 5.13)

5.19.9 Searches (see earlier) will take place in full view of CCTV. (See Section 3).

5.19.10 A CCTV camera is installed at the top of the stairs leading down to the toilets to monitor any inappropriate activity in that area.

5.19.11 Two CCTV cameras are situated on the front façade of the premises to record events directly outside the premises and further afield, in particular, The Broadway. There are ten CCTV cameras inside the premises so that every part of the premises can be covered.

**Bottles and glasses:**

5.20 Management operate a strict policy on their use :-

5.20.1 Where glass bottles are used in the premises, they will be retained or disposed of on the premises;

5.20.2 No customers will be admitted, or permitted to leave the premises when carrying open or sealed glass bottles or glasses.

(See Annex E: Glass Collection/Hazard Policy).

**Theft**

5.21 Management is aware that theft from patrons presents a real risk in any premises open to the public, especially licensed premises. With this in mind the following steps have been taken :-

5.21.1 There is appropriate signage within the premises advising patrons to look after their personal property;

5.21.2 All staff are directed to keep a close eye out for personal belongings that seem to be unattended and to politely raise this issue with customers, warning them to keep their property safe (also see Annex G : Lost Property Policy);

5.21.3 The premises has a controlled cloakroom, satisfactorily manned at all times.

5.21.4 Prominent signage within the premises of the operation of CCTV in the premises. (See Section 5.19.8).

**Miscellaneous Matters**

5.22 Management will ensure that comprehensive arrangements exist to enable the safe evacuation of all disabled occupants in the event of an emergency.

5.23 An adequate and appropriate supply of first aid equipment and materials are available on the premises.

5.24 The alcohol store rooms will be kept locked at all times including when the premises are open to the public except when access is necessary for

replenishment or repair to pumps etc. Keys to the cellar will be kept only by the DPS.

- 5.25 Patrons are strictly prohibited from consuming alcohol outside the premises (see Section 3.15).
- 5.26 Management only use bona fide suppliers in respect of the drinks (both alcoholic and non-alcoholic) and food supplied at the premises.

**6. SUPPLY OF ALCOHOL AND PROTECTION OF CHILDREN**

- 6.1 It is a criminal offence to supply alcohol to a person aged under 18 years. (subject to certain exceptions which do not apply to these premises). If any member of staff, including door staff, suspects that a person seeking entrance to or to be served alcohol within the premises is under 25 years of age staff will ask for identification in the form of a Passport, Photo Driving Licence or a "Proof of Age Scheme" card incorporating the "PASS" hologram. This is in line with the "Challenge 25 Scheme". If identification is not produced or is considered unsatisfactory the customer/user will not be admitted to or asked to leave if already in the premises and the DPS or PLH informed. When such an incident occurs a record will be kept in the Incident Report Book.
- 6.2 Only credible photo identification will be accepted, as stated at Sections 1.9, 3.6 and 4.2 above.
- 6.3 A prominent and clear notice is displayed at the point of entry into the premises and at the bar advising customers that they may be asked to produce evidence of their age. (See section 5.13).
- 6.4 A prominent and clear notice is displayed in the bar area of the premises about the supply of alcohol to minors and the relevant offences involved.
- 6.5 If a customer is exhibiting signs of intoxication within the bar, the DPS (or in his or her absence the PLH) will be called. The customer will be asked to behave in a manner so as not to upset other customers and be offered non-alcoholic refreshment if he/she wishes to remain in the premises. If necessary the customer will be asked to leave, but every effort made to make him/her do so amicably and quietly. (See Annexes C (Drug and Alcohol Policy) and D (Disorder and Drunkenness Policy). A taxi, at the expense of Management, might be called to take them away if required.
- 6.6 The bar will not conduct alcoholic drinks promotion such as two for one, three for two or multiple drinks promotions. (See also Section 2.4)
- 6.7 The consumption of alcohol is restricted to the areas identified on the plan attached to the operating schedule at Annex K.

7. **PREVENTION OF PUBLIC NUISANCE**

7.1 Having carefully considered the specific potential risks and having now had the benefit of trading for 18 months (this Operating Schedule having been radically overhauled between 2016 and June 2017) Management have identified the following actual and potential risks as follows :-

- (i) Public drunkenness )
- (ii) Violent behaviour, including possession of weapons ) See Section
- (iii) Anti-social behaviour ) 5.2. and
- (iv) Drunkenness on premises ) Annexes C
- (v) Drugs use ) to F
- (vi) Noise and vibration escaping from the premises, including music (see this Section 7; 3; Sections 8 and 9; and Sections 10.1 and 10.3)
- (vii) Disturbance by patrons arriving at, gathering outside of, being admitted or re-admitted to or departing from the premises, especially between 23.00 and closing time. (See Section 3; 5; this Section 7; 8)
- (viii) Preventing vehicle queues forming outside the premises specifically where licensed taxis or private hire vehicles are used by departing patrons (see Section 8.4.3 and 8.4.5)
- (ix) Litter and smokers' waste being left in the vicinity of the premises
- (x) Obstructing the highway by patrons smoking outside the premises
- (xi) Limiting any nuisance or glare caused by positioning of external lighting (see Section 9)
- (xii) Nuisance impacts experienced by neighbours (see Section 3; 5; this Section 7 and Section 8)

7.2 Management will nevertheless continue to liaise and cooperate with the relevant departments at the London Borough of Haringey and local residents should any problems arise.

7.3 The Management will take all reasonable steps to ensure that noise or vibration is not noticeable at the façade of any noise sensitive premises/nearest residential property, including the residential premises above and to the sides of the premises. To address these specific issues, Management have recently installed an 'acoustic lobby' behind the front façade of the premises and at the rear of the premises. Both Door Supervisors and staff have been instructed to ensure, wherever possible, that the front door of the premises and the door of the acoustic lobby leading into the premises are not open at the same time, especially between the hours of 22.30 to closing time. (See Section 3.16).

7.4 A noise limiting device has been installed and maintained in such a manner as to control all sources of amplified music or speech, and shall be calibrated to the satisfaction of the Chief Community Safety Officer/Environmental Health Officer.

7.5 Prominent, clear and legible notices at the exit to the premises shall be displayed on the premises requesting customers to respect the needs of local residents and to leave the premises and the area quietly. (See also Section 8 Dispersal Policy). Each night there will be a dedicated Door Supervisor (the same Supervisor nominated to monitor and control smokers – see Section 3.8) to monitor noise outside the premises and to speak to/take appropriate action against any patron or potential patron to ensure such noise ceases. Door Supervisors are aware of the

care they have to take to ensure they do not exceed their authority. Nevertheless a proactive approach has been adopted by Door Supervisors, at the specific request of Management, and one example in order to illustrate this point was an occasion at 2.00 a.m. on a weekend night when a convertible car with two male and two female occupants unconnected with the Venue, parked opposite the Venue, with very loud music coming from the car stereo system. A Door Supervisor crossed the road and asked them politely to turn the music down to a low level and when they refused, the Door Supervisor called the Police who subsequently attended the scene.

- 7.6 The placing of bottles into receptacles outside the premises by staff for disposal shall take place at times that will minimise disturbance to nearby residents.
- 7.7 Either the DPS or PLH or a person nominated by Management shall be responsible for monitoring noise level to ensure, as far as reasonable, that local residents are not disturbed.
- 7.8 All entertainment equipment, whether supplied by the Management or any performer, including musical instruments, amplifiers, microphones or dj equipment, shall only be connected to a mains supply that is permanently protected by 30mA residential current device (RCD 30mA) and shall not override or bypass the noise limiting device. (See section 7.3 above).
- 7.9 Adequate and suitable (lidded) receptacles shall be provided to receive and store refuse from the premises.
- 7.10 Receptacles for refuse storage shall be maintained in a clean condition.
- 7.11 Litter, including smokers' waste, shall be prevented at all times and where identified, regularly cleared from the vicinity of the premises.
- 7.12 Full contact details, including mobile telephone number of the DPS, landline of premises and email address of premises will be made available to local residents to facilitate immediate remedial action in respect of any public nuisance – see Section 10.3.

8. **DISPERSAL POLICY**

- 8.1 Management acknowledge the potential for neighbourhood noise and disturbance when customer's exit at night, and especially at closing time. All reasonable efforts will be made to minimise this potential nuisance and it will be the responsibility of all members of staff to support this policy.
- 8.2 The premises adopt a 'wind-down' period during the last 30 to 40 minutes of trading rather than bringing it to an abrupt halt. This is achieved by means of the DJ playing slower music and reducing the volume of the music played during this end period. In addition, lighting levels within the premises will be appropriately manipulated to encourage the gradual dispersal of customers during the last part of trading and the drinking up period.
- 8.3 D.J. announcements are used in the last 2 hours of trading to remind customers to be considerate on leaving the premises by minimising noise on exit, including the need to talk softly outside, and close car doors gently.
- 8.4 Door staff (including Door Supervisors – see Section 3) play a key role in the implementation of our Dispersal Policy by :-
- 8.4.1 Encouraging customers to drink-up and progress to the foyer within the venue throughout the latter part of drinking-up time;
  - 8.4.2 Drawing the attention of customers to the taxi booking service available within the foyer of the premises and providing coffee, soft drinks and bar snacks whilst waiting within the premises for their taxi;
  - 8.4.3 The Management use the services of Muswell Hill Cars and VIP Cab Company, whose drivers have been made aware of the need for quiet dispersal of customers, including the requirement to have no music playing in their taxis and the need to close car doors gently; named drivers are allocated to named customers.
  - 8.4.4 Drawing the attention of exiting customers to the notices in the foyer and ask them to be considerate and comply with the requirement to exit the premises and the vicinity without making any noise;
  - 8.4.5 Wherever possible, door staff will inform the customer that their taxi has arrived, the requirement to minimise noise by talking softly and closing car doors gently and escort them outside the premises to the taxi;
  - 8.4.6 Door Supervisors will ensure wherever possible that the street door of the premises and the acoustic lobby door leading into the premises are never open at the same time;
  - 8.4.7 Ensuring the removal of all bottles and glasses from departing customers;

8.4.8 Actively encouraging customers not to congregate outside the premises.

8.4.9 To ensure, insofar as is possible, that no departing patrons of the Venue congregate in the car park or vicinity of the Pinnacle Development and the new block of flats known as 77 Muswell Hill.

8.5 Notices are be displayed at the exit asking customers to leave quickly and quietly.



9. EXTENRAL LIGHTING AND LIGHT POLLUTION

- 9.1 Any artificial lighting on the premises must not cause nuisance due to glare unless the Metropolitan Police have confirmed in writing that it is considered necessary to prevent crime and disorder.
- 9.2 In view of the findings of operators elsewhere in the country that the use of bright lights at the exit of a venue encourages customers to leave more quietly, Management will be happy to liaise with Haringey Council and the police to establish guidelines on the positioning of such lights, which will also enhance CCTV coverage/images.

10. PUBLIC RELATIONS

- 10.1 Management will make all reasonable efforts to maintain good relations with those living and working in the vicinity. Appropriate meetings can be held if required, at which such people can comment on the operation of the premises.
- 10.2 Management will keep a log of all lost property and the police will be notified of this. The late bar restaurant/Club will retain the items for three months.
- 10.3 Full contact details, including mobile telephone number of the DPS, landline of premises and email address of premises will be made available to any local resident so that if any matters of concern arise in relation to the operation of the premises, and this will reinforce the assurances the Management have already been given to some local residents in particular, these contact details will facilitate a swift resolution to any problems that may arise, in that an alert by a resident of any particular problem will enable Management and Door Supervisors to deal with the problem immediately.

*Copy Premises Licence = Handed to JA at 21.6.17 meeting*

LICENSING ACT 2003  
Sec 24



**PREMISES LICENCE**

Receipt: AG766668

Premises Licence Number: LN/00001284  
LN/000003138

This Premises Licence has been issued by:

**The Licensing Authority, London Borough of Haringey,  
Urban Environment, Technopark, Ashley Road  
Tottenham, London, N17 9LN**

Signature: *E. M. [Signature]*

Date: 24<sup>th</sup> November 2005  
7<sup>th</sup> August 2014

**Part 1 – PREMISES DETAILS**

Postal Address of Premises or, if none, Ordnance Survey map reference or description:

**CAFÉ LOCO  
266 MUSWELL HILL BROADWAY  
LONDON  
N10 2QR**

Telephone: 0208 444 3370

Where the Licence is time limited, the dates:

Not applicable

Licensable activities authorised by the Licence:

**Supply of Alcohol**

**Regulated Entertainment:** Live Music, Recorded Music, Provision of Facilities for Making Music & Dancing

**Provision of Late Night Refreshment**

The times the Licence authorises the carrying out of licensable activities:

**Supply of Alcohol**

|                      |              |
|----------------------|--------------|
| Monday to Wednesday  | 0800 to 0300 |
| Thursday to Saturday | 0800 to 0400 |
| Sunday               | 0800 to 0130 |

**Recorded Music**

|                      |              |
|----------------------|--------------|
| Monday to Wednesday  | 0800 to 0300 |
| Thursday to Saturday | 0800 to 0400 |
| Sunday               | 0800 to 0200 |
| New Years Eve        | Until 0400   |



LICENSING ACT 2003

Sec 24

**Provision of Facilities for Making Music & Dancing**

**Monday to Wednesday 1800 to 0300**

**Thursday to Saturday 1800 to 0400**

**Sunday 1800 to 0200**

**New Years Eve Until 0400**

**Live Music**

**Monday to Wednesday 2000 to 0200**

**Thursday to Saturday 2000 to 0300**

**Sunday 2000 to 0100**

**New Years Eve Until 0300**

**Provision of Late Night Refreshment**

**Monday to Wednesday 2300 to 0330**

**Thursday to Saturday 2300 to 0430**

**Sunday 2300 to 0230**

**The Supply of Alcohol & Regulated Entertainment 0800 to 0400 for the following days: Christmas Day, St Patrick's Day, St Georges Day & Burns Night**

**The opening hours of the premises:**

**Monday to Wednesday 0800 to 0330**

**Thursday to Saturday 0800 to 0430**

**Sunday 0800 to 0230**

**See non standard timings plus half an hour until close of premises.**

**Where the Licence authorises supplies of alcohol whether these are on and/or off supplies:**

Supply of alcohol for consumption **ON** and **OFF** the premises

**Part 2**

**Name, (registered) address, telephone number and e-mail (where relevant) of holder of Premises Licence:**

Panikos Ioannou  
27 Mitchell Road  
Palmers Green  
N13 6EG

**Registered number of holder, for example company number, charity number (where applicable):**

Not applicable

**Annex 1 –Mandatory Conditions**

**(2) Supply of alcohol:** No supply of alcohol may be made under the premises licence-

- (a) at a time when there is no designated premises supervisor in respect of the premises licence, or
- (b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.

(3) The second condition is that every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

**Additional Mandatory Conditions in relation to Supply of Alcohol**

1.— (1) The responsible person shall take all reasonable steps to ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises in a manner which carries a significant risk of leading or contributing to crime and disorder, prejudice to public safety, public nuisance, or harm to children—

(a) games or other activities which require or encourage, or are designed to require or encourage, individuals to—

(i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or

(ii) drink as much alcohol as possible (whether within a time limit or otherwise);

(b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic (other than any promotion or discount available to an individual in respect of alcohol for consumption at a table meal, as defined in section 159 of the Act);

(c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less;

(d) provision of free or discounted alcohol in relation to the viewing on the premises of a sporting event, where that provision is dependent on—

(i) the outcome of a race, competition or other event or process, or

(ii) the likelihood of anything occurring or not occurring;

(e) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner.

2. The responsible person shall ensure that no alcohol is dispensed directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).

3. The responsible person shall ensure that free tap water is provided on request to customers where it is reasonably available.

4.—(1) The premises licence holder or club premises certificate holder shall ensure that

**Annex 1 –Mandatory Conditions**

an age verification policy applies to the premises in relation to the sale or supply of alcohol.

(2) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and a holographic mark.

5. The responsible person shall ensure that—

(a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—

(i) beer or cider: ½ pint;

(ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and

(iii) still wine in a glass: 125 ml; and

(b) customers are made aware of the availability of these measures.

**Door supervision:** At specified times one or more individuals must be at the premises to carry out a security activity and each of these individuals must be licensed by the Security Industry Authority.

## **Annex 2 – Conditions consistent with the Operating Schedule**

### **THE PREVENTION OF CRIME AND DISORDER**

CCTV both inside and outside the premises. Frequent toilet checks by staff, warning signs in relation to drugs.

Regular checks of the outside of the premises and regular ID checks in order to prevent under age drinking.

Providing 30-minutes extension of opening hours after the sale of alcohol will enable drinks to be consumed less quickly and clients will still have access to public toilets.

No less than 10 working days will be given to the Council Licensing Team and the Police when any of the 12 Event Days are planned.

### **PUBLIC SAFETY**

The premises complies with Health and Safety and Fire Regulations and capacity limits are adhered to.

All fire exits are marked.

The total number of persons accommodated at any one time shall not exceed 110.

The bolts to the front entrance doors shall be removed and hung in an approved location whilst the premises are in use and notices shall be exhibited adjacent thereto worded: "THERE SHOULD BE TWO (2) BOLTS HERE WHILST THE PREMISES ARE IN USE"

Means shall be provided for early warning to persons using the first floor sanitary accommodation of any incident within the premises requiring evacuation.

All certificates required by Council shall be submitted promptly when they become due.

### **THE PREVENTION OF PUBLIC NUISANCE**

All music to be kept at a low level.

Signage requesting that people leave "quietly".

Key staff to be present at all trading hours.

### **THE PROTECTION OF CHILDREN**

Children are only admitted when accompanied by an adult for meals up to 21.00 hours.

We have no adult entertainment.

Children are always accompanied to the toilet by an adult.

Alcohol may only be sold to individuals over the age of 18 with valid proof of identification with one of the following:

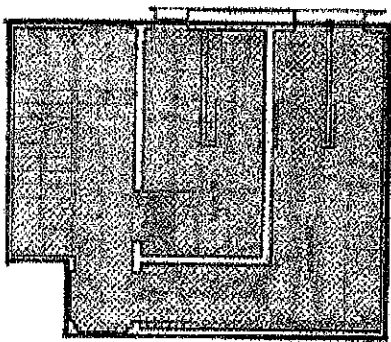
- A valid passport
- A photo driving license issued in a European Union Country
- A proof of age standard card system
- A citizen card, supported by the Home Office

**Annex 3 – Conditions attached after a hearing by the licensing authority**

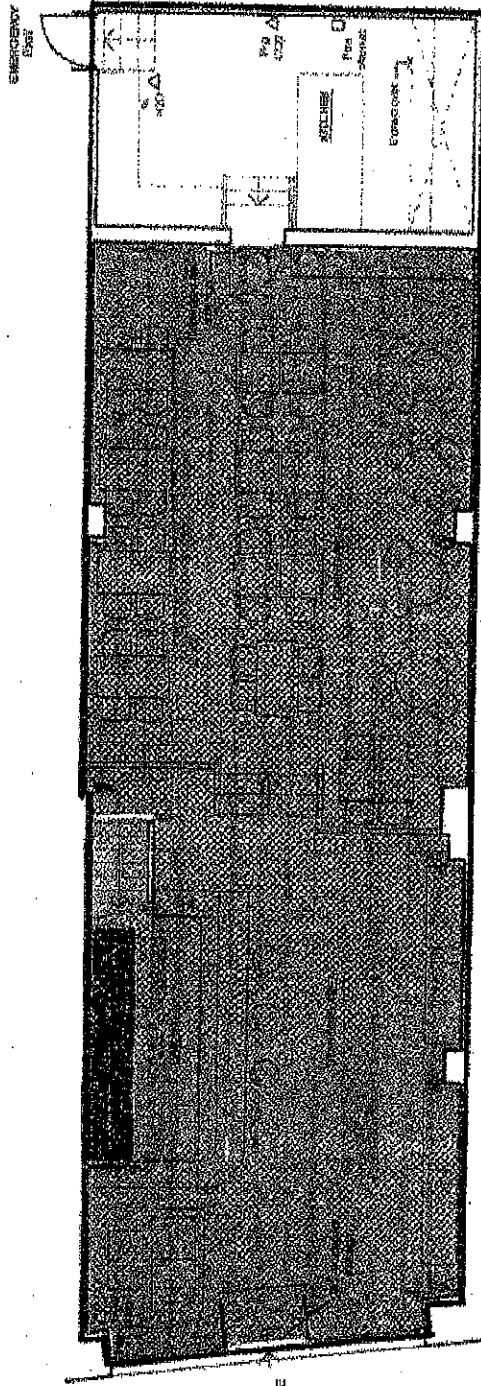
Not applicable



Annex 4 – Plans



FIRST FLOOR PLAN



GROUND FLOOR PLAN

|                                                                                          |                      |
|------------------------------------------------------------------------------------------|----------------------|
| Project:<br>CAFE LOCO, 268 MUSWELL HILL<br>BROADWAY, LONDON N10 2QR                      | Scale: 1:100         |
| Client:<br>DISTRITEC LIMITED                                                             | Date: SEPTEMBER 2004 |
|                                                                                          | Drawn: SM            |
|                                                                                          | No.: 330/02          |
| Drawing:<br>FLOOR PLANS                                                                  |                      |
| JOHN KERR ASSOCIATES 55A BAYHAM STREET LONDON N1H1 Tel: 020 7209 2784 Fax: 020 7209 2768 |                      |

Revisions table

Date

Annex B

Club Metropolitan

Accident and Incident Reporting

**Policy**

All accidents and incidents with the potential to cause serious harm or damage, and all accidents involving injury must be reported to Mr Ioannou as soon as possible.

**Purpose**

To ensure that injured persons whether patrons of the Club, employees, door supervisor or members of the public are treated correctly, dangerous situations are made safe, the health of individuals is not put at risk, corrective and preventative action is taken, and statutory requirements are fulfilled.

**Responsibilities**

Staff responsible for the activity or area must investigate the accident or incident and take appropriate corrective and preventative action

**Incident Log Bog – specifics**

An Incident Log Book shall be kept at the premises, which is in a hard back durable format, hand written at the time of the incident or if not possible, as soon as is reasonably possible thereafter, whilst the incident details are still fresh in the mind, and wherever possible where patrons/witnesses are still on the premises so that their identity and contact details can be taken. This book will be maintained and kept for a minimum of 12 months and shall be readily available for inspection by an Authorised Person of the Licensing Authority or a Relevant Responsible Authority throughout the trading hours of the premises. This log will record details of the people involved/caller, the time and date of the incident/call, time and date of the incident about which the call is made, any actions taken to deal with the call, brief description of the incident/person(s) removed, details of the staff involved and as many names as possible of those involved including staff. It shall record the following :-

- The name of the DPS or PLH responsible for the premises at any given time;
- All crimes reported to the venue;

- All ejections of patrons;
- Any complaints received;
- Any incidents of disorder (disturbance caused either by one person or a group of people);
- Seizures of drugs or offensive weapon
- Any incidents in relation to the use of any force by staff or Door Supervisors whether in the removal of persons from the premises or otherwise;
- Any faults in the CCTV system or searching equipment or scanning equipment;
- Any refusal of the sale of alcohol;
- Any visit by a relevant authority or emergency service.

## Annex C

### Club Metropolitan

## DRUG AND ALCOHOL POLICY

### 1. Aim and Principles

Club Metropolitan recognises that special measures to address drug related issues on its premises must be undertaken. This section of the policy aims to ensure that:

- Club Metropolitan is making its premises as safe as possible for customers and staff
- Club Metropolitan is seen to be tackling drug dealing and supply
- Club Metropolitan aims to reduce harm from drug use

### 2. Roles and Responsibilities

Each member of staff has a responsibility in ensuring this element of the policy is supported and complied with, in particular:

| Job Role                 | Tasks Under Drugs Policy                                                                                                                                                                                                                                                                                                                                                                                         |
|--------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Management</b>        | <ul style="list-style-type: none"> <li>• Liaison with Licensing Authority</li> <li>• Ensuring overall safety of the venue and operation of the drugs policy</li> <li>• Decision making at incidents</li> <li>• Incident reporting</li> <li>• Observation for possible problems</li> </ul>                                                                                                                        |
| <b>Bar Staff</b>         | <ul style="list-style-type: none"> <li>• First line customer care including provision of water to dehydrated customers</li> <li>• Duty of care not to serve alcohol or food to intoxicated customers (drugs or alcohol)</li> <li>• Incident reporting</li> <li>• Observation for possible problems</li> </ul>                                                                                                    |
| <b>Entertainment/DJs</b> | <ul style="list-style-type: none"> <li>• Observation and maintaining mood</li> <li>• Customer information</li> <li>• Information delivery</li> </ul>                                                                                                                                                                                                                                                             |
| <b>Security</b>          | <ul style="list-style-type: none"> <li>• Door searches</li> <li>• Confiscation of drugs</li> <li>• Refusal of entry to the venue</li> <li>• Incident reporting</li> <li>• Observation for possibly problems</li> </ul>                                                                                                                                                                                           |
| <b>Club First Aiders</b> | <ul style="list-style-type: none"> <li>• First line information to customers</li> <li>• Observation for possible problems</li> <li>• First line treatment and operation of any recovery area</li> <li>• Medical advise for decision making for customers who need assistance</li> <li>• Dealing with customers who are intoxicated or under the influence of substances</li> <li>• Incident reporting</li> </ul> |
| <b>Cleaners</b>          | <ul style="list-style-type: none"> <li>• Checking toilets and other areas during and after events</li> <li>• Observation for possible problems</li> </ul>                                                                                                                                                                                                                                                        |

### 3. Preventing and Addressing Drug Related Incidents

Club Metropolitan will take all possible action to prevent drug related incidents occurring on the premises, and have appropriate policies in place to address incidents if they occur. These are as follows:

|                                                                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|--------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Drug Dealing on the Premises</b>                                            | <p>The Management and Licensee will take steps to prevent drug dealing on the premises as far as possible. This will include:</p> <ul style="list-style-type: none"> <li>• Zero Tolerance messages displayed in a high visibility area in the entrance of the premises</li> <li>• Ensuring door supervisors working on the premises have undergone suitable drug awareness training and are members of the appropriate Door Security Registration scheme</li> <li>• Ensuring all front line staff (bar staff, 'meeters and greeters' etc) have access to suitable drug awareness training</li> <li>• Enforced and advertised search policy at the premises to identify drugs or weapons</li> <li>• Liaison with the Police to consider what steps might be taken to assist with surveillance and record keeping</li> <li>• Implementing the advice of the Police on procedures for keeping records of all drug related incidents and making such records available for inspection</li> <li>• Use of CCTV where possible</li> <li>• Supervision of toilet areas</li> </ul> |
| <b>Procedures for Entry, Search and Security Relating to Drugs and Alcohol</b> | <p>All door supervisors used by Club Metropolitan will be registered with the Security Industry Authority.</p> <ul style="list-style-type: none"> <li>• Entry to Club Metropolitan is conditional upon a search of the individual. This will be undertaken with the customers consent.</li> <li>• The use of searches as a prevention against drug use and supply and weapons/firearms will be clearly advertised.</li> <li>• Female customers will be searched by a female door supervisor.</li> <li>• Under no circumstances will door supervisors undertake strip searches.</li> <li>• Any customer refusing a search will be refused entry to the venue.</li> <li>• Any customer who has drugs confiscated will be told that such materials will be handed to the Police</li> </ul>                                                                                                                                                                                                                                                                                   |
| <b>Confiscation of Drugs on the Premises or at the Door</b>                    | <ul style="list-style-type: none"> <li>• Any controlled drugs found on a person during a routine search on the door or found on the premises will be confiscated and handed directly to Panikos Ioannou. Panikos Ioannou will place the confiscated drugs in sealed bag (preferably a self sealing evidence bag to be supplied by the Police) and placed in a safe or lockable metal cabinet.</li> <li>• Panikos Ioannou will take responsibility for recording any drug related incident in an appropriate incident book. This will be recorded and witnessed by the person who found the substance and a member of Management.</li> <li>• At the earliest opportunity the Police will be contacted to arrange for the collection of the substances. If Panikos Ioannou takes the confiscated substance to the Police, he will ring ahead to ensure the duty desk is aware of his intentions. Panikos Ionnou will not dispose of the substance himself.</li> </ul>                                                                                                       |
| <b>When and How a Customer will be Detained</b>                                | <p>Where controlled substances are found on customers during a search, door supervisors will:</p> <ul style="list-style-type: none"> <li>• Seize the items</li> <li>• Refuse entry to the customer</li> <li>• Book in the property in the incident log book with Panikos Ioannou</li> <li>• Hand the confiscated items to Panikos Ioannou for appropriate storage</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

|                                                                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                                                                                    | <p>Where drug dealing is suspected on the premises, the member of staff or door supervisor will immediately inform Panikos Ioannou. Panikos Ioannou and door supervisor will ask the individual or group to step into a quiet area and ask them to turn out their pockets and bags. Police help will be sought if a personal search is unavoidable. The Police will be called immediately if quantities of drugs suspected for use to supply are found, and procedures for storage, collection by the Police and recording the incident will be undertaken.</p> <p>However, Club Metropolitan will not use powers of detainment under a citizens arrest and therefore cannot take responsibility for detaining the individual or group should they wish to leave. The individual or group will be ejected from the premises and the police notified of the incident.</p>                                                                                                                                                                                                                    |
| <p><b>Finding / Handling Drugs or Drugs Paraphernalia on the Premises</b></p>                                                      | <ul style="list-style-type: none"> <li>• Any needles or sharps found on the premises will be brought to the attention of Panikos Ioannou.</li> <li>• Cleaners will be provided with needle-proof gloves for the handling of any sharps, needles and drug paraphernalia.</li> <li>• Local Environmental Services will be called to dispose of any needles or sharps found on the premises.</li> <li>• Any drug related paraphernalia will be stored in self sealing evidence bags, and stored in a lockable metal container. The Police will be contacted to establish whether the items need to be submitted for testing or whether disposal via Environment Services is appropriate.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                            |
| <p><b>Procedures for Handling Customers who are intoxicated or who are believed to be under the influence of substances</b></p>    | <p><b>All customers believed to be intoxicated or under the influence of drugs will be dealt with by an appropriate first aider trained to recognise common drug induced problems such as anxiety, paranoia and heatstroke. [Panikos, have you had such training?]</b></p> <p><b>Under no circumstances will anyone suffering from the ill effects of drug use be ejected from the premises. A room providing a cool, calm environment will be provided for the first aider to administer care to the individual privately and discreetly. The room will be of sufficient size for the patient to be laid down.</b></p> <p>Access to free drinking water will be made available to any customer seen to be intoxicated by either drugs or alcohol.</p> <p>First aid will only be administered with the individuals consent. If the individual is unconscious or is unable to give consent due to their injury or state, consent will be assumed and treatment commenced.</p> <p>Paramedics will be called for any customer or individual who is unconscious or who becomes unconscious.</p> |
| <p><b>Harm Reduction</b></p>                                                                                                       | <p>Harm reduction posters showing local and national helpline numbers and services regarding drugs and alcohol will be prominently displayed in the venue toilets and seating areas.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| <p><b>Misuse of Drugs Act 1971: Section 8 responsibilities + what to do if an individual is found using or supplying drugs</b></p> | <p>Panikos Ioannou will actively discourage drug-related activities on their premises in accordance with Section 8 of the Misuse of Drugs Act. This includes any property that belongs to the premises, and over which Panikos Ioannou has control including front and rear of premises. It does not include public areas like parks or streets.</p> <p>The following activities are not permitted on the premises:</p> <ul style="list-style-type: none"> <li>• Producing or attempting to produce a controlled drug</li> <li>• Supply or attempting to supply a controlled drug to another or offering to</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |

supply

- Preparing opium for smoking
- Smoking cannabis, cannabis resin or prepared opium

Any member of staff found to be undertaking any of the above will have committed an act of gross misconduct and will be dealt with in accordance with disciplinary procedures. Any member of the public found to be undertaking any of the above will be ejected and barred from the premises and their details passed to the Police.

**Use or Preparation of Cannabis or Opium**

- If an individual is found using cannabis or opium on the premises, the person be instructed to cease the activity immediately. The incident will be recorded. If the individual is still be in illegal possession of controlled drugs, they will be reminded that this means they are committing an offence under the Misuse of Drugs Act 1971 and informed of the legal risks this carries for them

**Use of Any Other Illegal Drug (E.g. Heroin, Cocaine etc)**

If an individual is known to be using illegally held, controlled drugs other than cannabis or opium on the premises, they are still committing an offence of possession under the Misuse of Drugs Act 1971.

Where the use of this drug is not presenting a risk to others, the individual (employee or customer) will be reminded that they are committing an offence and informed of the legal implications of the drug use.

**Supply/Dealing of Any Drug**

Where an individual is found to be in supplying or attempting to supply any drug, or is in possession of any drug and intending to supply, they will be reported to the Police. In the case of employees, this will constitute gross misconduct and will warrant dismissal. In the case of customers, they will be ejected from the club and the incident reported immediately to the Police.

Signed :

Licensee / Designated Premises Supervisor of Club Metropolitan

Annex D

Club Metropolitan

Disorder and Drunkenness Policy

Club Metropolitan will not tolerate disorderly behaviour towards staff or fellow patrons. To counteract any such behaviour, we will seek to do the following:

- Refuse to serve alcohol to people who have consumed too much alcohol and those who attempt to purchase alcohol for people who are in the same condition.
- Refuse entry or re-entry to people who have already consumed too much alcohol.
- We will not allow people who have consumed too much alcohol to remain on licensed premises.
- Be aware of troublesome signs e.g. people becoming more vocal, aggressive, unsteady on their feet, uncoordinated movements, inflamed eyes, increasing self-confidence and loss of self restraint.
- We will not tolerate anti social behaviour.
- All of the above will be conducted in a calm and non-confrontational manner wherever reasonably possible.
- Be aware that Door Supervisors and staff are powered to deal with violence against the person on the premises, and in particular to safeguard women against any such violence.
- Remember that patrons are strictly prohibited from consuming alcohol outside the premises and that it is the responsibility of all staff and Door Supervisors to enforce this.
- Please also remember that all ejections of patrons, incidents of disorder/disturbance, any incidents in relation to the use of any force by staff or Door Supervisors and any refusal of the sale of alcohol **must** be recorded in the Incident Log Book.



Annex E  
Club Metropolitan

Glass Collection Policy

Our focus in Club Metropolitan is to provide a safe and enjoyable environment for all users and it is every member of staffs' responsibility to ensure that there is a minimum risk to both fellow staff and customer's alike.

We wish to cut down on any chance of broken glass by maintaining due vigilance and clearing all bottles, glasses and mugs on a regular basis from the bar, toilet areas and other external areas of the building and its premises.

All of us (and Door Supervisors when present) also have a responsibility for the clearance of any glassware found either on the floor or in a hazardous position, both inside and out of the venue. When walking the floor, all staff will look out for any hazard that could constitute a risk to fellow staff or customers, which could include spillages, broken glass, bottles or glass on the floor. Should anyone come across any risks then they must both dry the spillage and place a wet floor sign to notify others, or remove the offending items. If you see (or hear) it, it is your responsibility to deal with it.

Signage has been placed by both exits to notify customers that they are not allowed to be admitted or permitted to leave the premises when carrying open or sealed glass bottles or glasses. This is to minimise the areas at risk of spillages and breaking incidents to the confines of Club Metropolitan.

Annex F

Club Metropolitan

Crime Scene Preservation Policy

In the event of a crime being committed at these premises, every effort will be made to secure the evidence available in order to assist the police investigation.

Such evidence may include:

- Contents of I.D. scanner
- A bottle used in an assault
- Fingerprints
- Personal belongings of the victim or suspected offender
- CCTV footage
- Hair samples
- Blood samples

If a **serious** crime has occurred, it is vitally important that the scene is not disturbed in any way – evidence can be easily lost if the area is disturbed.

If the premises have door supervisors present at the time, then they may be the best persons to preserve the scene until the arrival of the police. However, door supervisors are not always present and therefore the responsibility to preserve the scene could rest with any member of staff.

It is important therefore that **ALL** members of staff are conversant with the following procedures in respect of crime scene preservation:

- Try to cordon off the area where the crime occurred. Persons wandering into this area can add footprints, fingerprints or DNA evidence just by being present, so keep them away.
- Do not clean the area or tidy up before the police have given permission. Wiping away footprints and fingerprints can seriously hinder an investigation.
- Where possible, evidence should be left where it is, until the arrival of the police, and only removed with permission from the police.
- Encourage any witnesses to the crime to remain until the police arrive. If a witness has to leave for any reason, try to obtain their name, address and contact number, so you can hand this to the police when they arrive.

We are committed to assisting police investigate any offences which occur at these premises, and all staff shall co-operate fully with the police in those investigations. This includes the making of official police statements and the attendance at court if necessary, to provide evidence.

**Annex G**  
**Club Metropolitan**

**Lost Property Policy**

The following policy and procedures have been designed to ensure the secure handling of lost property found in Club Metropolitan. It aims to guarantee that the lost property is recorded and held safely, as well as reunited with the owner whenever possible.

All lost property found at Club Metropolitan by members of staff or the customers will be recorded in the Lost Property section by a member of bar staff or Panikos Ioannou stating the date, description of the item, finder, recorder and further action taken.

Club Metropolitan will not hold the lost property in their premises. The items found will be handed over to (Police? Other safe location?) by the end of the day, which is located at (location).

**Annex H**

**Club Metropolitan**

**Function Regulations**

The 'Function Regulations' set out the terms of agreement to hire the premises for private functions. Prior to signing this document a face to face meeting between management and the person, or if an organisation, a senior person from that organisation must take place.

**Statement**

The Management seeks to operate successfully, providing a high quality venue for the enjoyment of customers in a manner that does not adversely impact on the quality of life of neighbouring residents, businesses or passers-by.

**Terms**

1. A deposit of £100 and completed booking form are required to reserve the premises. Compulsory security fees may also apply.
2. Birthday celebrations are restricted to 21<sup>st</sup> birthdays and above only. A party which is to celebrate under the age of 21 will be terminated.
3. The management will not tolerate breaches of the Law. Any such occurrences will be entered into an Incident Log Book by management or door supervision staff.
4. At all times the premises will be operated within the terms and conditions of its Premises Licence.
5. CCTV is in operation at all times.
6. Consumption of drinks not purchased from the bar is not allowed on the premises. At the discretion of the management, the function booker may supply champagne. An appropriate corkage fee will be charged.
7. In line with Licensing Laws only guests aged 18 years and over will be served at the bar, all guests may be required to produce photographic identification. We actively partake in the Government recognised "Challenge 25 Scheme".

Acceptable forms of identification are:

- Passport
- Photo card Driving Licence
- Proof of Age Scheme Card embossed with the PASS hologram.

No other form of identification will be accepted. Anyone unable to provide an acceptable form of identification will be refused service at the bar. Minors, 17 years and under, must be accompanied by a responsible adult at the function and will not be granted service at the bar.

8. No drinks, whether alcohol or otherwise, are to be taken out of the premises.
9. The hirer is responsible for the guests that they invite. If a guest is deemed drunk, under the influence of drugs or partaking in illegal activities, the Police will be notified **immediately**. The person/persons identified may be searched or searched by a sniffer dog.
10. The Management accept no responsibility for any form of outside catering or entertainment used for the event.
11. Payment for catering services must be paid to the Management direct.
12. Any food may be delivered to the venue at an arranged time only.
13. Payment for DJ service must be paid to the Management direct.
14. DJs and entertainers are required to have documented evidence that all equipment is PAT tested and certified electrically safe.
15. DJ amplifier equipment will be subject to the noise limiting device installed at the premises, and which cannot be overridden.
16. Additional electrical installations are not permitted and if required 21 days' notice must be given. All equipment to have documented evidence that it is PAT tested and certified electrically safe.
17. No pyrotechnics or smoke machines are to be used by disco operators or others.
18. The Management accept no responsibility for items left on the premises i.e. catering utensils, disco equipment or gifts, either prior to or after the event.
19. Access to the premises to 'set up' in advance of the event is at the discretion of the management. Please check with management for convenient access time.  
**Note: party poppers, streamers and table confetti are NOT permitted.**
20. No items may be adhered in any fashion to wall, ceiling, floor or door surfaces.
21. The Management reserve the right to terminate the function at any time. Functions on a Friday and Saturday are from 18.00pm and last orders will be called at 00:00 midnight, last music or song will be at 23:50pm and exit will be at 00:15am.
22. Extensions to the Licensing hours may be available. A fee will be charged and all extensions requests are subject to approval from the Licensing Police Officer. Please check with management.
23. Maximum occupancy for the function suite is 100 persons. In keeping within fire regulations the number of guests admitted to the function suite cannot exceed the maximum occupancy.

- 24. The hirer is to ensure that at all times fire and safety regulations are adhered to.
- 25. The premises are subject to Statutory Licensing Regulations including those relating to fire precautions and entertainment and underage drinking. The hirer is deemed to be held responsible for the conduct of all persons attending the premises in relation to the regulations.
- 26. All guests are asked to leave the premises quietly and with respect for our neighbours. Guests are specifically asked to talk softly and to close car doors quietly. Taxis will be arranged for guests to prevent noise. All guests are required not to congregate outside the premises at any time before, during or after the function.

**The Deposit will be retained if:**

- (a) The event is cancelled within two months of the booking date;
- (b) Bar income for the duration of your event does not exceed £750.00;
- (c) There has been any damage to, or theft from, the premises;
- (d) There is any breach of function or licensing regulations;
- (e) There has been any verbal or physical abuse of staff.

Any damage is the responsibility of the named person on the booking applications who will be liable for the costs as appropriate. The event will not be confirmed without a form of identification. Please bring with you either a copy of a passport or Driving Licence.

By signing this agreement the person named on the booking application agrees, on behalf of him/herself, the hirer and all persons attending the function.

**Date and start time of hire of venue:**

Hirer to Sign: \_\_\_\_\_ Date .....

Hirer full name:

Hirer full address:

Telephone:

Email:

Manager to Sign: \_\_\_\_\_ Date .....